

# What is a Flip Visit?

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## **Flip Visit or Shared Visit:**

By sharing the care, a patient and care team member may spend 20-25 minutes in a one-on-one discussing the patient care plan in a partnering and collaborative way. The last 5-10 minutes is spent with the provider, patient and team member to complete the assessment and plan. This is done through patient centered teach back and goals are patient driven.

## **Billing:**

These visits are scheduled for 30 minutes with the patient. Patient is seen by care team that may be most appropriate. Provider is scheduled to increase productivity by one patient per hour. This funds the ancillary and complementary services and staff.

Provider schedule blocked to conduct flip visits to increase productivity and access to patients

## **Opportunities:**

An ability to offer non-traditional allopathic services and offset the cost by providing comprehensive care to the patient.

Increased access for the patient to the care team and provider by incorporating high functioning members to the care team to share the care.

## **Challenges:**

Patients may not always be ready for this model of care and carefully planning pre-screen phone calls to ensure success is key