



KPTA Storyboard

CCI Health & Wellness Services
Greenbelt



10,000

economically disadvantaged/homeless/disabled
state medical assistance coverage or uninsured





Services

Prenatal, Reproductive Health, Family Planning,
(Preventive Cancer Screenings, Nutrition Counseling, Centering)



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Transformation Goals



from 78% to 85%
preventive cervical cancer screenings
Patients (21-29 yrs) by July 2018



Screening Guidelines
Approved July 2017



Org. goal

Increase the percentage of patients 21 to 29 years of age who had a preventive cervical cancer screening (Cytology or PAP) within the past 3 years from 78% to 85% by the end of FY18.

Project outcome

To ensure that women beginning at the age of 21 are receiving there pap's every 3 years if results are normal and yearly if results are abnormal.

Primary Driver (1)

Having a more efficient way of tracking when women are due for Pap's

Secondary Driver (1)

Make sure to get results if patient received Pap smear elsewhere and Verify that each patient eligible for annual Pap gets in for an appointment.

Ideas to test

Add a pop up for patient who is due for a Pap, or need results from last pap.

Secondary Driver (2)

Verify the workflow for MA's once a patient results are abnormal.

Ideas to test

Work with LabCorp and i2i to receive reports on abnormal labs.

Primary Driver (2)

Protocol for abnormal Pap's to be standard for all CCI.

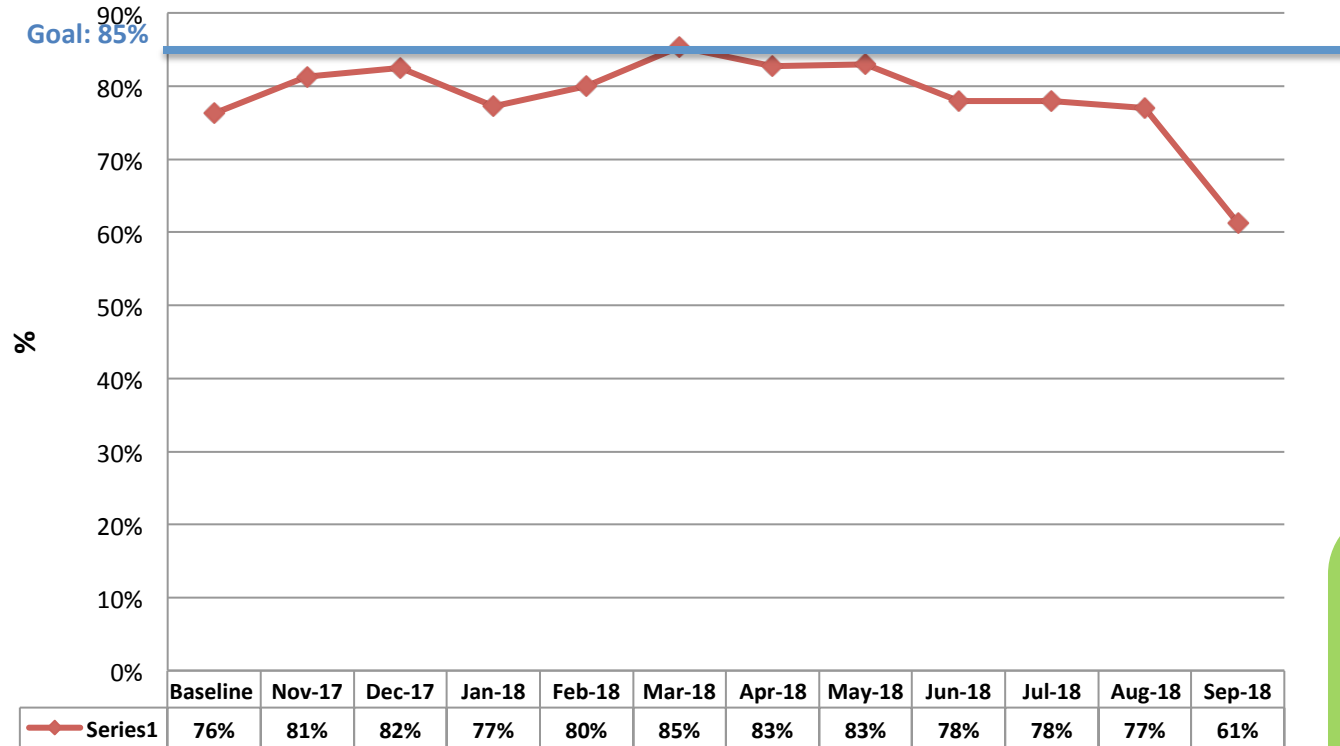
Driver Diagram

January, 2018

All this in a new facility & location



CCI - Cervical Cancer Screening Greenbelt - FY2018



Project
Measures

- ✓ Data Management
- ✓ New site and location
- ✓ Transitioning period where two different site's teams are working together

Challenges

- ✓ Data Management
- ✓ Huddle Reports
- ✓ Flags and Alerts
- ✓ Patient recall process
- ✓ Lab results
- ✓ Abnormal results

Lessons
Learned

