



Connected Care
ACCELERATOR

Welcome!

We'll get started promptly at 12:02PM

Booster Webinar #4 | February 4, 2021

Preparing Your Sip & Share Presentation

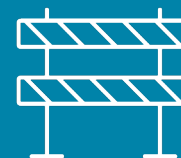


Housekeeping Reminders



Chat Box

Please chat in your
questions



Tech Issue

Private chat Bijal Shah
for assistance

Agenda



Sip & Share Overview



Open Discussion



Program Reminders



Sip & Share

Overview & Expectations

What is a Sip & Share?

It's an approach for sharing promising practices over coffee/tea.

The goal is to inspire you, get you interacting with innovative concepts & have you walk away with workflows, scripts & more!



The 90-minute, rotating session, works like this:

2-Minute Pitch

Before the session, CCA teams that are presenting will have 2-minutes to pitch to the entire group, sharing a high-level overview of their innovation.

Peers self-select the session of their choice

CCA participants *not* presenting will have an opportunity to self-select which innovation they would like to hear more about.

10-Minute Presentation with Q&A

For 15 minutes CCA participants, will have the opportunity to learn more about their peer's innovations. You'll not only walk away with artifacts, but you'll have the opportunity to ask meaningful questions them about what's being present by each innovator.

A top-down view of a wooden desk. In the upper left, a portion of a white laptop keyboard is visible. In the center, a white ceramic mug is filled with a latte, featuring a heart-shaped latte art design. Below the mug, a black spiral-bound notebook and a black pen are partially visible.

Each CCA Team will:

- ✓ Pitch your presentation (2-minutes)
- ✓ Present your work (10-minutes)
- ✓ Answer your peer's questions (5-minutes)

A top-down view of a wooden desk. In the upper left, a portion of a white laptop keyboard is visible. In the center-left, a white ceramic mug is filled with a latte, featuring a heart-shaped latte art design. Below the mug, a spiral-bound notebook with lined pages is open, and a black pen lies diagonally across it.

Each CCA Team will:

✓ Pitch your presentation (2-minutes)

✓ Present your work (10-minutes)

✓ Answer your peer's questions (5-minutes)

2 Minute Presentation Pitch

Example:

The topic we will discuss is how we prepare a patient for a video visit in a virtual setting.

During this presentation, we will share why we decided to work on this, what our workflow looks like, who from our care team is involved, and what we have learned through this process.

At the end, we will share examples of the script our team uses to prepare the patient before the video visit, and the tutorial video we share with patients prior to the visit. You don't want to miss out on these artifacts so please come to our presentation we look forward to telling you more!



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Preview the topic you'll be talking about.

Share the types of examples of work you'll be sharing (e.g. workflow, script, etc.)



Each CCA Team will:

- ✓ Pitch your presentation (2-minutes)
- ✓ Present your work (10-minutes)
- ✓ Answer your peer's questions (5-minutes)

Presentation criteria

Your presentation must address the following:

Describe the outcome you were trying to achieve

Describe 2-3 tests you've conducted

Share links to at least 2 examples of your work



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Presentation criteria

Example:

Preparing a patient for a video visit.

Describe the outcome you were trying to achieve

Describe 2-3 tests you've conducted

Share links to at least 2 examples of your work



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Presentation criteria

Example:

1. Call Center helps determine which patient is appropriate for video visit using the digital equity intake form
2. Once we've determined which patients were appropriate for a video visit the Call Center will call patients with an upcoming telephone appt and use the script to convert them to video visit
3. Two days before their video visit, we will text our text enabled patients a link to our educational video providing them with step-by-step instructions to join the visit via their smartphone

Describe the outcome you were trying to achieve

Describe 2-3 tests you've conducted

Share links to at least 2 examples of your work



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Presentation criteria

Example:

1. Digital Equity Intake Form
2. Call Center script for converting a patient from a telephone visit to a video visit
3. Link to the educational video that showcase step-by-step instructions for joining a video visit smartphone

Describe the outcome you were trying to achieve

Describe 2-3 tests you've conducted

Share links to at least 2 examples of your work



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Presentation criteria

Exa

Share your work early + often

1.

We don't anticipate these examples being perfect as we are still in our testing phase!

2.

3.

It's okay if these workflows, scripts & approaches are still being prototyped.

tient

owcase
a video

Describe the outcome you were trying to achieve

Describe 2-3 tests you've conducted

Share links to at least 2 examples of your work





Presentation Medium

Choose a medium of your liking!

