

Tiger Teams: Communication and Innovation

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Process for Ideas to Move Thoughtfully to Action



Interview with Team Leads

Staff are losing faith in the process

Decision making gets stuck/takes too long

Process and outcomes are unclear

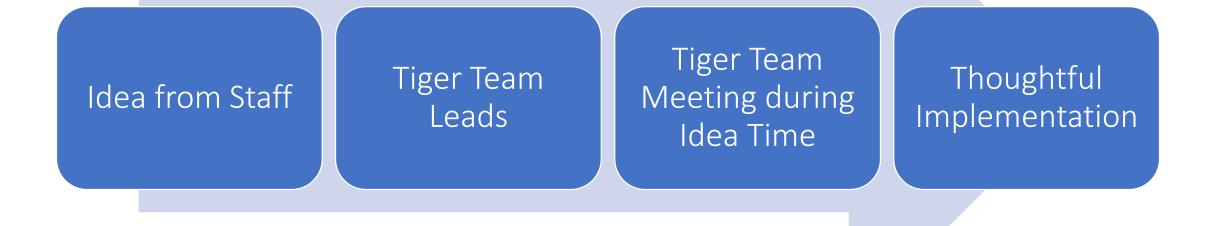
Organization and scheduling are burdensome

People want this to work



Ideas to Action

- 1. Tiger Team Lead bi-weekly meeting
 - "It helps everyone know what is in the air. We can be aware of duplications and help make them go in the right place"
- 2. Working toward organization of "Idea Time" (company-wide intervention)



Team Values

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All Are Valued

We are in this together and maintain an environment rooted in kindness, respect and equity for all people.

We Are Innovative

Each day is an opportunity to design new solutions. Systems matter, but we strive to be adaptable and responsive to meet the unique needs of our communities.

Communication

is Key Our communication and decision-making promotes

a culture of deep respect,

inclusion, transparency,

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patience and direct conversation.

Integrity Above All

We keep our promises and do our work the right way. Execution matters. This is a workplace reserved for humble doers with a fully functional moral compass.

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We Choose Happiness

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We are a relentlessly optimistic bunch. It is our shared responsibility to choose happiness for ourselves and to inspire it in others every day.

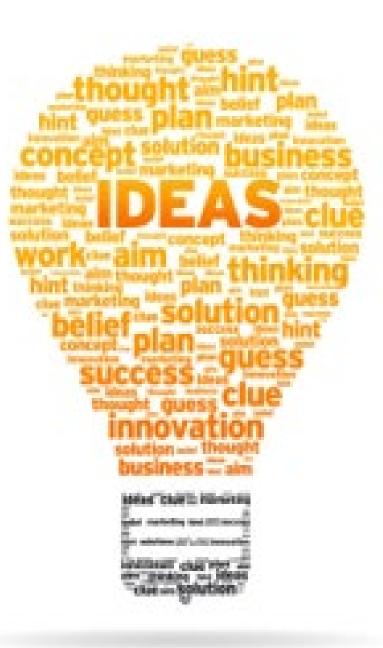
Our passion is putting people first.



If we aren't successful...

Idea Time Request

• We would like to ask to close the center for one hour a month to allow an opportunity for staff members to participate in the Tiger Team Process



Human-Centered Design Request

• We would like the time and space to focus on just 1-2 projects as a team using Human Centered Design