Colorado Health Innovation Community (CHIC)
Monthly Webinar
September 3, 2019



Welcome!

- All participants will be muted upon entry.
- To mute/unmute yourself to ask a question or comment:
 - Via computer: Click the microphone icon in your Zoom menu
 - On the phone: Press *6
- You may also chat in questions via the chat box in Zoom.
- Please Note: This webinar will be recorded.

While You're Waiting:

What gem did you take away from Wednesday's *Catalyst for Leaders* Training?

Share in the chat box!

By the end of this webinar, you will have...

- Shared your insights from Wednesday's Catalyst for Leaders Training
- Learned about early themes from August Site Visits
- Learned about how Clinica Family Health has partnered locally to support improved health, social, and mental health outcomes for children age 0-3 and their families; **Discussed** how lessons learned might translate to your organization's work and goals



Who is on the call?













Colorado Health Innovation Community (CHIC)







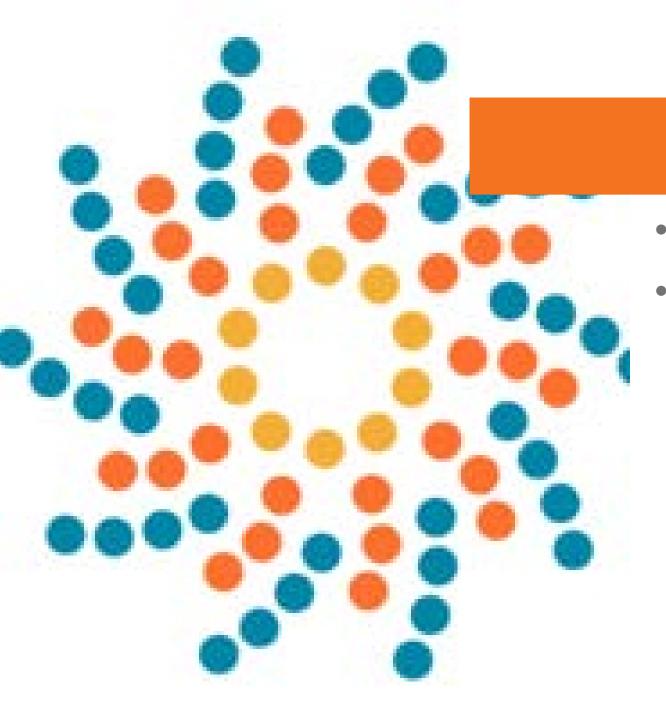




8/28 Catalyst for Leaders Training

- What did you most appreciate?
- What surprised you?
- What do you want even more of?





Site Visits - Themes

- Technical Assistance requests
- Connecting the dots around CHIC program



Simon Smith, President & CEO
Ben Schmudlach, Business Intelligence
Director





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Needs Identified from June Co-Design Meeting

- 1. Supporting patients beyond the walls of the clinic (virtual care)
- 2. Social Determinants of Health data as relates to understanding risk & needs of patients
- 3. Pre-visit preparation for improved visits
- 4. Efficiency of patient interaction

- As you are listening, we invite you to...
 - Think about how this is relevant to your org's work and goals
 - Type in your questions in the chat box







Simon Smith, President & CEO Ben Schmudlach, Business Intelligence Director

Organization Profile

<u>Demographics:</u>

UDS Patient 2018: 57,111

UDS Visits 2018: 277,385

Medicaid: 48% Uninsured: 33%

Private Insurance: 10% Medicare: 5%

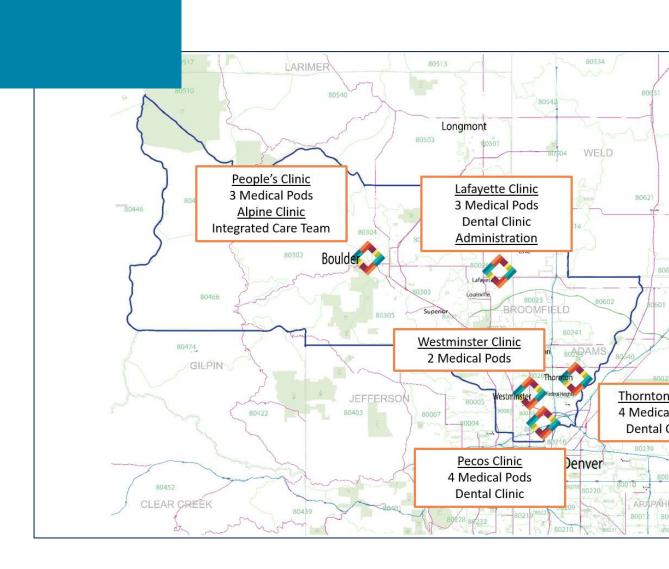
Hispanic or minority: 70%

Pts living at or below 100% FPL: 53%

Pts living at or below 200% FPL: 86%

Mission

Clinica exists to be the medical and dental care provider of choice for low-income and other underserved people in south Boulder, Broomfield and west Adams counties. Our care shall be culturally appropriate and prevention focused.



