



**Connected Care**  
ACCELERATOR

# Welcome!

We'll get started promptly at 12:02PM

Booster Webinar #5 | February 25, 2021

Rapid Testing Dashboard

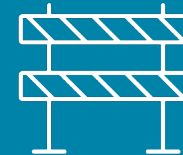


# Housekeeping Reminders



## Chat Box

Please chat in  
your questions



## Tech Issue

Private chat  
Kathleen Figoni  
for assistance

# Agenda



Rapid Testing Dashboard



Open Discussion



Program Reminders

# Rapid Testing Dashboard

# Why Updating the Rapid Testing Dashboard Matters

The tool enables **organizations** to:

- Document rapid tests over time
- Observe progress to date on one specific rapid test
- Identify opportunities for future rapid tests
- Draw inspiration from what other organizations are testing

The tool enables **CCI** to:

- Identify opportunities for technical support that meets the needs of participants
- Develop a change package for all safety net organizations to leverage

# How to Update the Rapid Testing Dashboard

## Instructions to fill out the dashboard:

- Find your **organizations tab** at the bottom of the spreadsheet
- Name** your Rapid Test
- Describe** your Rapid Test in 2-4 sentences
- Select the **driver diagram & associated change category** your Rapid Test falls under
- Select the stage** that best describes what phase of the work your organization is in  
(i.e: Experimentation + Testing; Assess + Repeat Testing)
- In 3-5 sentences **describe any progress** you made with your Rapid Test

	A	B	C	D	E
1	Connected Care Accelerator			November 2020 Status Update	
2	Type in the name of your Rapid Test / Solution	Describe your Rapid Test in 2-4 sentences, include why you began this rapid test	Select the Driver Diagram & Change Category this solution falls under	Select the stage that best describes what phase of the process your organization is in	In 3-5 sentences, describe any progress you made with this rapid test. If you stopped considering this solution please specify why.
3	Name	Rapid Test Description		Status	Comment on Status
4	Example: Digital Equity Intake Form	Example: CCI Clinic is trying to understand the technology needs of our patients. This solution will help CCI Clinic Staff determine if virtual encounter is appropriate and if so, which mode (phone, video) is appropriate for the patient. We will also use the information to help connected our patients to free or low cost technology resources (i.e. devices, internet, etc.)	Digital Barriers   Change Category: Technical Support & Troubleshooting	Experimentation + Testing	Example: This past month CCI Clinic tested our digital equity intake form. We tested this 6 question paper survey with 9 Spanish speaking patients and 11 English speaking patients. We quickly learned that Question #2: (What smart devices do you currently use for the internet at home?) was confusing for 6 out of the 20 patients. In all 6 cases our MAs had to explain what a smart device meant. We also learned we needed add a question that helps us understand which cell service provider (i.e. AT&T, Verizon, etc.) does the patient have.
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Instructions | Alameda Health System | CommuniCare Health Centers | Community Medical Centers | County of Monterey | Elsie



# Example 1: SAC Health System

			November 2020 Status Update		December 2020 Status Update		January 2021 Status Update		February 2021 Status Update	
Type in the name of your Rapid Test/ Solution	Describe your Rapid Test in 2-4 sentences, include why you began this rapid test	Select the Driver Diagram & Change Category this solution falls under	Select the stage that best describes what phase of the process your organization is in	In 3-5 sentences, describe any progress you made with this rapid test. If you stopped considering this solution, please specify why.	Select the stage that best describes what phase of the process your organization is in	In 3-5 sentences, describe any progress you made with this rapid test. If you stopped considering this solution, please specify why.	Select the stage that best describes what phase of the process your organization is in	In 3-5 sentences, describe any progress you made with this rapid test. If you stopped considering this solution, please specify why.	Select the stage that best describes what phase of the process your organization is in	In 3-5 sentences, describe any progress you made with this rapid test. If you stopped considering this solution, please specify why.
Name	Rapid Test Description		Status	Comment on Status	Status	Comment on Status	Status	Comment on Status	Status	Comment on Status
Implement dedicated telehealth PODs equipped with technology for providers to perform virtual visits all day.	SACHS wants to provide a dedicate telehealth POD environment for providers to perform virtual visits for their entire service day. IT support will be available as well.	Care Teams   Change Category: Technology Optimization	Prepare	The past month we have chosen a vendor for the PODs and procurement is completed. We have assigned resources to the project and pending delivery of the units, which is expected end of month.	Planning our test	Our pods were delivered on 12/10. IT performed baseline walkthrough of the environment in order to access the required IT equipment. Plan to procure possibly monitors, iPad, telephone and laptop workstations. Next steps will be to verify network connectivity that is provided to the units and testing.	Experimentation + Testing	We had (4) telehealth pods installed, and IT outfitted the pods to have equipment and network connectivity. We completed the initial testing of all the staged equipment. Next steps will be for a small set of providers to test and perform virtual visits inside the pod by months end.	Experimentation + Testing	As of last week, we officially started testing with 2 providers. Clinical applications team will follow with lessons learned and feedback of the equipment provided in the pods. Small set of providers will continue to test and perform virtual visits throughout this month.

# Example 2: Community Medical Centers

			November 2020 Status Update		December 2020 Status Update		January 2021 Status Update		February 2021 Status Update	
Type in the name of your Rapid Test / Solution	Describe your Rapid Test in 2-4 sentences, include why you began this rapid test	Select the Driver Diagram & Change Category this solution falls under	Select the stage that best describes what phase of the process your organization is in	In 3-5 sentences, describe any progress you made with this rapid test. If you stopped considering this solution, please specify why.	Select the stage that best describes what phase of the process your organization is in	In 3-5 sentences, describe any progress you made with this rapid test. If you stopped considering this solution, please specify why.	Select the stage that best describes what phase of the process your organization is in	In 3-5 sentences, describe any progress you made with this rapid test. If you stopped considering this solution, please specify why.	Select the stage that best describes what phase of the process your organization is in	In 3-5 sentences, describe any progress you made with this rapid test. If you stopped considering this solution, please specify why.
Name	Rapid Test Description		Status	Comment on Status	Status	Comment on Status	Status	Comment on Status	Status	Comment on Status
Educate staff about home BP monitor option for uncontrolled HTN patients and workflow	Involve care team and obtain their feedback on workflow for follow up of patients who are monitoring BP at home. We need to train staff on workflow for follow up BP check and emphasize video visits. Video visit for providers visit to allow for provider to visualize and read BP taken by the patient.	Pop Management   Change Category: Staff Education & Buy-in	Planning our test	Planning to present during MA meeting and center monthly meetings at participating pilot sites. Center managers will be contacted to schedule presentation. Workflow is being reviewed and once is approved will need to train MA's the process. Will also ensure staff is familiar with the brand/monitor that is being mailed to patient from DME (Omron series 5) . uninsured patients likely to receive Omron series 3 which is very similar to Omron series 5.	Planning our test	Will be presenting at Lead MA meeting first week of January	Implemented	Presentation provided to Lead MA's. Lead MA's indicated they would like handouts of the workflow be given to them to have as a resource. Program manager met with center managers from pilot sites and reviewed workflow.	Experimentation + Testing	MA's will use a CPT code for tracking purposes when completing BP checks



# Open Discussion

# Programmatic Reminders

# Save the Dates!

## Homework Assignment #7

**Due by 5:00PM on  
Friday, March 12**

## Data Submission #2

**Due by 5:00PM  
Monday, March 15**

## Sip & Share #2

*Assigned March Teams  
will be expected to present*

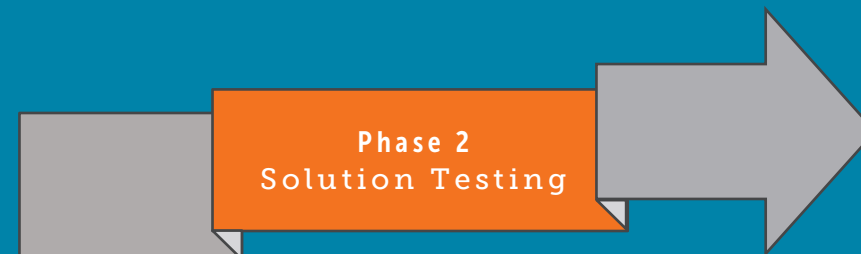
**Thursday, March 18  
12:00-2:00PM**

# Homework Assignment #7

Due by 5:00PM on **Friday, March 12<sup>th</sup>** on the CCA Club!

## March Teams Only!

1. Eisner Health
2. Golden Valley Health Centers
3. Los Angeles County – Department of Health Services
  - Virtual Care Teams
  - Population Management
  - Digital Barriers
4. Neighborhood Healthcare
5. Roots Community Health Center
6. SAC Health System
7. Salud Para La Gente
8. San Ysidro Health
9. Shasta Community Health Center
10. Serve the People
11. UMMA
12. Venice Family Clinic
13. White Memorial Community Health Center



## Meet With Your Coach

Continue meeting with your coach. Set up another hour meeting to discuss advancing your rapid testing.

## Continue Rapid Testing

Your team will continue to do one or more of the following:

- Improve your current Rapid Test
- Start a new Rapid Test
- Move your Rapid Test to the next stage

## Update the Rapid Testing Dashboard

Capture & document all your learnings from this month's rapid tests.

## Sip & Share Presentation

Prepare a 2-minute introduction, 10-minute presentation and be prepared to address your peer's questions.



# Thank you!

For questions, contact:



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(she/her/hers)

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