

Center for Care Innovations Site Visit: La Clinica

October 16th, 2018 | 8:30am-5:00pm

Location: La Clinica Wellness Center, [730 Biddle Rd, Medford, OR 97504](#), in the Wellness Kitchen and Gratitude Room. If you have any trouble navigating to the location, the Wellness Center Reception staff can assist: (541) 494-3800.

Parking/Entrance: Ample free parking is available at the La Clinica Wellness Center. Please park towards the back of the building to ensure patients have parking close to the main doors. Enter through our main doors and we will have signs and a staff waiting in the lobby to welcome you and guide you to the meeting location.

Time	Agenda Item	Learning Outcomes	Presenters
8:30-9:10	Catered Breakfast		
9:10-9:30	Welcome & Introductions		Brenda Johnson, Chief Executive Officer
9:30-10:15	General Overview	<ul style="list-style-type: none"> - Care team model - Leadership Structure - Population health management processes and systems 	Tara Kirk, Performance Excellence Director Justin Adams, MD, Chief Medical Officer
10:15-10:30	Team Based Financials	<ul style="list-style-type: none"> - How team based financials are developed - Forecasting financial performance 	Jillian Robinette, Wellness Center Practice Manager
10:30a-10:50	Break & Refreshments		
10:50-12:00	Partnerships with CCO's and Payor	<ul style="list-style-type: none"> - Quality based payments for population health management - Payor partnership to support FTE focused on population management activities - Partnering with CCO's and payors on cost reduction methods: centers of excellence, upskilling clinicians and reducing wait times for specialty care 	Ida Saito, Chief Operations Officer Ali Salazar, Central Point Health Center Practice Manager Traci Fossen, Chief Quality Officer
12:00-1:00	Catered Lunch		
1:00-2:30	Risk Stratification & Social Determinants of Health	<ul style="list-style-type: none"> - Over view of the model and how PDSA's were used to test validity - How the tool is used to support patient care and coordinated care plans, highlighting the role of key team members: nurse care manager, wellness coach 	Sarah Campbell, Black Belt Improvement Adviser for Medical Services Maria Zambrano, West Medford Health Center Practice Manager
2:30-2:40	Break & Refreshments		
2:40-3:45	Team-Based Improvement	<ul style="list-style-type: none"> - Dashboards, what's included and how do teams use them to drive improvement 	Tara Kirk, Performance Excellence Director Stephanie Lyon, Birch Grove Practice Manager Amy McClung, Phoenix Health Center Practice Manager
4:00-5:00	La Clinica Wellness Center	<ul style="list-style-type: none"> - Tour of the Wellness Center - Overview of wellness services provided: Zumba, cooking classes, yoga, physical therapy, acupuncture, massage - How to staff these services and offer them at an affordable price to patients - Wellness class demonstration 	Matt Hogge, DNP, Wellness Center Medical Director Jillian Robinette, Wellness Center Practice Manager
5:00-7:00	Networking Dinner, Kaleidoscope Pizza (optional)		