Share & Learn
Virtual Event #5

We will get started promptly at 12:02 PM
Housekeeping

Mute
Minimize Interruptions
Please make sure to mute yourself when you aren't speaking.

Chat
Go Ahead, Speak Up!
Use the Zoom chat to ask questions and participate in activities.

Naming
Add Your Organization
Represent your team and add your organization’s name to your name.

Tech Issues
Here to Help
Chat Jaclyn privately if are having issues and need tech assistance.
Agenda

1. Welcome & Agenda
2. Cohort Conversations
3. Break
4. Affinity Group Update
5. CCA 2.0 Breakout
6. Final Deliverable Deep Dive
7. Programmatic Reminders & Next Steps
Cohort Conversations
Share any progress your team made over the past month.

Describe 2-3 solutions you would like to highlight in your final deliverables.

Share & offer advice for your peers.
Cohort Conversations
Breakout Rooms Assignments

1. Sustaining Virtual Care Teams
   - Golden Valley Health Centers
   - Los Angeles County Department of Health Services
   - Neighborhood Healthcare
   - Northeast Valley Health Corporation
   - SAC Health System

2. Population Management
   - Community Medical Centers
   - County of Monterey
   - Eisner Health
   - Los Angeles County Department of Health Services

3. Engaging Patients with Digital Barriers
   - Alameda Health System
   - CommuniCare Health Centers
   - Los Angeles County Department of Health Services
   - North East Medical Services

4. Sustaining Virtual Care Teams
   - San Francisco Health Network
   - Shasta Community Health Center
   - Venice Family Clinic
   - West County Health Centers
   - White Memorial Community Health Center

5. Population Management
   - Northeast Valley Health Corporation
   - Petaluma Health Center
   - Roots Community Health Center
   - Share Our Selves Corporation

6. Engaging Patients with Digital Barriers
   - Salud Para La Gente
   - San Ysidro Health
   - Serve the People
   - University Muslim Medical Association
We’re currently in Cohort Conversation Breakouts

If you experience any technical issue and/or need help getting into your breakout, please private chat

Jaclyn Lau
Breakout Room Takeaways

In the Zoom Chat, tell us:

What did you hear from your peers that resonated with you?
Affinity Group Update
Affinity Group Topics Updates

A. Supporting Patients in understanding Telehealth Visits

B. Journey Mapping the BP & Glucose Remote Patient Monitoring Experience

C. Telehealth Strategic Planning – Ways to Successfully Address Equity
Affinity Group Topics Updates

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Affinity Group Topics Updates

A. Supporting Patients in understanding Telehealth Visits

B. Journey Mapping the BP & Glucose Remote Patient Monitoring Experience

C. Telehealth Strategic Planning – Ways to Successfully Address Equity
CCA 2.0 Early Directions
Breakout Discussions
CCA 2.0 Directions – Breakout Discussions

A Limited English Proficiency Populations

B Elderly Populations

C Homeless Populations

D Rural Populations
Breakout Room Questions

1. What are the challenges you are facing to support patients with virtual care?
2. What have you already tried?
3. What potential solutions COULD work?

For your specific population:
How to Self Select into a Breakout Room

**Step 1**
After breakout rooms open, a popup will show up above the “Breakout Room Icon.”

Click “Breakout Rooms”

**Step 2**
A menu will pop up with a list of all breakout rooms.

Select “Join” to enter the Affinity Group you would like to participate in.

**Step 3**
Click “Yes” to confirm, and you will be moved to that breakout.
We’re currently in Affinity Group Breakouts

If you experience any technical issue and/or need help getting into your breakout, please private chat

Jaclyn Lau
Final Deliverable
Deep Dive
Final Deliverables

Final Virtual Event

Sip & Share #3
August 18, 2021

- Prepare a 2-minute Pitch
- Prepare a 10-minute presentation
  - Describe the problem you were trying to solve for.
  - Describe how you approached it.
  - Describe what you learned that would be of value to your peers.
  - Share 2-3 artifacts that your peers can adapt.
- Answer any questions your peers might have following your presentation

