FUNDAMENTALS OF DATA GOVERNANCE:
A WORKSHOP FOR HEALTH CENTERS

SAFETY NET ANALYTICS PROGRAM (SNAP) LAB

A workshop for Kaiser Permanente's Transformation Accelerator Mid-Atlantic Region

CCI

CENTER FOR CARE INNOVATIONS

SESSION OBJECTIVES

Define data governance and identify the types of problems that signal a need for it

Describe key roles and structures needed to address data problems

Develop an Action Plan to use data governance practices and build capability in your organization

LEARNING OBJECTIVES

Define data governance and identify the types of problems that signal a need for it

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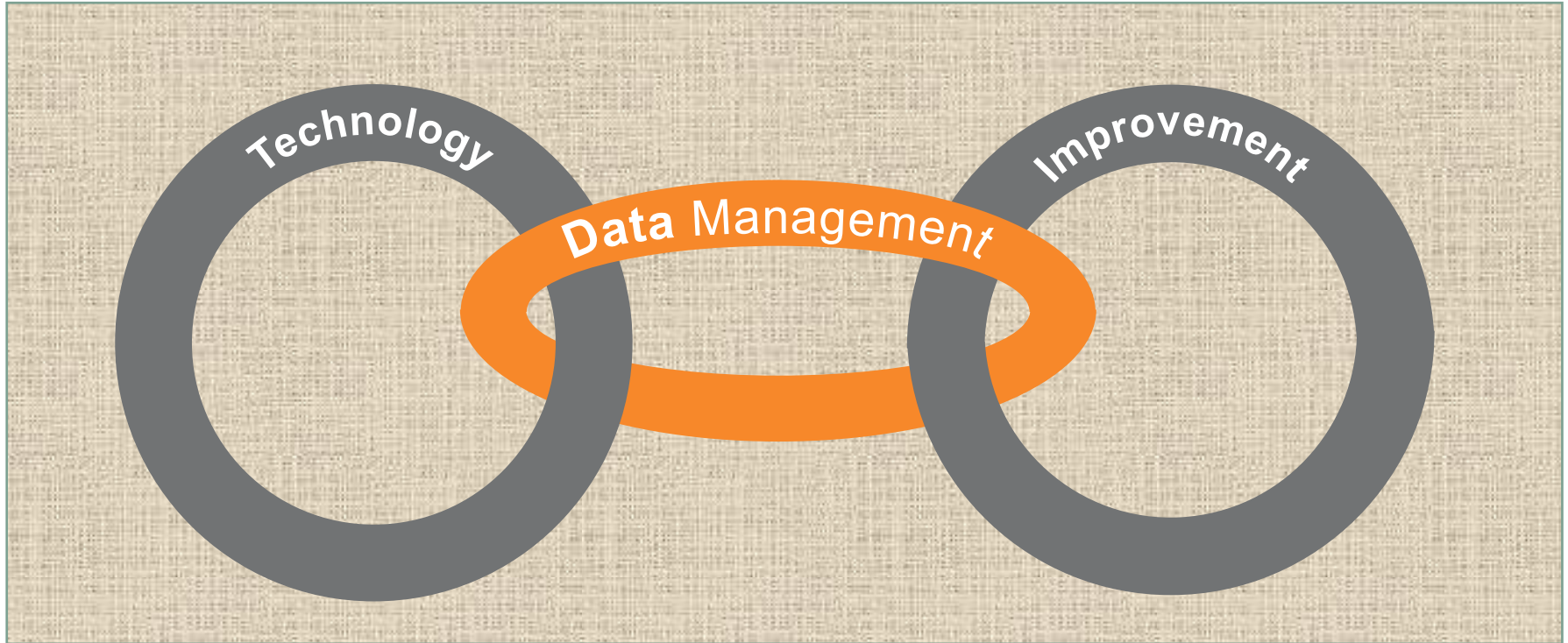
IF DATA GOVERNANCE IS THE ANSWER, WHAT'S THE QUESTION?

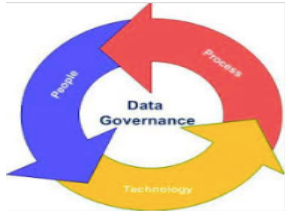Data is the new organizational currency

Setting Context

Technology — Data Management — Improvement
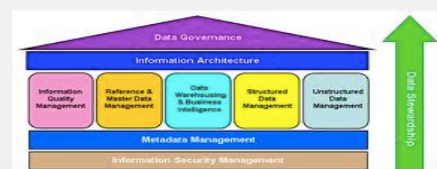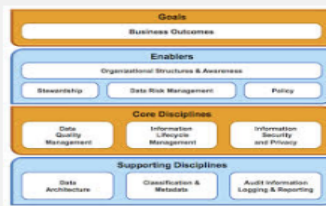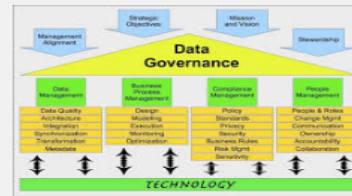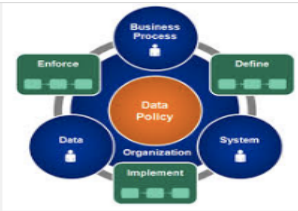
So what is data governance anyway?…

Data Governance Institute's Definition

"Data Governance is a *system of decision rights and accountabilities* for information-related processes, executed according to agreed upon models which describe who can take what actions with what information and under what circumstances, using what methods."

