Tiger Teams: Communication and Innovation
Process for Ideas to Move Thoughtfully to Action
"Tiger Teams are where ideas go to die"
Interview with Team Leads

- Staff are losing faith in the process
- Decision making gets stuck/takes too long
- Process and outcomes are unclear
- Organization and scheduling are burdensome
- People want this to work
Ideas to Action

1. Tiger Team Lead bi-weekly meeting

   • "It helps everyone know what is in the air. We can be aware of duplications and help make them go in the right place"

2. Working toward organization of "Idea Time" (company-wide intervention)
Idea from Staff
Tiger Team Leads
Tiger Team Meeting during Idea Time
Thoughtful Implementation
Team Values

All Are Valued
We are in this together and maintain an environment rooted in kindness, respect, and equity for all people.

We Are Innovative
Each day is an opportunity to design new solutions. Systems matter, but we strive to be adaptable and responsive to meet the unique needs of our communities.

Integrity Above All
We keep our promises and do our work the right way. Execution matters. This is a workplace reserved for humble doers with a fully functional moral compass.

We Choose Happiness
We are a relentlessly optimistic bunch. It is our shared responsibility to choose happiness for ourselves and to inspire it in others every day.

Communication is Key
Our communication and decision-making promotes a culture of deep respect, inclusion, transparency, patience, and direct conversation.

Our passion is putting people first.
If we aren't successful...
Idea Time Request

• We would like to ask to close the center for one hour a month to allow an opportunity for staff members to participate in the Tiger Team Process
Human-Centered Design Request

- We would like the time and space to focus on just 1-2 projects as a team using Human Centered Design.