Participant Agenda:
Colorado Health Innovation Community (CHIC) Monthly Webinar
October 1, 2019 @ 12pm-1pm MDT

<table>
<thead>
<tr>
<th>Date / Start and End Time</th>
<th>Location / Call-in Information</th>
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<tbody>
<tr>
<td>Oct 1, 2019 @ 11a-12p PDT / 12p-1p MDT (60 min)</td>
<td>Zoom Link</td>
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**People**

- CCI Team *(Veenu Aulakh, Ray Pedden, Angela Liu)*
- Pete Leibig (Safety Net Leader Partner)
- Christi Zuber (Aspen Labs, Innovation Partner)

**CHIC Grantees:**

- Clinica Family Health
- Every Child Pediatrics
- Jefferson Center for Mental Health
- Melissa Memorial Hospital
- Mental Health Center of Denver
- STRIDE Community Health Center
- Solvista Health

**Situation**

- This will be our third monthly webinar for CHIC hubs. This will be our last call before the CHIC Ecosystem event and 1st Catalyst workshop at the end of the month.
- This is our third opportunity to showcase one of our grantee’s work on our prioritized areas (this spotlight from Melissa Memorial will focus on Access) and give the community a chance to continue learning from one another.

**Participant Objectives: By the end of this meeting, participants will have...**

- Reviewed the final agenda for October 23’s CHIC Ecosystem Event, and heard final updates about upcoming Catalyst webinar and workshop.
- Learned about the CCI Academy, human-centered design materials and resources you can find there, and how to sign up.
- Learned about how Melissa Memorial has reduced the number of opioids used and prescribed by changing their culture to one with stricter pain agreements, drug screening, and implementation of telemedicine for pain management and opioid reduction. Discussed how lessons learned might translate to your organization’s work and goals
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<th>Time</th>
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<th>Who</th>
</tr>
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| 12:00-12:05 (5 min) | **WELCOME!**
• Connected to who is on the phone and what we hope to accomplish today.                                               | Veenu                    |
| 12:05-12:15 (10 min) | Updates and Hot Topics
• October 23 Ecosystem Event: Updates and reminder to register
• CCI Academy
• Catalyst Webinar & Workshop #1: Updates and reminder to register                                                  | Veenu Christi            |
| 12:15-12:50 (35 min) | **CHIC SPOTLIGHT: Changing the Culture on Opioids in a Rural Setting with Meliss Memorial Hospital**
• Learned about how Melissa Memorial has reduced the number of opioids used and prescribed by changing their culture to one with stricter pain agreements, drug screening, and implementation of telemedicine for pain management and opioid reduction.
• Discussed how lessons learned might translate to your organization’s work and goals                              | Ray Trampas Hutches      |
| 12:50-1:00 (10 min) | **QUESTIONS / WRAP UP / NEXT STEPS**                                                                                   | Veenu                    |

**Upcoming Dates:**

- CATALYST PRE-SESSION WEBINAR (OCT 3) – PLEASE REGISTER YOUR TEAM
- CATALYST WORKSHOP #1 (OCT 24-25) – PLEASE REGISTER YOUR TEAM
- 1ST ECOSYSTEM EVENT (OCTOBER 23) – PLEASE REGISTER YOUR TEAM AND FORWARD THE INVITE TO YOUR ECOSYSTEM PARTNERS
- NEXT WEBINAR: NOVEMBER 5 @ 12PM MST
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Appendix:

<table>
<thead>
<tr>
<th>CHIC Focus Areas (From June 19 Co-Design Meeting)</th>
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<tbody>
<tr>
<td>• Supporting patients beyond the walls of the clinic (virtually), where they need the care (16)</td>
</tr>
<tr>
<td>• Social Determinants of Health data as relates to risk &amp; needs of patients (14)</td>
</tr>
<tr>
<td>• Pre-visit preparation – doing things before visit to make visits work better (13)</td>
</tr>
<tr>
<td>• Efficiency of patient interaction (from arrival to discharge) - delivering care and moving through workflows (13)</td>
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