Welcome!

We’ll get started promptly at 12:02PM

Booster Webinar #4 | February 4, 2021

Preparing Your Sip & Share Presentation
Chat Box
Please chat in your questions

Tech Issue
Private chat Bijal Shah for assistance
Agenda

Program Reminders

Sip & Share Overview

Open Discussion
Sip & Share
Overview & Expectations
It's an approach for sharing promising practices over coffee/tea.

The goal is to inspire you, get you interacting with innovative concepts & have you walk away with workflows, scripts & more!

What is a Sip & Share?
Before the session, CCA teams that are presenting will have 2-minutes to pitch to the entire group, sharing a high-level overview of their innovation.

Peers self-select the session of their choice

CCA participants not presenting will have an opportunity to self-select which innovation they would like to hear more about.

For 15 minutes CCA participants, will have the opportunity to learn more about their peer’s innovations. You’ll not only walk away with artifacts, but you’ll have the opportunity to ask meaningful questions them about what’s being present by each innovator.
Each CCA Team will:

- Pitch your presentation (2-minutes)
- Present your work (10-minutes)
- Answer your peer's questions (5-minutes)
Each CCA Team will:

- **Pitch** your presentation (2-minutes)
- **Present** your work (10-minutes)
- **Answer** your peer's questions (5-minutes)
2 Minute Presentation Pitch

**Example:**

The topic we will discuss is how we prepare a patient for a video visit in a virtual setting.

During this presentation, we will share why we decided to work on this, what our workflow looks like, who from our care team is involved, and what we have learned through this process.

At the end, we will share examples of the script our team uses to prepare the patient before the video visit, and the tutorial video we share with patients prior to the visit. You don’t want to miss out on these artifacts so please come to our presentation we look forward to telling you more!
Each CCA Team will:

- **Pitch** your presentation (2-minutes)
- **Present** your work (10-minutes)
- Answer your peer’s questions (5-minutes)
Presentation criteria
Your presentation must address the following:

Describe 2-3 tests you’ve conducted

Describe the outcome you were trying to achieve

Share links to at least 2 examples of your work
Presentation criteria

**Example:**
Preparing a patient for a video visit.

**Describe the outcome you were trying to achieve**

**Describe 2-3 tests you’ve conducted**

**Share links to at least 2 examples of your work**
Presentation criteria

Example:

1. Call Center helps determine which patient is appropriate for video visit using the digital equity intake form

2. Once we've determined which patients were appropriate for a video visit the Call Center will call patients with an upcoming telephone appt and use the script to convert them to video visit

3. Two days before their video visit, we will text our text enabled patients a link to our educational video providing them with step-by-step instructions to join the visit via their smartphone
Presentation criteria

Example:

1. Digital Equity Intake Form
2. Call Center script for converting a patient from a telephone visit to a video visit
3. Link to the educational video that showcase step-by-step instructions for joining a video visit smartphone

Describe 2-3 tests you’ve conducted

Describe the outcome you were trying to achieve

Share links to at least 2 examples of your work
Presentation criteria

Share your work early + often

1. Digital Equity Intake Form
2. Call Center script for converting a patient from a telephone visit to a video visit
3. Link to the educational video that showcases step-by-step instructions for joining a video visit

We don’t anticipate these examples being perfect as we are still in our testing phase! It’s okay if these workflows, scripts & approaches are still being prototyped.

Share links to at least 2 examples of your work

Describe the outcome you were trying to achieve

Describe 2-3 tests you’ve conducted
Presentation Medium
Choose a medium of your liking!

Here are some ideas to help you get started:

- PowerPoint
- Show + Tell Video
- Prezi Presentation – Prezi.com
- Doodle Drawing Video - Doodly.com
- Create an interactive Game Show
- Compose a song
Each CCA Team will:

- **Pitch your presentation (2-minutes)**
- **Present your work (10-minutes)**
- **Answer your peer's questions (5-minutes)**
Question & Answer

CCI team will moderate a Q&A for 5 minutes

Peer's will pose questions in chat box

Presenters will answer their peer's questions
Each CCA Team will:

- **Pitch** your presentation (2-minutes)
- **Present** your work (10-minutes)
- **Answer** your peer's questions (5-minutes)
Sip & Share
Presentation Assignments

February

1. Alameda Health System
2. CommuniCare Health Centers
3. Community Medical Centers
4. Monterey County Clinic Services
5. Neighborhood Healthcare
6. North East Medical Services
7. Northeast Valley Health Corporation
   • Virtual Care Teams
   • Population Management
8. Petaluma Health Center
9. San Francisco Health Network
10. San Ysidro Health
11. Share Our Selves Corporation
12. West County Health Centers

March

1. Eisner Health
2. Golden Valley Health Centers
3. Los Angeles County – Department of Health Services
   • Virtual Care Teams
   • Population Management
   • Digital Barriers
4. Roots Community Health Center
5. SAC Health System
6. Salud Para La Gente
7. Shasta Community Health Center
8. Serve the People
9. UMMA
10. Venice Family Clinic
11. White Memorial Community Health Center
Open Discussion
Programmatic Reminders
Data Submission #2

Teams should have received the mid-point data templates and reporting instructions from Natasha Arora. Please submit your data by March 15th. The reporting template is also available on the CCA portal, under the "Data & Reporting" tab.

Upcoming Evaluation Activities

If you have any questions any of these activities, please email Natasha Arora from CCHE Natasha.B.Arora@kp.org.

Team Interviews

CCHE will be conducting mid-point interviews with teams during the month of March and early April. Natasha or Abbie will be reaching out to teams about scheduling mid-point interviews later in February.

Provider & Care Team Survey

In response to the COVID-19 surge & vaccinations, CCHE will be delaying the release of this survey to April/May. We will continue to provide updates.
Homework Assignment #6
Due by 5:00PM on Friday, Friday 12th on the CCA Club!

February Teams Only!
1. Alameda Health System
2. CommuniCare Health Centers
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8. Petaluma Health Center
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11. Share Our Selves Corporation
12. West County Health Centers

Meet With Your Coach
Continue meeting with your coach. Set up another hour meeting to discuss advancing your rapid testing.

Continue Rapid Testing
Your team will continue to do one or more of the following:
• Improve your current Rapid Test
• Start a new Rapid Test
• Move your Rapid Test to the next stage

Update the Rapid Testing Dashboard
Capture & document all your learnings from this month’s rapid tests.

Sip & Share Presentation
Prepare a 2-minute introduction, 10-minute presentation and be prepared to address your peer’s questions.
Save the Dates!

- **Team Roster**: Respond to Jaclyn’s email. Due by 5:00PM on Friday, February 5.
- **Homework Assignment #6**: Due by 5:00PM on Friday, February 12.
- **Sip & Share #1**: Assigned February Teams will be expected to present. Thursday, February 18, 12:00-2:00PM.
- **Data Submission #2**: Due by 5:00PM Monday, March 15.
Thank you!

For questions, contact:

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