



Center for Care Innovations: Population Health Learning Network Clinica Family Health Site Visit Packet September 6, 2018

Key Information

Host Organization: Clinica Family Health

Date: Thursday, September 6, 2018, 8:15am - 4:45pm (see agenda pg. 3)

Site Visit Address: Shepherd Training Center (2nd Floor) - Clinica Family Health – Lafayette, 1735 So. Public Road, Lafayette, Colorado, 80026

Parking Instructions: Ample free parking is available on the South and West sides of the building.

Meeting Location: Please sign in at the front desk before going to the Shepherd Training Center on the 2nd Floor. Use the stairs or elevator – the Center is down the hall on the right.

Misc.: You are encouraged to bring your own, reusable water bottle. We also encourage you to dress in comfortable, casual or business casual clothing. There will be some walking during the tour section of the agenda.

Optional PHLN Dinner: Lucky Pie Louisville, 637 Front St, Louisville, CO, 80027 (restaurant: 303-666-5743). Reservation: 5:30pm. Please meet at entrance of the restaurant.

Main Contacts

CCI Contact:

- Diana Nguyen: Cell phone: (408) 499-9732

Clinica Family Health Contact:

- Peggy Leitner: Cell phone (303) 564-3826

PHLN Site Visit Participants

Organization	First Name	Last Name	Title	Email	Phone Number
Center for Care Innovations	Diana	Nguyen	Program Coordinator	diana@careinnovations.org	(408) 499-9732
Leibig-Shepherd, LLC	Carolyn	Shepherd	Principal	carolynshepherd@gmail.com	
Axis Community Health	Amit	Pabla	Chief Quality & Transformation Officer	apabla@axishealth.org	
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Chapa-De Indian Health	Brandon	Bettencourt	Director of Quality Improvement	bbettencourt@chapa-de.org	
L.A. County Dept. of Health Services	David	Campa	Director, Primary Care	dcampa@dhs.lacounty.gov	
L.A. County Dept. of Health Services	Jagruti	Shukla	Director of Primary Care	jshukla@dhs.lacounty.gov	
L.A. County Dept. of Health Services	Dennis	Wong	Medical Director of Primary Care	dewong@dhs.lacounty.gov	
La Clinica de La Raza	Chika	Akera	Associate Medical Director	cakera@laclinica.org	
La Clinica de La Raza	Elizabeth	Odell	QI Manager	eodell@laclinica.org	
La Clinica de La Raza	Leticia	Cazares	Regional Manager	lcazares@laclinica.org	

Places, Eats & Shops

Downtown Louisville has a number of restaurants and shops. Boulder is a bit further of a drive, but a great place to visit if you have time!

Agenda

See next page.



Clinica Institute
September 6, 2018
1735 So. Public Road, Lafayette, Colorado
Shepherd Training Center, 2nd Floor

Clinica Presenters:

Janet Rasmussen, Vice President of Integrated Services
Simon Smith, President and CEO
Justin Wheeler, MD, Vice President of Clinical Services
Karen Funk, MD, MPP, Vice President of Clinical Services
Judy Troyer, Vice President of Operations

PHONE

303.650.4460

Westminster
Medical

8510 N Bryant St., Ste. 200
Westminster, CO 80031

LAFAYETTE

Medical, Dental & Administration

1735 So. Public Rd.
Lafayette, CO 80026

PECOS

Medical & Dental

1701 W. 72nd Ave.
Denver, CO 80221

PEOPLE'S

Medical

2525 13th St.
Boulder, CO 80304

THORNTON

Medical & Dental

8990 N. Washington St.
Thornton, CO 80229

Clinica Institute Agenda

- 8:15am **Breakfast & Introductions** (Janet Rasmussen)
- 9:00am **Overview** (Simon Smith)
- 9:15am **The Patient Centered Journey** (Justin Wheeler)
- Evolution of team-based care model
 - The 6 dimensions of Clinica's care model
- 10:05am **Break**
- 10:15am **Care System Design and Implementation** (Judy Troyer & Karen Funk)
- Care delivery model: Team-based Care – design, roles and responsibilities
 - Empanelment & Continuity: The how and the why
 - Access: Manage patient access to support the care delivery process
- 11:40am **Group Discussion and Q&A**
- 11:50pm **Behavioral Health and Accountable Care** (Janet Rasmussen)
- Care delivery model: Behavioral Health, Transitions of Care
 - Patient activation and self-management
- 12:50pm **Group Discussion and Q&A**
- 1:00pm **Lunch** (provided)
- 1:30pm **Improved office efficiency** (Judy Troyer)
- How physical space supports team-based care
- 1:40pm **Clinica Tour**
- 2:20pm **Q&A**
- 2:30pm **Improved IS design** (Justin Wheeler)
- Data used to drive clinical decision making at the team level
 - Overview of data systems and processes
 - Examples of reports used to drive organizational priorities and clinical decision making across the organization.
- 3:30pm **Break**
- 3:45pm **Care Team Member Interviews**
- 4:30pm **Group Discussion and Q&A**
- 4:45pm **Closing**

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