



SONOMA COUNTY INDIAN HEALTH PROJECT



Who We Are

- 2 Clinic Sites
- Main Clinic in Santa Rosa, CA (Sonoma Co.)
- Satellite Clinic in Point Arena, CA (Mendocino County): Manchester/Point Arena Rancheria
- American Indian/Alaskan Natives and their families
- NextGen EHR (i2i, Relevant, & Luma Health)
- Serve ~ 4,000 patients/year
- IHS MOA (638-funded) Tribal Health Clinic



Our CALQIC Team



Rehina Ruiz, Medical Assistant,
Screening and Testing
Workflows



Elisabeth Bedolla, MD, Family
Practice Provider, Testing
workflows & Interventions



Alison Whitmore, LCSW, BH
Clinical Supervisor, Leadership
Support, Testing Interventions



Jennifer Durst, CQCO,
Leadership Support, Process
Improvement, Data



Mark Goodwin, MD, Medical
Director, Leadership Support,
Process Improvement



Current State: ACEs Screening & Response

- Our current strengths:
 - **Leadership** support (top-down)
 - Protected **time** for staff training (ACES-Aware)
 - Staff **awareness** of the need for trauma-informed care
 - All staff to be trained in trauma-informed care
 - Close knit (homogenous) community
 - **Community** understanding of existence of trauma



Current State: ACEs Screening & Response

- Our biggest challenges:
 - Working towards more **integrated systems** of care (BH/Medical)
 - Creating effective team-based workflows under current **shelter-in-place order** (staff on staggered schedules, physical distance)
 - **Resource constraints** (staff, time, partnerships)
- Areas of greatest uncertainty:
 - Avoidance based on fear of **re-traumatization**
 - How to educate/**inform the community**



Our Team Has Been Wondering . . .

- We would like to learn from the other teams:
 - Any successful models of culturally-informed community education?
 - Successful models of trauma-informed employment
- One question for coaches & faculty:
 - What are some common pitfalls of other teams that we can avoid?
- We need the following support:
 - Evidence-based interventions/treatment? Sources for Training?



Advice & Guidance For Other Teams

- What are you most proud of in your sites/system that others should know about?
 - We recognize our close connection with our community and have a deep understanding of the need for a relational approach to new programs or interventions