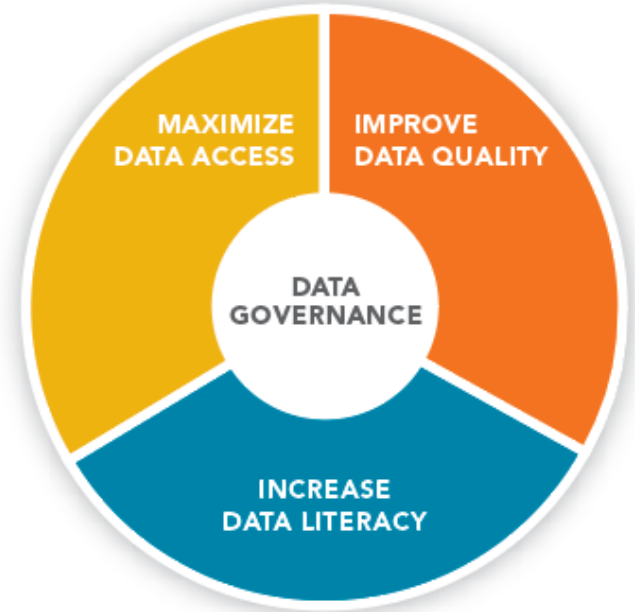Data governance for the sake of data governance?

IN PLAIN ENGLISH:

Data Governance :
The <u>people</u>, <u>processes</u>, and <u>techniques</u> for managing data.

The Triple Aim of Data Governance

WORKING SINGLE HANDEDLY?

ACT to address data quality issues!

Not **A**ccurate

"These aren't my patients!"
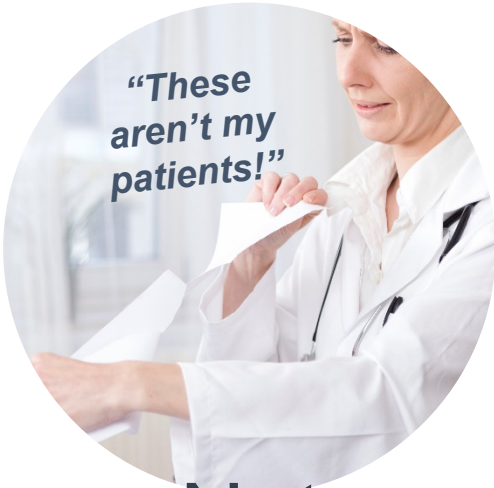
Not **C**omplete

Not **T**imely

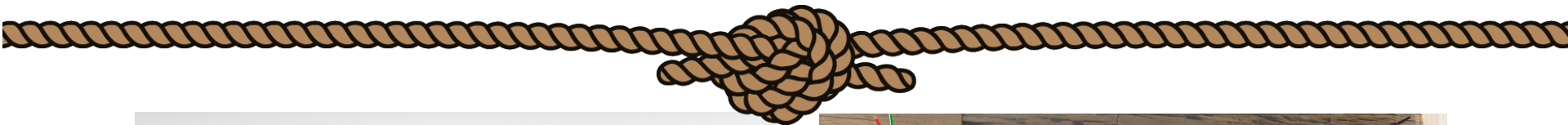# TRYING TO FIND YOUR WAY IN THE DARK?

"I'll pause for a moment so you can let this information sink in."

IN WHAT WAYS ARE YOUR HANDS TIED?

Denied access to what you need

Unable to find the right data

What Exactly is Data Governance?

PLAY VIDEO ⏎

https://www.careinnovations.org/resources/what-exactly-is-data-governance/

DISCUSSION

What key messages did you hear in the video?

VIDEO: KEY MESSAGES

Data Governance helps you turn data into actionable information

Data is an asset: a new organizational currency

Data Governance requires:

- People from various departments and roles

- Organization authority to set priorities and allocate resources for data related activities

Right-sizing data governance

PLAY VIDEO ➲

https://www.careinnovations.org/resources/data-governance-cultures/

DISCUSSION

What key messages did you hear?

VIDEO: KEY MESSAGES

Central principles, distributed execution

Govern data to the least extent necessary to achieve the greatest common good

Govern no data until its time

Look for opportunities to create value with your data and don't create work for governance committees

Find a balance between central authority and decentralized authority

IF DATA GOVERNANCE IS THE ANSWER…

THE QUESTION IS:

Does your organization have issues with data quality, data literacy or data access?

GROUP ACTIVITY

What types of data issues
keep bubbling up for our organization?

Are our data related issues more centered around any one dimension of the triple aim of data governance (quality, literacy, access/ use)?

What do we see as the most pressing data problem?

What elements of data governance do we already have and how well are they working?

"Without data you're just another person with an opinion."

W. EDWARDS DEMING