Integrating for Equity



The Integrating for Equity partners (I for E) is a collaboration among Boulder County service providers to support improved health, social, and mental health outcomes among children age zero to up to three years old and their families.













Stage 2

Pilot Planning + Contracting: Defining pilot

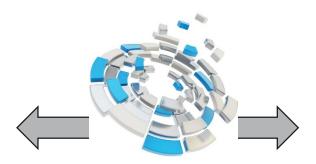


Staff Time, Energy and Leadership

Funding via Gary Community Investments for facilitation management and measurement \$350,277)



- Exploration of exact data points each site wanted
- Became Fragmented & Stuck

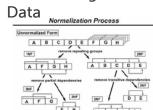


- Use SME's
- **HD** Consulting
- **CORHIO**
- **CCMCN**



End of 2017

CORHIO & CCMCN Normalizing the









- 30+ People
- 3 Hour Bi-Weekly Meetings
- Low Member Continuity



Spring 2018

Contract

Agreements with

CONTRACT





Road Show to Coach Organizations on why they should partner with the SME's



The Journey

- Vision Created
- 4 CEO's
- +1 Leader
 - Project Management Team
 - Technical Team











Project Management Team

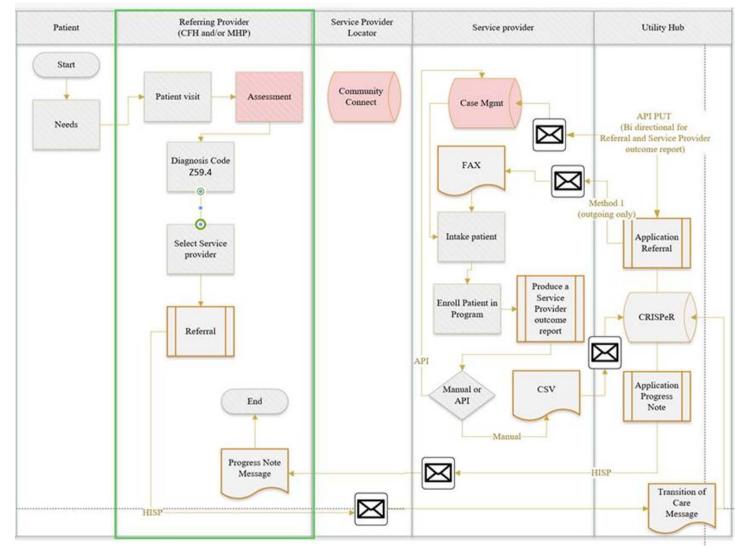
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Technical Team: Moving Data

- Technical SME from each entity.
- Separate unique data models focused on the system in which they work.





Technical Team: Legal Governance

1. What can I share?

2. Who can I share with?

3. Who will hold the risk with all this data?









Technical Team: Realignment

New PM Group

Smaller Project Management Team

Focus on the original CEO vision

Utilizing existing resource to leverage contract, data movement, data storage, and providing metrics.

