

# Complex Care Management

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A program at Lifelong for our Medicare patients

## What is it?

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Medicare now covers Complex Care Management (CCM) services that we provide, like phone calls between appointments, education, coaching, and care coordination (your doctor talking with your nurse, case manager, or other clinical staff).

## What are the benefits?

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This program will help us better coordinate the services you already receive by providing you a dedicated care manager who can help connect you with staff and coordinate services.

## What will change?

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The care and services you receive will NOT change. Through CCM Medicare is providing a way for Lifelong to be paid for the services you already receive. There is NO co-pay or other payment needed from you.

## What do I need to do?

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As a Medicare requirement, we need your consent to provide CCM services. By signing below, I consent to receiving Complex Care Management (CCM) services.

**Patient Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_

In the space below, please share 1 goal you are focusing on connected to your health and wellness: