



CCI
CENTER FOR CARE
INNOVATIONS

Share & Learn

Virtual Event #4

We will get started promptly at 12:02 PM

I Housekeeping



Mute

Minimize Interruptions

Please make sure to mute yourself when you aren't speaking.



Chat

Go Ahead, Speak Up!

Use the Zoom chat to ask questions and participate in activities.



Naming

Add Your Organization

Represent your team and add your organization's name to your name.



Tech Issues

Here to Help

Chat Jaclyn privately if are having issues and need tech assistance.



| Agenda

- 1 Welcome & Agenda
- 2 Cohort Conversations
- 3 Break
- 4 Affinity Group Breakouts
- 5 Homework & Next Steps



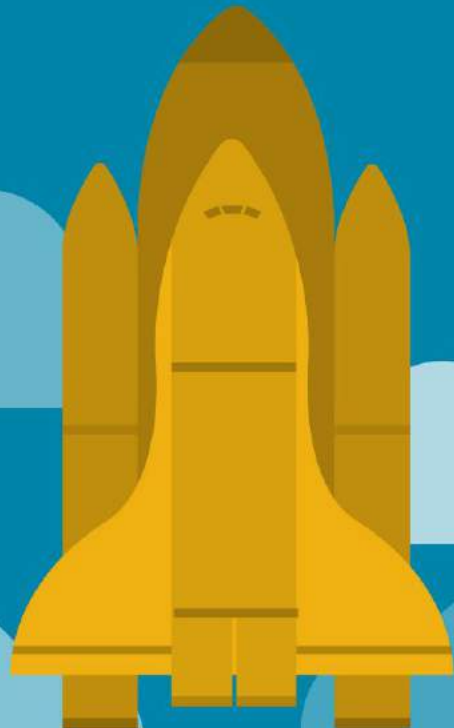


Cohort Conversations

COHORT  CONVERSATIONS

RAPID TESTING

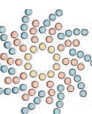
SHARE OUT



Cohort Conversation

Activity Overview

- Share what your team is trying to learn
- Describe your team's future tests
- Share your support requests



Cohort Conversations

Breakout Rooms Assignments



1

Sustaining Virtual Care Teams

Golden Valley Health Centers
Los Angeles County Department of Health Services
Neighborhood Healthcare
Northeast Valley Health Corporation
SAC Health System

4

Sustaining Virtual Care Teams

San Francisco Health Network
Shasta Community Health Center
Venice Family Clinic
West County Health Centers
White Memorial Community Health Center

2

Population Management

Community Medical Centers
County of Monterey
Eisner Health
Los Angeles County Department of Health Services

5

Population Management

Northeast Valley Health Corporation
Petaluma Health Center
Roots Community Health Center
Share Our Selves Corporation

3

Engaging Patients with Digital Barriers

Alameda Health System
CommuniCare Health Centers
Los Angeles County Department of Health Services
North East Medical Services

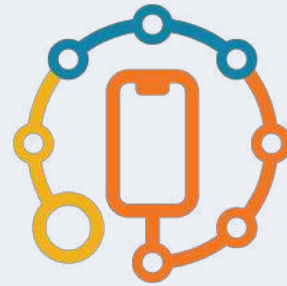
6

Engaging Patients with Digital Barriers

Salud Para La Gente
San Ysidro Health
Serve the People
University Muslim Medical Association



We're currently in Cohort Conversation Breakouts



If you experience any technical issue and/or need help
getting into your breakout, please private chat

Jaclyn Lau





Breakout Room Takeaways

In the Zoom Chat, tell us:

What did you hear from your peers that resonated with you?

Break





Affinity Group Breakouts



Affinity Group Breakout

Activity Overview

These Affinity Group Breakouts now through the end of the program will be working sessions. You & your peers will have an opportunity to:

- Optimize telehealth of the future by exploring forward facing themes
- Produce guidelines, workflows, etc. that you & the greater safety net can leverage
- Engage leaders in sustaining the telehealth model of the future
- Help to build products that could benefit you & your colleagues

**We recommend your team split up into different breakout groups*

Affinity Group Topic

Pitches



A

Determining & communicating the appropriate modalities of care for clinicians, call center & patients

C

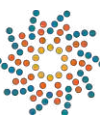
Engaging Leadership in framing a sustainable telehealth model for the future

B

Advancing Remote Patient Monitoring in the Safety Net

D

Strengthening the patient journey map with focus on appointment making & post-visit follow up



Affinity Group Topics

Pitches



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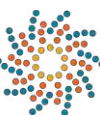
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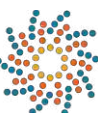
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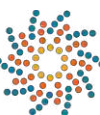
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Affinity Group Topics