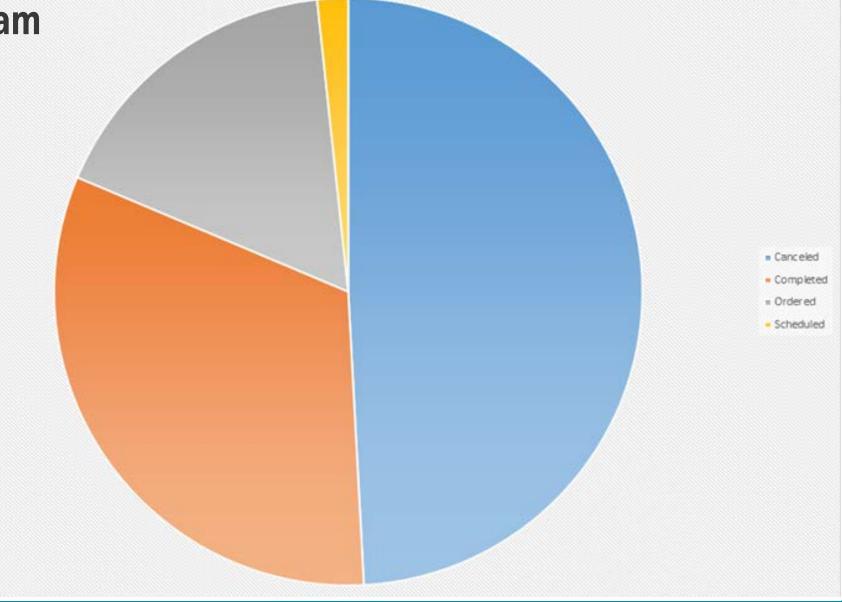








Reengaging the Project Team





Making Progress

- Data Normalization
 - Client = Patient = Person
 - Active = X

G

Unnormalized Form A B C D E F G H remove repeating groups 2NF A B C D E remove partial dependencies 3NF 3NF 3NF D E

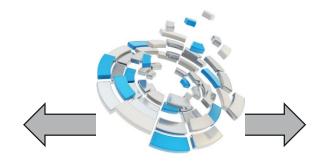
Normalization Process

First Metric: Population

POPULATION: Unique referral orders specific to Behavioral Health or Developmental Delays for patients ages 0-2 years of age at time of encounter whose medical chart location is Lafayette, People's or Alpine who have had a face to face medical visit at Clinica within 18 months of the reporting period, have an active status in EPM, have had encounter activity at two or more of the participating facilities.



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- Use SME's
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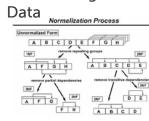


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Normalizing the





Vision Created

CLINICA

- 4 CEO's
- +1 Leader





- 30+ People
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End of 2017







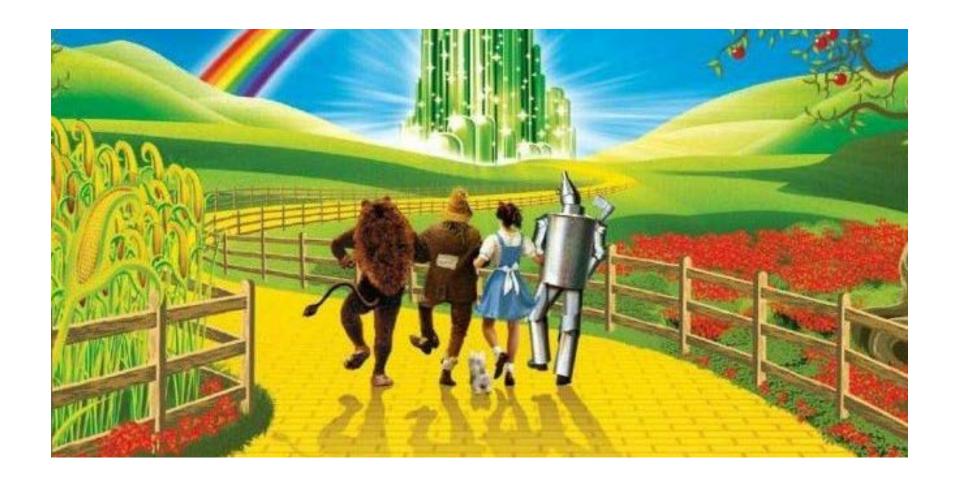
Road Show to Coach Organizations on why they should partner with the SME's



CCMCN











Wrap Up & Next Steps

What one thing will you take away from today's "spotlight" presentation?

<Please type your answer in the Chat Box>



Upcoming Dates to Remember



-Monthly CHIC Webinar (9/3) *You are here!*

-30 min Check-In Calls (CCI / Team Leads)

-Sept 6: <Optional> CA Hubs Learning Community Call (Case Study Q&A: OneDegree)

-Sept 13: <Optional> Raven e-Learning Webinar (Taking SDOH efforts to the next level – applying predictive analytics.)



Monthly CHIC Webinar (10/1)

Oct 23: First ecosystem event (Catalyst HTI)

Oct 24-25: Catalyst Training #1



Monthly CHIC Webinar (11/5)



No Monthly Webinar

Dec 3-4: Catalyst Training #2



NEXT STEPS

CCI will be getting back to you about....

- 30-minute check-in calls w/each team (CCI and Team Leads)
- Details and registration for Oct 23 Ecosystem Event
- Details and registration for Oct 24-25 Catalyst
 Training #1
- Process for applying for funding for pilots



