

Cherokee Health Systems



Date: September 19

Location: Knoxville, Tennessee

Site Visit Deep Dive

Behavioral health integration: Cherokee Health Systems will provide a deep dive into their integrated care model. They'll share their Blended Behavioral Health and Primary Care Clinical Model, which focuses on integrating behavioral health staff and behavioral health interventions into primary care to create a behaviorally enhanced healthcare home.

Care management: Cherokee Health Systems will share who/how patients are identified (including using social needs data) and stratified for their integrated model and how they tailor services based on complexity. They'll also share the data and reports they use to identify and manage patients in the integrated model and how the program measures effectiveness.

Visit their website: www.cherokeehealth.com

Organization Description

EHR: NextGen

Data Analytics Tools: Customized population health management and reporting tools that work with NextGen.

Cherokee Health Systems (CHS) is an FQHC that was initially established in 1960 as a community mental health center. CHS has grown to provide a blend of primary care and behavioral health services in 48 clinical locations across the State of Tennessee. The organization is primarily a safety net provider to underserved and medically needy populations with a patient base of nearly 78,600 individuals. CHS is established as a leader in the development and delivery of integrated behavioral and primary health care. In 2015, NCQA honored CHS's whole health approach and recognized the organization's work as a Patient-Centered Medical Home. Cherokee has a training academy nationally recognized in training FQHCs in their integrated model.