Diabetes recruitment Script for calling patients

Good Afternoon my name is _____, I am calling on behalf of your provider _____. Your provider has asked me to call you personally to invite you to be one of the patients who participate in his/her diabetes group visit.

Your provider (Name of provider) feels very confident that you will benefit from coming to the group visit. Many studies have been done that show that patients who attend and participate in the groups have a better understanding about the disease and are more involved with their care. Also it shows that their general health is improved when they participate in groups. We have done these groups now for several years in this Clinic with great results! We will offer different diabetes topics to discuss and learn, and how to manage them. Things like: What is Diabetes, the difference between type I and II Diabetes, what parts of the body are affected by Diabetes (feet, eyes, kidneys, nerves), how can you help yourself by preventing these complications. What is an A1C? All of the patients who attend the group have diabetes and you will learn from each other. We are hoping to start a group in (Month), which of the options below work better for you: *Option 1: Tuesdays 8:20am*, *Option 2: Wednesdays 10:00am*, or *Option 3: Thursdays 2:20pm*.

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