

Who We Are

- 2 Clinic Sites
- Main Clinic in Santa Rosa, CA (Sonoma Co.)
- Satellite Clinic in Point Arena, CA (Mendocino County): Manchester/Point Arena Rancheria
- American Indian/Alaskan Natives and their families
- NextGen EHR (i2i, Relevant, & Luma Health)
- Serve ~ 4,000 patients/year
- IHS MOA (638-funded) Tribal Health Clinic





Our CALQIC Team



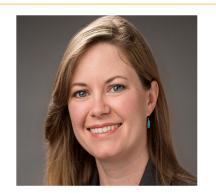
Rehina Ruiz, Medical Assistant, Screening and Testing Workflows



Elisabeth Bedolla, MD, Family Practice Provider, Testing workflows & Interventions



Alison Whitemore, LCSW, BH Clinical Supervisor, Leadership Support, Testing Interventions



Jennifer Durst, CQCO, Leadership Support, Process Improvement, Data



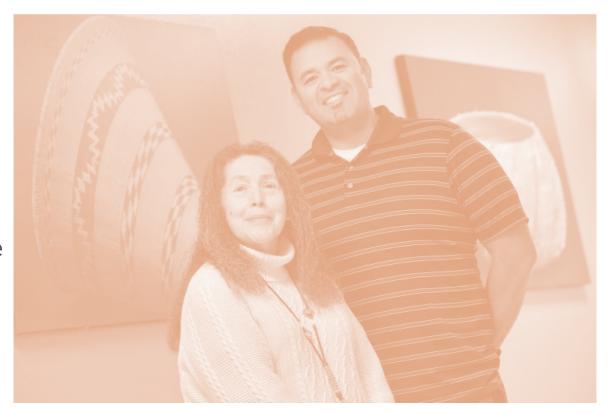
Mark Goodwin, MD, Medical Director, Leadership Support, Process Improvement





Current State: ACEs Screening & Response

- Our current strengths:
 - Leadership support (top-down)
 - Protected time for staff training (ACES-Aware)
 - Staff awareness of the need for traumainformed care
 - All staff to be trained in traumainformed care
 - Close knit (homogenous) community
 - Community understanding of existence of trauma





Current State: ACEs Screening & Response

- Our biggest challenges:
 - Working towards more integrated systems of care (BH/Medical)
 - Creating effective team-based workflows under current shelter-in-place order (staff on staggered schedules, physical distance)
 - Resource constraints (staff, time, partnerships)
- Areas of greatest uncertainty:
 - Avoidance based on fear of re-traumatization
 - How to educate/inform the community





Our Team Has Been Wondering . . .

- We would like to learn from the other teams:
 - Any successful models of culturally-informed community education?
 - Successful models of trauma-informed employment
- One question for coaches & faculty:
 - What are some common pitfalls of other teams that we can avoid?
- We need the following support:
 - Evidence-based interventions/treatment? Sources for Tra



Advice & Guidance For Other Teams

- What are you most proud of in your sites/system that others should know about?
 - We recognize our close connection with our community and have a deep understanding of the need for a relational approach to new programs or interventions