Here are some ideas to help you get started:

- PowerPoint
- Show + Tell Video
- Prezi Presentation – [Prezi.com](https://prezi.com)
- Doodle Drawing Video - [Doodly.com](https://doodly.com)
- Create an interactive Game Show
- Compose a song

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Each CCA Team will:

✓ Pitch your presentation (2-minutes)

✓ Present your work (10-minutes)

✓ Answer your peer's questions (5-minutes)

Question & Answer

CCI team will moderate a Q&A
for 5 minutes

Peer's will pose questions in chat box

Presenters will answer their peer's questions



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Each CCA Team will:

- ✓ Pitch your presentation (2-minutes)
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- ✓ Answer your peer's questions (5-minutes)

Sip & Share

Presentation Assignments

February

1. Alameda Health System
2. CommuniCare Health Centers
3. Community Medical Centers
4. Monterey County Clinic Services
5. Neighborhood Healthcare
6. North East Medical Services
7. Northeast Valley Health Corporation
 - Virtual Care Teams
 - Population Management
8. Petaluma Health Center
9. San Francisco Health Network
10. San Ysidro Health
11. Share Our Selves Corporation
12. West County Health Centers

March

1. Eisner Health
2. Golden Valley Health Centers
3. Los Angeles County – Department of Health Services
 - Virtual Care Teams
 - Population Management
 - Digital Barriers
4. Roots Community Health Center
5. SAC Health System
6. Salud Para La Gente
7. Shasta Community Health Center
8. Serve the People
9. UMMA
10. Venice Family Clinic
11. White Memorial Community Health Center

Open Discussion

Programmatic Reminders

Upcoming Evaluation Activities

If you have any questions any of these activities, please email Natasha Arora from CCHE Natasha.B.Arora@kp.org.

Data Submission #2

Teams should have received the mid-point data templates and reporting instructions from Natasha Arora. Please submit your data by **March 15th**. The reporting template is also available on the CCA portal, under the "[Data & Reporting](#)" tab.

Team Interviews

CCHE will be conducting mid-point interviews with teams during the month of March and early April. Natasha or Abbie will be reaching out to teams about scheduling mid-point interviews later in February.

Provider & Care Team Survey

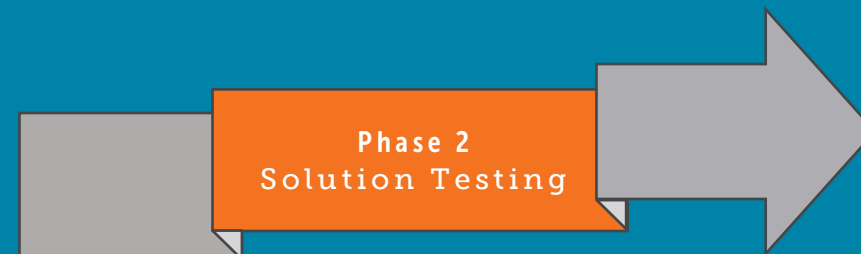
In response to the COVID-19 surge & vaccinations, CCHE will be delaying the release of this survey to April/May. We will continue to provide updates.

Homework Assignment #6

Due by 5:00PM on **Friday, Friday 12th** on the CCA Club!

February Teams Only!

1. Alameda Health System
2. CommuniCare Health Centers
3. Community Medical Centers
4. Monterey County Clinic Services
5. Neighborhood Healthcare
6. North East Medical Services
7. Northeast Valley Health Corporation
 - Virtual Care Teams
 - Population Management
8. Petaluma Health Center
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12. West County Health Centers



Meet With Your Coach

Continue meeting with your coach. Set up another hour meeting to discuss advancing your rapid testing.

Continue Rapid Testing

Your team will continue to do one or more of the following:

- Improve your current Rapid Test
- Start a new Rapid Test
- Move your Rapid Test to the next stage

Update the Rapid Testing Dashboard

Capture & document all your learnings from this month's rapid tests.

Sip & Share Presentation

Prepare a 2-minute introduction, 10-minute presentation and be prepared to address your peer's questions.

Save the Dates!

Team Roster

Respond to Jaclyn's email

**Due by 5:00PM on
Friday, February 5**

Homework Assignment #6

**Due by 5:00PM on
Friday, February 12**

Sip & Share #1

*Assigned February Teams
will be expected to present*

**Thursday, February 18
12:00-2:00PM**

Data Submission #2

**Due by 5:00PM
Monday, March 15**



Thank you!

For questions, contact:



Kathleen Figoni

(she/her/hers)

Program Manager

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Jaclyn Lau

(she/her/hers)

Senior Events Coordinator

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