



## Faculty Biographies

### Final Learning Session: Celebrate, Spread, and Sustain

### Kaiser Permanente Transformation Accelerator: Mid-Atlantic Region



**Tammy Fisher**

**Center for Care Innovations**

Tammy is the Senior Director at the Center for Care Innovations (CCI). In collaboration with the Executive Director and CCI team, she is responsible for contributing to the overall organizational strategy and operations, and directing programs to transform safety net organizations.

Prior to joining CCI, Tammy was the Senior Director of Quality and Performance Improvement at Partnership HealthPlan, a large Medi-Cal plan with over 500,000 members, where she led Partnership's Quality Strategy and programs. She has an extensive background in using quality improvement methods to drive changes, having led quality improvement strategy and initiatives for the San Francisco Health Plan, Pacific Business Group on Health, and Brown & Toland Medical Group. Tammy has coached more than 50 organizations – community health centers, medical groups, and Independent Physician Associations- across California. As a Technical Advisor to the Integrated Healthcare Association's (IHA) Pay for performance program, Ms. Fisher advised on measures to improve cost efficiency and clinical care.

Tammy received a bachelor's degree from the University of California, San Diego and has an M.P.H. from New York University. Tammy completed Lean training through Lean Healthcare West and was trained by the Institute for Healthcare Improvement as an Improvement Advisor.



**Alexis Wielunski**

**Center for Care Innovations**

Alexis is a Program Manager at the Center for Care Innovations (CCI). Alexis works with CCI leadership, external consultants, grantees, and other partners to carry out the strategy and goals of CCI's PHASE, Transformation Accelerator, and Telehealth programs. With over 10 years experience in community health programs, Alexis has a particular interest in health equity.

Before joining CCI, Alexis was the Senior Manager of Organizational Learning and Sustainability at Health Outreach Partners where she helped launch a new initiative to address transportation barriers to care. Alexis also spent four years coordinating a teen pregnancy prevention program that developed the leadership of young women by utilizing popular education methods and a peer health education model. Alexis worked for California's STD Control Branch to develop youth- friendliness assessment tools for clinics. For over 8 years, Alexis volunteered at the Berkeley Free Clinic providing client-centered HIV Test Counseling and designing, implementing, and evaluating the training of new volunteers.

Alexis earned her BA in Ethnic Studies from UC Berkeley and MPH from San José State University. Alexis has been a Teaching Associate for Health Communication and Technology and a Lecturer for Health Issues in a Multicultural Society at San José State University.



**Carolyn Shepherd, MD**  
**Leibig-Shepherd, LLC**

Carolyn is a family medicine physician who has worked for more than 34 years providing health care in the safety net that serves at risk and underserved populations. Her interest is in redesigning systems of delivering health and health care. She joined Clinica Family Health Services in 1988 and served as the organization's Senior Vice-President for Clinical Affairs until her retirement in October 2013. She is a frequent national and international speaker on clinical quality improvement, patient centered medical homes, and a regular presenter at the Institute for Healthcare Improvement (IHI). She served as the national Co-chair of the 2010 IHI International Summit on Redesigning the Clinical Office Practice.

Since 2011, Dr. Shepherd has been a member of the National Advisory Committee for the Robert Wood Johnson Foundation "Primary Care Teams-Learning from Effective Ambulatory Practices" project with the MacColl Center. She has also worked on primary care design in over 60 clinics through work with AHRQ, CareOregon, The Colorado Healthcare Foundation, and the Center for Care Innovations. Dr. Shepherd is currently working with safety net clinics to transform primary care in preparation for value-based payment reform.



**Sharon Zalewski**  
**Regional Primary Care Coalition**

Sharon Zalewski is the Executive Director of the Regional Primary Care Coalition (RPCC). RPCC is an active learning collaborative composed of primary care associations and providers, local funders and community-based organizations convened for the purpose of improving population health and advancing health equity throughout the National Capital Region. Prior to joining RPCC, Sharon served as the Vice President for Health Care Access of the Primary Care Coalition of Montgomery County where she managed a public/private partnership that provides primary and behavioral health care services to 30,000 low-income, uninsured residents. Sharon served as the Executive Director and Medical Program Director at the Washington Free Clinic, the AIDS Services Director for Health Care for the Homeless in the District of Columbia and the Housing Director for the DC CARE Consortium. With more than 30 years of community health care experience, she has held leadership positions in a number of organizations focused on improving the health of vulnerable communities including the DC Primary Care Association, Ryan White Title I Planning Council and the HIV Prevention Planning Committee.



**Mindy Rubin**

**Kaiser Permanente of the Mid-Atlantic States**

Mindy has worked in the health insurance field for over 30 years. She has been with Kaiser Permanente for 21 years, the last 18 in Community Health. In her position as Program Manager, Mindy is responsible for developing strong safety net partnerships to ensure successful community benefit strategy and initiatives to increase access to quality health care for low income uninsured individuals in our community. She identifies specific needs in the community and collaborative opportunities to address those needs focusing on sharing information and best practices and providing both in-kind and grant support.



**Maggie Jones**

**Center for Community Health and Evaluation**

Maggie is the Director at the Center for Community Health and Evaluation (CCH), which is part of Kaiser Permanente's Washington Health Research Institute. For several years she provided oversight of CCH's portfolio of evaluation projects as CCH associate director. She leads many large-scale evaluation efforts related to community health improvement, clinical quality improvement, health policy, health equity, and public health training programs. Maggie's work has focused on providing health-related organizations with the information, tools and resources they need to more effectively achieve their goals and build their evaluation capacity. She holds a BS in business from the University of Minnesota and an MPH from the University of Washington.