1. Could we have copies of any policies/protocols with the established MAT programs?
   1. Also hoping to have anything affiliated with the Syringe Exchange program as well
   2. Looking for screening tools used in the programs as well.
   3. Job descriptions/responsibilities would be great too

                                                                i.  Navigator

                                                              ii.  Substance Use Counselors

                                                            iii.  MA’s

                                                            iv.  Nursing

                                                              v.   Manager

1. There was also discussion regarding a packet that the substance use counselor goes through (takes approximately 2 hours). Can we get a copy of that packet?
2. Your phases of care and protocols (if documented) for medication management
3. Electronic version or link to the study you included in the packet.  Sent by Dr. Sepulveda on 2/12/20
4. Electronic versions of the case conference form and BH contract.
5. Electronic version of your care plan template.
6. Your power point on reducing stigma Dr. Sepulveda presented at CCI; do you need

Questions that came up

* Are you using alternative modalities (Reki, yoga, etc) to support your patients in recovery? How do you support patients? No, we are not using alternative modalities but we do have refill groups for patients to get their refills and participate in group counseling, we also provided 1:1 SUD counseling, referrals to case management, therapy, as well as other resources within the agency and outside community.
* Do you use patient texting and if so, how do you encrypt it? We do not text the patients, we do have text reminders for appointments that is encrypted within our network database.
* Do you have a sample letter for discharging patients from MAT program? Included in MAT intake forms

* How does your billing department bill for diagnostic psychiatric evaluation? Can you provide contact information for your biller? Psych evals are billed directly to the patient’s insurance. Billing contact information:



* Are you able to bill for any group therapy using psychotherapists?  Yes, the services are billed directly to the patient’s insurance.
* Do you regularly bill for SBIRT services? who completed the SBIRT? The MAT program does not actually perform SBIRT as the patients are already screened before an SUD intake is made. As an organization, our SUD services department co-locates SUD counselors in our various clinics and counseling centers that do perform SBIRT services. This is one way we get referrals into our MAT program.