

Quality Improvement resources and tools

All-in-one resource

The Improvement Guide: A Practical Approach to Enhancing Organizational Performance, 2nd Edition. Langley, Moen, Nolan, Nolan, Provost (Jossey-Bass)

Quick instruction

- Three-minute videos of Model for Improvement basics (YouTube); Search terms:
 - “Model for Improvement videos” (four from Inst. for Healthcare Improvement)
 - “PDSA video” (from *BMJ Quality*)

QI project tools

- Worksheet: Aim Statement (What, For Whom, By When) and measures development
- Run chart rules, four visual rules for interpreting run charts
- PDSA Worksheet; use one for each small, quick test
- Team meeting form; supports QI project management and better meetings of all types
- Process mapping introduction: “How to draw a process map”

There are dozens more QI resources out there. If you need something, search online or just ask Hunter: hunter@signalkey.com