

Welcome!

Connected Care Accelerator



Drop-in Office Hours for the Connected Care Accelerator Program

4th Thursday of every month
August 27, 2020



Agenda



Program Reminders



Assignment #1 Reminder



CCI Opportunities



Open Discussion

Program Reminders

Save the date!

**Optional
Metrics Office Hours**

**Monday, August 31
12:00-1:00PM**

Data Submission #1

**Due by 5:00PM on
September 15, 2020**

Assignment #1

**Due by 5:00PM on
September 11, 2020**

Content Webinar

How to rapidly experiment
(90 minutes)

**Wednesday, September 16
12:00-1:30PM**

Remote Support

Optional but highly encouraged



01

Bi-Monthly Drop-in Office Hours

Starting August 27th CCI will host 1-hour drop-in office hours twice a month. These sessions are designed to offer support & guidance. Drop-in if you have a question or need feedback!

02

Booster Webinars

Starting September 3rd, CCI will be host 30-minute booster webinars. These webinars center around a topic that relates to the deliverable your team work on.

03

CCI Academy

We're holding this space for follow-up discussions, resource sharing & more!

04

Email

It's a fast and convenient way to communicate. Feel free to reach out to us if you have a question, need support or a resource!

Assignment #1 Reminder

Phase 1: Understanding the Problem



The goal of this stage is to understand the **depth and complexity of a challenge**.

The activities in this phase will allow you & your team to **uncover high-level insights so that your organization can spend the rest of the innovation process addressing the part of the challenge that is right for the population your organization serves.**

Assignments

Complete & submit the items below to Diana Nguyen by EOD Friday, September 11th

Framing your challenge

Helps you narrow in on the problem you want to solve. It guides your discovery process and puts you on a path towards find those innovative solutions.

Uncovering insights through 4 Interviews

Helps you gain insights and understanding. There is no better way to understand the problem you're solving for than by asking people that directly interact with the challenge itself!

Brainstorming ideas

Helps you and your team generate and organize your ideas. No problem or situation has a single solution. Great solutions often have multiple ideas within them.

CCI Opportunities



CCI Academy

academy.careinnovations.org

We're bringing our two decades of experience directly to you.

Participate in **short courses**, where you'll discover the mindsets and skills to pursue new ideas.

Join **community discussions** to tap into our growing network of innovators and share your own experiences.

Curious about the
human-centered design
approach to problem
solving?

We just launched an
immersive, collaborative
short course to help you
quickly learn more.

academy.careinnovations.org

A stylized illustration of a human head profile in shades of blue and orange. The brain area is filled with a blue color and contains several small, dark blue oval shapes representing neurons. An orange circle highlights the eye area. A yellow squiggly line is drawn across the forehead area. The background features a large yellow shape on the left and a white background on the right.

Catalyst Design Dash

CCI ACADEMY
SHORT COURSE



New Grant Opportunity:

Resilient Beginning Network

**Now Accepting Applications for our newest program
Resilient Beginnings Network (RBN)**

In partnership with Genentech Charitable Giving, we've created this learning program dedicated to advancing pediatric care delivery models that are trauma- and resilience-informed.

Our goal is that 100,000 young children in the **San Francisco Bay Area** and their caregivers have the support they need to be well and thrive.

Application Deadline: Friday, September 18 at 5pm

Open Discussion

Office Hours

Thank you!

For questions contact:



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(she/her/hers)

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