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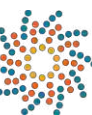
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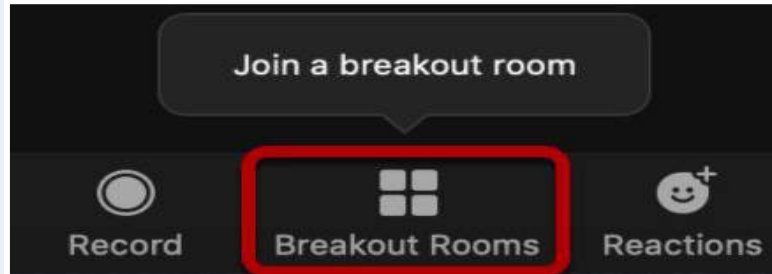
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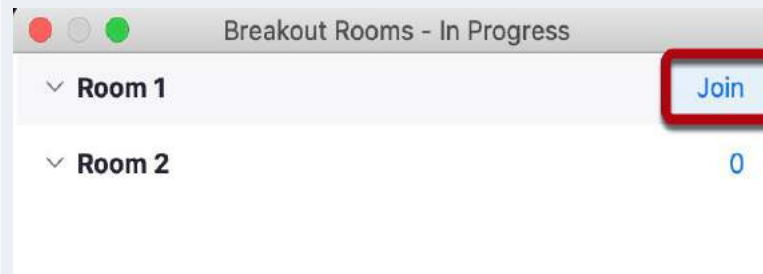
How to Self Select into a Breakout Room



Step 1

After breakout rooms open, a popup will show up above the “Breakout Room Icon.”

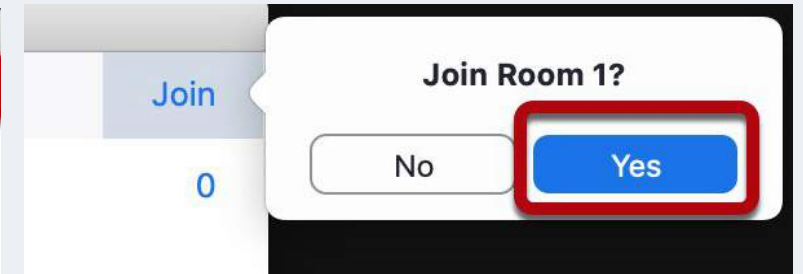
Click “Breakout Rooms”



Step 2

A menu will pop up with a list of all breakout rooms.

Select “Join” to enter the Affinity Group you would like to participant in.

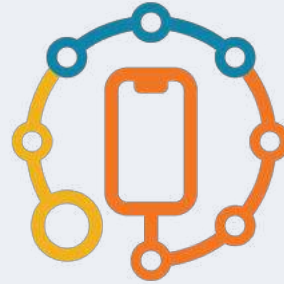


Step 3

Click “Yes” to confirm, and you will be moved to that breakout.



We're currently in Affinity Group Breakouts



If you experience any technical issue and/or need help
getting into your breakout, please private chat

Jaclyn Lau





Homework Assignment & Programmatic Reminders

Homework Assignment #10

DUE: Friday, June 11



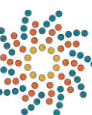
Phase 2 | Solution Testing

Continue Rapid Testing

- Improve your current Rapid Test
- Start a new Rapid Test
- Move your Rapid Test to the next stage

Update the Rapid Testing Dashboard

- Capture & document all your learnings from this month's rapid tests



I Announcements



Provider & Care Team Survey

The Provider & Care Team survey link and administrative details are now available! Reference CCHE's email sent on Monday, May 17th.



Monthly Office Hours

We're **cancelling** the optional Affinity Group office hour series for the remainder of the program. Stay tuned for a cancellation notice this week!



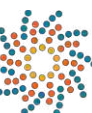
Final CCA Virtual Event

The final virtual event on August 18th has been extended by 30 minutes. Event run time is 12 – 2:30 PM, please check your inbox for the updated calendar invite sent on Tuesday, May 11th.



CCI Webinar

Join CCI & National Association of Community Health Centers (NACHC) to learn more about **COVID-19 Vaccine Personas: Who They Are, How to Engage Them in Your Health Centers, and What's Next**. The webinar will be held on Thursday, May 27th from 12 – 1pm PT.



| Save the Dates



Homework Assignment #10

JUNE 11

Due by 5:00pm



Content Virtual Event #5

JUNE 17

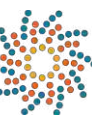
12:00pm – 2:00pm

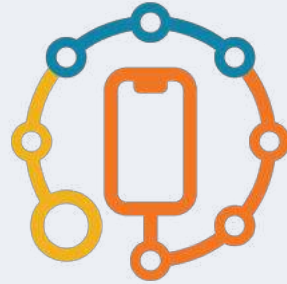


Booster Webinar #5

JULY 08

12:00pm – 12:30pm





How Did We Do?

Take the next minute to answer our virtual event poll.



I Questions?



Kathleen Figoni

She/Her/Hers

Program Manager

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Jaclyn Lau

She/Her/Hers

Senior Events Coordinator

jaclyn@careinnovations.org





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