Welcome!

We’ll get started promptly at 12:02PM

Sip & Share Virtual Event #2 | March 18, 2021
Housekeeping Reminders

Audio
Link your audio to video if you called in via phone

Chat Box
Please chat in your questions

Name
Add your organization to your name

Tech Issues
Private chat Jaclyn for assistance
Agenda

- Sip & Share Overview
- Presentations
- Break
- Presentations
- Homework & Next Steps
2-Minute Pitch

Before the session, CCA teams that are presenting will have 2-minutes to pitch to the entire group, sharing a high-level overview of their innovation.

Peers self-select the session of their choice

CCA participants not presenting will have an opportunity to self-select which innovation they would like to hear more about.

10-Minute Presentation with Q&A

For 15 minutes CCA participants, will have the opportunity to learn more about their peer’s innovations. You’ll not only walk away with artifacts, but you’ll have the opportunity to ask meaningful questions them about what’s being present by each innovator.
## Sip & Share Presentations

### Round 1

1. Eisner Health
2. Golden Valley Health Centers
3. Los Angeles County – DHS: Virtual Care Teams Cohort
4. Los Angeles County – DHS: Population Management Cohort
5. Los Angeles County – DHS: Digital Barriers Cohort

### Round 2

1. Neighborhood Healthcare
2. Roots Community Health Center
3. SAC Health System
4. Salud Para La Gente
5. San Ysidro Health

### Round 3

1. Shasta Community Health Center
2. Serve The People
3. UMMA
4. Venice Family Clinic
5. White Memorial Community Health Center
Team Pitch
Round 1

Eisner Health
Los Angeles County Department of Health Services:
- Virtual Care Teams Cohort
- Population Management Cohort
- Digital Barriers Cohort
Golden Valley Health Centers
Breakout Room Presentations
Round 1

1. Eisner Health
2. Golden Valley Health Centers
3. Los Angeles County DHS
   - Virtual Care Teams
4. Los Angeles County DHS
   - Population Management
5. Los Angeles County DHS
   - Digital Barriers

Add the breakout room # in front of your name
Breakout Room Takeaway

In the chat box tell us:

1. Which team did you hear from?
2. What’s one learning and/or artifact that resonated with you & why?
Team Pitch
Round 2
Neighborhood Health
Roots Community Health Center
SAC Health System
Salud Para La Gente
San Ysidro Health
Add the breakout room # in front of your name

Breakout Room Presentations
Round 2

1. Neighborhood Healthcare
2. Roots Community Health Center
3. SAC Health System
4. Salud Para La Gente
5. San Ysidro Health
Breakout Room
Takeaway
In the chat box tell us:

1. Which team did you hear from?

2. What’s one learning and/or artifact that resonated with you & why?
Break
Team Pitch
Round 3
Shasta Community Health Center
Serve The People
UMMA
Venice Family Clinic
White Memorial Health Center
Breakout Room Presentations
Round 3

1. Shasta Community Health Center
2. Serve The People
3. UMMA
4. Venice Family Clinic
5. White Memorial Health Center

Add the breakout room # in front of your name
Breakout Room Takeaway

In the chat box tell us:

1. Which team did you hear from?

2. What’s one learning and/or artifact that resonated with you & why?
Homework Assignment #8
& Programmatic Reminders
Data Submission #2

The second round of clinical data reporting, including patient and visit data from September 2020 - February 2021 was due on March 15th. If your team has not submitted this data, please do so. Your second grant installment will be released once this data is submitted to CCHE.

Evaluation Activities

If you have any questions any of these activities, please email Natasha Arora from CCHE Natasha.B.Arora@kp.org.

Team Interviews

CCHE has begun conducting mid-point interviews. If your team has not scheduled an interview, please fill out Natasha’s Doodle Poll as soon as possible.

Provider & Care Team Survey

In response to the COVID-19 surge & vaccinations, CCHE will be delaying the release of this survey to April/May. CCHE will reach out to teams about sampling at their health centers in April and plan to administer the survey in May.
Coaching Update

Our coaching model will shift in April.

We will now host Affinity Group Coaching. These sessions will center around a specific topic.

Teams will benefit from the collective wisdom of the group and will have the opportunity to deep dive into a theme.
Homework Assignment #8
Due by 5:00PM on Friday, April 16th on the CCA Club!

Phase 2
Solution Testing

Continue Rapid Testing
Your team will continue to do one or more of the following:
- Improve your current Rapid Test
- Start a new Rapid Test
- Move your Rapid Test to the next stage

Update the Rapid Testing Dashboard
Capture & document all your learnings from this month's rapid tests.
CHCF is looking to showcase patients who received care over the phone and for who video visits are not a reliable option and may not have received the care they needed without phone visits.

If you’re interested, please tell us in the chat box so we can get you connected and with CHCF.
Announcements

**Second Grant Installment Disbursements**
Teams second grant installment checks in the amount of $40,000 will be released once all mid-point deliverables have been met. See your grant agreement letter for an outline of project deliverables. Grant disbursements can take up to a month to process after meeting project deliverables.

**Booster Webinars Update**
-Canceled! April 1st Booster Webinar #4
-Rescheduling June 3rd booster webinar to July 1st from 12 – 12:30pm PST
Resources

Sip & Share Artifacts
Looking for inspiration? Tap into these resources shared by your CCA colleagues who presented at the first Sip & Share virtual event. Today’s artifacts will be added to the list. Stay tuned!

HITEQ Highlights Webinar – Thursday, March 24 @ 9AM PST
The Stairway to Telehealth Sustainability: The Telehealth Maturity Model

Health Affairs Blog Post
“The Doctor Will Call Me Maybe: The Uncertain Future of Audio-Only Visits And Why We Need The To Address Disparities.”
Save the Dates!

Homework Assignment #8
Due by 5:00PM on Friday, April 16

Content Virtual Event #4
Thursday, April 22
12:00-2:00PM

Affinity Group Coaching Session
Thursday, April 29
12:00 – 1:00PM
2 Question Poll
We want your feedback!
Thank you!

For questions, contact:

Kathleen Figoni
(she/her/hers)
Program Manager
kathleen@careinnovations.org

Jaclyn Lau
(she/her/hers)
Senior Events Coordinator
jaclyn@careinnovations.org