



PHLN Convening #2

**Wednesday, January 16, 2019 from 11:30am-6:00pm &
Thursday, January 17, 2019 from 8:30am-4pm**

The Westin Los Angeles Airport Hotel | 5400 W Century Blvd, Los Angeles, CA 90045

Objectives:

By the end of the learning event, you'll be able to:

1. Connect and share with other network participants and faculty around ideas, questions, and challenges you have in advancing your specific aims identified to guide your work in the PHLN;
2. Strengthen your PHLN aims and measures, prioritize change ideas aligned with your PHLN aims, and move into action to implement the ideas you've prioritized.
3. Understand the new grant opportunity and the remaining activities for the year two of the PHLN.
4. Obtain feedback from peers and experts on your year two plans and project ideas, and receive guidance on your challenges.

Day 1: Wednesday, January 16 from 11:30am-6:00pm

**11:30am –
12:30pm**

Registration, Lunch & Bright Spot Gallery

During lunch, you'll have the opportunity to participate in a bright spots gallery and learn about what other teams in the PHLN are working on. **Please plan to arrive by 12pm at the latest to be able to register and participate in the first round of the learning labs.**

Deeper Dive Learning Labs: Round 1

You'll have the opportunity to attend one of four labs that are designed to go deeper in selected topics. Labs will be an opportunity to learn from peer and expert faculty, share what you are working on, hear what other PHLNers are doing, and get answers to your outstanding questions. You will attend the session that you signed up for in advance.

12:30 – 2:30

- **Leveraging Care Teams and Using Technology & Alternative Visits to Expand Access and Care** with Petaluma Health Center (CA) – Room: National
- **Defining Populations, Identifying Complex Patients & Using Data to Design Care Strategies** with Cherokee Health Systems (TN) – Room: Midway
- **Population Health Strategies for Improving Outcomes and Patient Engagement** with La Clinica (OR) – Room: Concourse Ballroom
- **Considerations for Deepening & Strengthening Integrated Behavioral Health** with Dr. Lori Raney, Health Management Associates – Room: Orly

2:30 – 3:00

Break (with PHLN Forum Help Desk)

Deeper Dive Learning Labs: Round 2

You'll have the opportunity to attend one of four labs that are designed to go deeper in selected topics. Labs will be an opportunity to learn from peer and expert faculty, share what you are working on, hear what other PHLNers are doing, and get answers to your outstanding questions. You will attend the session that you signed up for in advance.

3:00 – 5:00

- **Assessing & Addressing Social Needs: Lessons Learned in Early Implementation** with Petaluma Health Centers (CA) – Room: National
- **Optimizing Team Structures & Building High Functioning Teams** with Cherokee Health Systems (TN) – Room: Concourse Ballroom
- **How Practice Managers Use Financial Information and Data to Make Decisions** with La Clinica (OR) – Room: Midway
- **Capabilities Needed for Value-Based Care** with the Center for Health Care Strategies – Room: Orly

5:00 - 6:00pm

Happy Hour & Networking Reception



Day 2: Thursday, January 17 from 8:30am-4pm

8:30 – 9:00am	Breakfast
9:00 – 9:30	Opening, and Year Two Grant Opportunity Launch We'll reflect on what we learned and shared on Day 1 and provide an overview of Day 2. We'll also launch the year two grant opportunity.
9:30 – 9:45	Break
9:45 – 12:15	Working Labs Your PHLN team will have the opportunity to spend time in one of two working labs, which will be determined in advance by where your team is at with regards to prioritizing ideas, testing ideas and running PDSAs, and implementing changes. During the labs, we'll bring in principles from the Model for Improvement, Lean, and Human Centered Design (HCD) to help guide activities and move your work forward. <ul style="list-style-type: none">• Group 1: Prioritizing Ideas & Starting PDSAs – Room: Concourse Ballroom• Group 2: Testing & Implementing Changes – Room: Midway
12:15 – 1:15pm	Lunch with Bright Spots Gallery
1:15 – 2:45	Year 2 Idea Sharing & Feedback Teams will be matched together in triads. Each team will have the opportunity to share what they will be working on in year two, including key questions and anticipated challenges, and receive feedback from the other two teams and faculty.
2:45 – 3:40	Open Space & PHLN Connection Time You'll have the opportunity to go deeper and ask outstanding questions to peers and faculty where you still are encountering challenges moving your work forward. Open space topics will be generated throughout the two days as well as pulled from the PHLN Forum. CCI staff will also be available to clarify any questions about the year two grant opportunity.
3:40 – 4:00pm	Wrap Up: Evaluation & What's Coming Next