CCI
CENTER FOR CARE INNOVATIONS

Share & Learn

Virtual Event #5

We will get started promptly at 12:02 PM

Connected Care ACCELERATOR

JULY 14, 2021

Housekeeping

Mute

Minimize Interruptions

Please make sure to mute yourself when you aren't speaking.

Chat

Go Ahead, Speak Up!

Use the Zoom chat to ask questions and participate in activities.

Naming

Add Your Organization

Represent your team and add your organization's name to your name.

Tech Issues

Here to Help

Chat Jaclyn privately if are having issues and need tech assistance.

Agenda

1. Welcome & Agenda
2. Cohort Conversations
3. Break
4. Affinity Group Update
5. CCA 2.0 Breakout
6. Final Deliverable Deep Dive
7. Programmatic Reminders & Next Steps

Cohort Conversations

Cohort Conversation

Activity Overview

- Share any progress your team made over the past month.
- Describe 2-3 solutions you would like to highlight in your final deliverables.
- Share & offer advice for your peers

Cohort Conversations
Breakout Rooms Assignments

1

Sustaining Virtual Care Teams
Golden Valley Health Centers
Los Angeles County Department of Health Services
Neighborhood Healthcare
Northeast Valley Health Corporation
SAC Health System

2

Population Management
Community Medical Centers
County of Monterey
Eisner Health
Los Angeles County Department of Health Services

3

Engaging Patients with Digital Barriers
Alameda Health System
CommuniCare Health Centers
Los Angeles County Department of Health Services
North East Medical Services

4

Sustaining Virtual Care Teams
San Francisco Health Network
Shasta Community Health Center
Venice Family Clinic
West County Health Centers
White Memorial Community Health Center

5

Population Management
Northeast Valley Health Corporation
Petaluma Health Center
Roots Community Health Center
Share Our Selves Corporation

6

Engaging Patients with Digital Barriers
Salud Para La Gente
San Ysidro Health
Serve the People
University Muslim Medical Association

We’re currently in Cohort Conversation Breakouts

If you experience any technical issue and/or need help getting into your breakout, please private chat
Jaclyn Lau

Breakout Room Takeaways

In the Zoom Chat, tell us:

What did you hear from your peers that resonated with you?

Break

Affinity Group Update

Affinity Group Topics Updates

A. Supporting Patients in understanding Telehealth Visits

B. Journey Mapping the BP & Glucose Remote Patient Monitoring Experience

C. Telehealth Strategic Planning – Ways to Successfully Address Equity

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A. Supporting Patients in understanding Telehealth Visits

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C. Telehealth Strategic Planning – Ways to Successfully Address Equity

CCA 2.0 Early Directions Breakout Discussions

CCA 2.0 Directions – Breakout Discussions

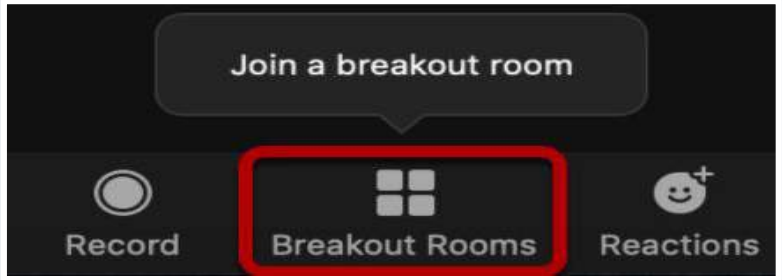
- **A** Limited English Proficiency Populations
- **B** Elderly Populations
- **C** Homeless Populations
- **D** Rural Populations

Breakout Room Questions

For your specific population:

1. What are the challenges you are facing to support patients with virtual care?
2. What have you already tried?
3. What potential solutions COULD work?

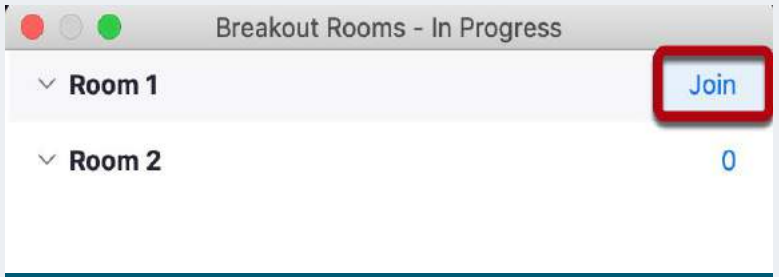
How to Self Select into a Breakout Room



Step 1

After breakout rooms open, a popup will show up above the “Breakout Room Icon.”

