

Cambridge Health Alliance

Date: October 11

Location: Cambridge, Massachusetts

Site Visit Deep Dive

Alternative roles on the care team – pharmacist integration: Cambridge Health Alliance (CHA) will give a deep dive into how they've structured their care team integrating different roles, such as a pharmacist onto their care team. The pharmacist is essential on the team, particularly for patients with chronic conditions like diabetes, hypertension and COPD.

Community engagement in population health: CHA will share their approach to improving population health at the community level. They'll share surveys they conduct and other methods for engaging their communities in identifying community level social needs. CHA will discuss lessons learned on engaging community members and organizations and how they integrate the community connections into daily clinical practice at CHA, with a particular focus on primary care.

Visit their website: www.challiance.org

Organization Description

EHR: EPIC

Data Analytics Tools: EPIC reporting workbench & self-developed reporting tools

Cambridge Health Alliance (CHA) is the sole public hospital in Massachusetts. CHA cares for more than 140,000 patients each year, specializing in primary care, emergency, maternity, behavioral health and overnight hospital care. Their award-winning behavioral health services include wide-ranging outpatient programs and distinct hospital units for children, teens, adults and seniors. As a safety net provider, CHA has the highest concentration of Medicaid and low-income patients among Massachusetts hospitals. CHA has robust public and community health functions, including operating the municipal Public Health Department for the City of Cambridge, as well as supporting and collaborating with many community groups and coalitions to reduce barriers to receiving care. Cambridge is recognized as a [Leap Site](#), which recognizes sites across the country that have markedly improved care, efficiency, and job satisfaction by transforming to a team-based approach.

