Clinica Family Health

Date: September 6
Location: Denver, Colorado

Site Visit Deep Dive

Care teams and planned care model:
- Optimizing the integrated care team: covers roles, scope, and functions; standing orders and protocols; and alternative visits to support Care Team 2.0.
- Planned care: description of processes and systems to support patients getting evidence-based care during, in between, and after clinic visits within an accountable care Medicaid environment.

Data driven clinical decision making:
- Data used to drive clinical decision making at the team level
- Overview of data systems and processes
- Examples of reports used to drive organizational priorities and clinical decision making across the organization.

Organization Description

EHR: NextGen
Data Analytics Tools: In-house customized SQL Server Reporting Services reporting solutions

Clinica Family Health is an FQHC serving the area northwest of Denver and Boulder, Colorado. With more than 500 staff at six sites, Clinica cares for over 53,000 patients, the vast majority of whom are either uninsured or on Medicaid. Clinica is recognized as an early pioneer in care teams and care delivery transformation, achieving Level III PCMH and is identified as a Leap site. All patients are empaneled to a primary care provider and a care team (“pod”), around which all clinical activity centers. Their unique model of care offers children and adults access to affordable medical and dental care, as well as behavioral health care and pharmacy services under one roof.

Visit their website: www.clinica.org