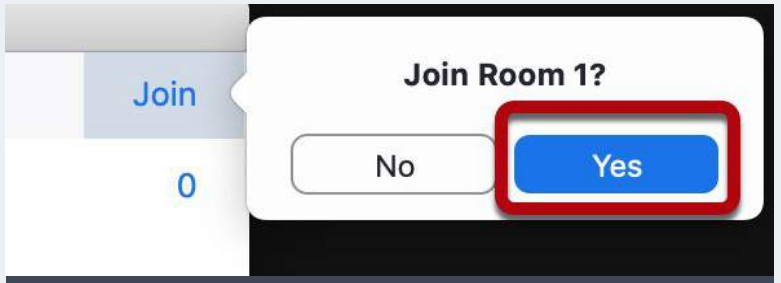
Click “Breakout Rooms”



Step 2

A menu will pop up with a list of all breakout rooms.

Select “Join” to enter the Affinity Group you would like to participant in.



Step 3

Click “Yes” to confirm, and you will be moved to that breakout.

We’re currently in Affinity Group Breakouts

If you experience any technical issue and/or need help getting into your breakout, please private chat
Jaclyn Lau

Final Deliverable Deep Dive

Final Deliverables

Final Virtual Event

Sip & Share #3

August 18, 2021

- Prepare a 2-minute Pitch
- Prepare a 10-minute presentation
  - Describe the problem you were trying to solve for.
  - Describe how you approached it.
  - Describe what you learned that would be of value to your peers.
  - Share 2-3 artifacts that your peers can adapt.
- Answer any questions your peers might have following your presentation

Operationalizing Your Teams TeleHealth Initiative

Project Narrative

Due: September 15, 2021

- A final narrative will be submitted to CCI summarizing the implementation and outcome of your team's telehealth initiatives over the past year.
- This narrative will be shared broadly with the greater safety net.

Sip & Share Preparation

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CCA Teams will:

1. Prepare a 2-Minute Pitch
2. Prepare a 10-minute Presentation
3. Share links to at **least two examples** of your work *[workflow, flowchart, educational video, flyer, etc.]* so your peers can adapt it & make it their own.
4. Ready & willing to answer your peer's questions

Presentation Criteria

Your presentation must address the following:

Describe the problem you were trying to solve for

Describe how you approached it

Describe what you learned that would be of value to your peers

Share 2-3 artifacts that your peers can adapt

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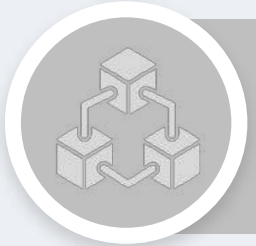

Describe how you approached it

Describe what you learned that would be of value to your peers

Share 2-3 artifacts that your peers can adapt

Presentation Medium

Choose a medium of your liking!

Here are some ideas to help you get started:

- PowerPoint
- Show + Tell Video
- Compose a song
- Prezi Presentation – Prezi.com

Final Deliverables

Final Virtual Event

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Connected Care Accelerator
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Submitting Your Narrative 1
Organization Profile 2
Project Point Person 2
Problem Statement 2
Solution(s) 3

Guidelines for Completing your Project Narrative

CCI strives to offer high-quality stories from the field, and we need your help to do so. Health centers from across the country will benefit from the narrative and your experiences over the last year.

Please pay close attention to the requests for quotes, photos, graphics, and other items featured throughout this template. We encourage you to have your organization's communications team review or even help put together the package. Our intention is that we will publish these stories on CCI's website.

Insert your responses where you see the ***purple text***.

Submitting Your Narrative

1) Download the Project Narrative Template off the CCA Club under the Assignments Tab.
2) Fill out the narrative with your team.
3) Use the orange **"reply to this topic"** button and upload your completed narrative. *Note: Please upload documents, photos, artifacts/tools, and other supporting materials as separate attachments.*

This Project Narrative is due by end of day Wednesday September 15, 2021.

Thanks! We appreciate your help in making this a narrative folks will want to read!

Project Narrative

If your organization is participating in multiple cohorts, the expectation is that you should fill out one narrative per cohort.

4 Sections

- Organization Profile
- Project Point Person
- Problem Statement
- Solution(s)

Due: Wednesday September 15, 2021 on the CCA Club

Project Narrative

DUE: Wednesday, September 15th

- **Organization Profile**
- Project Contact Person
- Problem Statement
- Solution(s)

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Project Narrative | In Summary

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Programmatic Reminders

Announcements

Final CCA Virtual Event

The final virtual event on August 18th has been extended by 30 minutes. Event run time is 12 – 2:30 PM, please check your inbox for the updated calendar invite sent on Tuesday, May 11th.

Final CCA Project Deliverables

Submit to Jaclyn Lau via email (jaclyn@careinnovations.org) by 5pm on Wednesday, September 15, 2021.

