We will get started promptly at 12:02 PM
Housekeeping

Mute
Minimize Interruptions
Please make sure to mute yourself when you aren’t speaking.

Chat
Go Ahead, Speak Up!
Use the Zoom chat to ask questions and participate in activities.

Naming
Add Your Organization
Represent your team and add your organization’s name to your name.

Tech Issues
Here to Help
Chat Jaclyn privately if you are having issues and need tech assistance.
Welcome & Agenda
Cohort Conversations
Break
Affinity Group Breakouts
Homework & Next Steps
Cohort Conversations
Cohort Conversation
Activity Overview

- Share what your team is trying to learn
- Describe your team’s future tests
- Share your support requests
Cohort Conversations
Breakout Rooms Assignments

1. Sustaining Virtual Care Teams
   - Golden Valley Health Centers
   - Los Angeles County Department of Health Services
   - Neighborhood Healthcare
   - Northeast Valley Health Corporation
   - SAC Health System

2. Population Management
   - Community Medical Centers
   - County of Monterey
   - Eisner Health
   - Los Angeles County Department of Health Services

3. Engaging Patients with Digital Barriers
   - Alameda Health System
   - CommuniCare Health Centers
   - Los Angeles County Department of Health Services
   - North East Medical Services

4. Sustaining Virtual Care Teams
   - San Francisco Health Network
   - Shasta Community Health Center
   - Venice Family Clinic
   - West County Health Centers
   - White Memorial Community Health Center

5. Population Management
   - Northeast Valley Health Corporation
   - Petaluma Health Center
   - Roots Community Health Center
   - Share Our Selves Corporation

6. Engaging Patients with Digital Barriers
   - Salud Para La Gente
   - San Ysidro Health
   - Serve the People
   - University Muslim Medical Association
We’re currently in Cohort Conversation Breakouts

If you experience any technical issue and/or need help getting into your breakout, please private chat Jaclyn Lau
In the Zoom Chat, tell us:

What did you hear from your peers that resonated with you?
Break
Affinity Group Breakouts
Affinity Group Breakout
Activity Overview

These Affinity Group Breakouts now through the end of the program will be working sessions. You & your peers will have an opportunity to:

• Optimize telehealth of the future by exploring forward facing themes
• Produce guidelines, workflows, etc. that you & the greater safety net can leverage
• Engage leaders in sustaining the telehealth model of the future
• Help to build products that could benefit you & your colleagues

*We recommend your team split up into different breakout groups
Affinity Group Topic

Pitches

A. Determining & communicating the appropriate modalities of care for clinicians, call center & patients

B. Advancing Remote Patient Monitoring in the Safety Net

C. Engaging Leadership in framing a sustainable telehealth model for the future

D. Strengthening the patient journey map with focus on appointment making & post-visit follow up
Affinity Group Topics

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**Affinity Group Topics**

- **A** Determining & communicating the appropriate modalities of care for clinicians, call center & patients
- **B** Advancing Remote Patient Monitoring in the Safety Net
- **C** Engaging Leadership in framing a sustainable telehealth model for the future
- **D** Strengthening the patient journey map with focus on appointment making & post-visit follow up
How to Self Select into a Breakout Room

**Step 1**
After breakout rooms open, a popup will show up above the “Breakout Room Icon.”
Click “Breakout Rooms”

**Step 2**
A menu will pop up with a list of all breakout rooms.
Select “Join” to enter the Affinity Group you would like to participant in.

**Step 3**
Click “Yes” to confirm, and you will be moved to that breakout.
We’re currently in Affinity Group Breakouts

If you experience any technical issue and/or need help getting into your breakout, please private chat

Jaclyn Lau
Homework Assignment & Programmatic Reminders
Phase 2 | Solution Testing

Continue Rapid Testing

• Improve your current Rapid Test
• Start a new Rapid Test
• Move your Rapid Test to the next stage

Update the Rapid Testing Dashboard

• Capture & document all your learnings from this month’s rapid tests
**Announcements**

**Provider & Care Team Survey**
The Provider & Care Team survey link and administrative details are now available! Reference CCHE’s email sent on Monday, May 17th.

**Monthly Office Hours**
We’re cancelling the optional Affinity Group office hour series for the remainder of the program. Stay tuned for a cancellation notice this week!

**Final CCA Virtual Event**
The final virtual event on August 18th has been extended by 30 minutes. Event run time is 12 – 2:30 PM, please check your inbox for the updated calendar invite sent on Tuesday, May 11th.

**CCI Webinar**
Join CCI & National Association of Community Health Centers (NACHC) to learn more about COVID-19 Vaccine Personas: Who They Are, How to Engage Them in Your Health Centers, and What’s Next. The webinar will be held on Thursday, May 27th from 12 – 1pm PT.
Save the Dates

Homework Assignment #10
JUNE 11
Due by 5:00pm

Content Virtual Event #5
JUNE 17
12:00pm – 2:00pm

Booster Webinar #5
JULY 08
12:00pm – 12:30pm
How Did We Do?

Take the next minute to answer our virtual event poll.
Questions?

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She/Her/Hers  
Program Manager  
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Jaclyn Lau  
She/Her/Hers  
Senior Events Coordinator  
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