Operationalizing Your Teams TeleHealth Initiative

Project Narrative
Due: September 15, 2021

- A final narrative will be submitted to CCI summarizing the implementation and outcome of your team’s telehealth initiatives over the past year.
- This narrative will be shared broadly with the greater safety net.
CCA Teams will:

1. Prepare a 2-Minute Pitch
2. Prepare a 10-minute Presentation
3. Share links to at least two examples of your work [workflow, flowchart, educational video, flyer, etc.] so your peers can adapt it & make it their own.
4. Ready & willing to answer your peer’s questions
Presentation Criteria

Your presentation must address the following:

Describe the problem you were trying to solve for

Describe how you approached it

Describe what you learned that would be of value to your peers

Share 2-3 artifacts that your peers can adapt
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Presentation Medium

Choose a medium of your liking!

Here are some ideas to help you get started:

• PowerPoint
• Show + Tell Video
• Compose a song
• Prezi Presentation – Prezi.com
Final Deliverables

Final Virtual Event

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• This narrative will be shared broadly with the greater safety net.
If your organization is participating in multiple cohorts, the expectation is that you should fill out one narrative per cohort.

4 Sections

- Organization Profile
- Project Point Person
- Problem Statement
- Solution(s)

Due: Wednesday September 15, 2021 on the CCA Club

Guidelines for Completing your Project Narrative

CCI strives to offer high-quality stories from the field, and we need your help to do so. Health centers from across the country will benefit from the narrative and your experiences over the last year.

Please pay close attention to the requests for quotes, photos, graphics, and other items featured throughout this template. We encourage you to have your organization’s communications team review or even help put together the package. Our intention is that we will publish these stories on CCI’s website.

Insert your responses where you see the purple text.

Submitting Your Narrative

1) Download the Project Narrative Template off the CCA Club under the Assignments Tab.
2) Fill out the narrative with your team.
3) Use the orange “reply to this topic” button and upload your completed narrative. Note: Please upload documents, photos, artifacts/tools, and other supporting materials as separate attachments.

This Project Narrative is due by end of day Wednesday September 15, 2021.

Thanks! We appreciate your help in making this a narrative folks will want to read!
Project Narrative

Organization Profile

Project Contact Person

Problem Statement

Solution(s)

DUE: Wednesday, September 15th

Connected Care Accelerator
Operationalizing Your Teams Telehealth Initiative

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Project Narrative

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Operationalizing Your Team's Telehealth Initiative

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Operationalizing Your Teams Telehealth Initiative

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Project Narrative | In Summary

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Project Contact Person

Problem Statement

Solution(s)

Connected Care Accelerator
Operationalizing Your Teams Telehealth Initiative

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Programmatic Reminders
Final CCA Virtual Event

The final virtual event on August 18th has been extended by 30 minutes. Event run time is 12 – 2:30 PM, please check your inbox for the updated calendar invite sent on Tuesday, May 11th.

Final CCA Project Deliverables

Submit to Jaclyn Lau via email (jaclyn@careinnovations.org) by 5pm on Wednesday, September 15, 2021.

NEW! Phone Visits Video from CHCF

Learn how phone visits helped a Northeast Valley Health Corporation patient maintain his health care while his care providers helped to arrange transitional housing for him. https://www.careinnovations.org/resources/how-phone-visits-helped-this-patient-maintain-his-health-and-dignity/
<table>
<thead>
<tr>
<th>Event</th>
<th>Date</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Submit Sip &amp; Share HW</td>
<td>FRIDAY, AUGUST 13</td>
<td>Due by 5:00pm</td>
</tr>
<tr>
<td>Final Virtual Event: Sip &amp; Share</td>
<td>WEDNESDAY, AUGUST 18</td>
<td>12:00pm – 2:30pm</td>
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<tr>
<td>Final Deliverables: Data, Narrative &amp; Budget</td>
<td>WEDNESDAY, SEPTEMBER 15</td>
<td>Due by 5:00pm</td>
</tr>
</tbody>
</table>
How Did We Do?

Take the next minute to answer our virtual event poll.
Questions?

Kathleen Figoni
She/Her/Hers
Program Manager
kathleen@careinnovations.org

Jaclyn Lau
She/Her/Hers
Senior Events Coordinator
jaclyn@careinnovations.org