NEW! Phone Visits Video from CHCF

Learn how phone visits helped a Northeast Valley Health Corporation patient maintain his health care while his care providers helped to arrange transitional housing for him.
https://www.careinnovations.org/resources/how-phone-visits-helped-this-patient-maintain-his-health-and-dignity/

Save the Dates

Submit Sip & Share HW

FRIDAY, AUGUST 13

Due by 5:00pm

Final Virtual Event: Sip & Share

WEDNESDAY, AUGUST 18

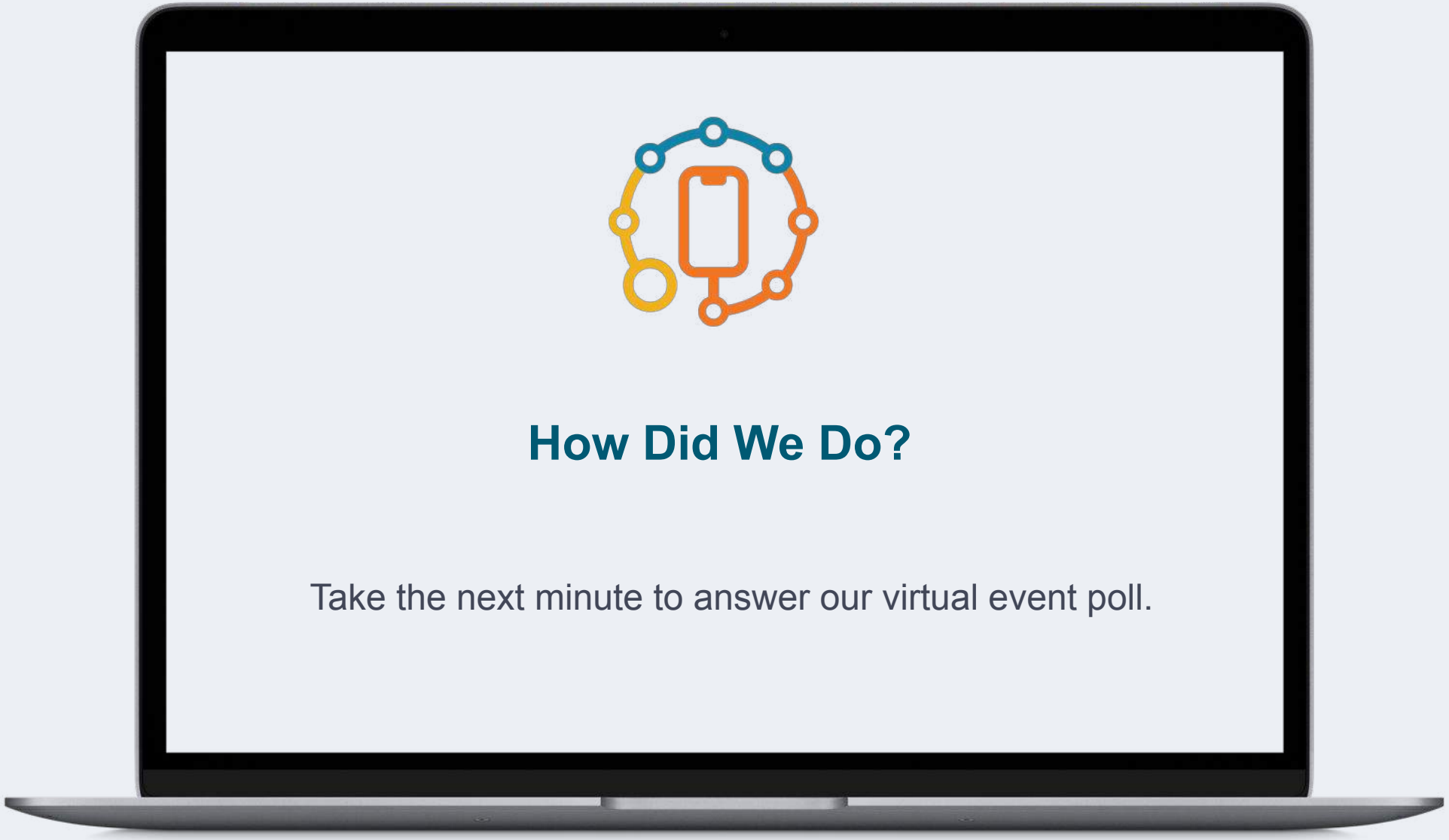
12:00pm – 2:30pm

Final Deliverables:

Data, Narrative & Budget

WEDNESDAY, SEPTEMBER 15

Due by 5:00pm


How Did We Do?
Take the next minute to answer our virtual event poll.

Questions?

Kathleen Figoni

She/Her/Hers

Program Manager

kathleen@careinnovations.org

Jaclyn Lau

She/Her/Hers

Senior Events Coordinator

jaclyn@careinnovations.org

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