La Clinica de La Raza
Who We Are

- Founded in 1971
- 91,000 patients served in 2019
- 35 service sites in 3 counties (Alameda, Contra Costa, Solano)
- Transformed to EPIC on April 28, 2020
- 3 sites have Patient-Centered Medical Home (PCMH) Recognition -- Monument, North Vallejo, & Vallejo
- Agency has a Wellness Champion & Social Determinants of Health Committee
Our CALQIC Team

Chika Akera, AMD, Monument Medical
Sara Johnson, OB-GYN, Monument Medical
Anastasia Coutinho, Family Physician, Monument Medical
Katia Rahal, Community Health Educator, Casa CHE Contra Costa/Solano
Barbara Botelho, Pediatrician, Pittsburg Medical
Sean Williams, Pediatrician, Oakley Medical
Kimmy Phan, Population Health Program Manager
Liseth Archila-Evangelia, Clinical Health Educator, Monument Medical
Current State: ACEs Screening & Response

• **Our current strengths:**
  • Diverse, multidisciplinary group; passionate about this work
  • Committed to becoming a healing organization through current mental health programs (I.e., Cultura Y Bienestar, Casa del Sol)
  • Agency has a robust clinical response to trauma, including Integrated Behavioral Health
  • Experience implementing ACEs screening, including amongst our group members
  • Focused on staff wellness through our Wellness Program

• **Our biggest challenges:**
  • Development of a robust referral process to support collaborations with community partners
  • Case management and care coordination related to ACEs

• **Areas of greatest uncertainty:**
  • ACEs screening and response during COVID-19
Our Team Has Been Wondering . . .

• How are other organizations deploying ACEs screening in the setting of COVID?
• What are other organizations measuring or otherwise doing/showing (i.e., showing improved patient satisfaction/trust/retention, or other metrics that sway decision-makers) to advance support of trauma-informed care, including financial support of coordination and wrap-around services, within their institution?
• How are other organizations supporting and training staff around this work?
• How are other organizations structuring and coordinating the project of rolling out ACEs screening and implementing trauma-informed care?