

LOS ANGELES CHRISTIAN HEALTH  
CENTER

# WHO WE ARE

- We are located in Los Angeles
- Serving the homeless, working poor, undocumented, and the healthcare underserved/marginalized populations
- 2 full time clinics, and 10 part time sites
- We use e-Clinical Works
- **Important Things to Know About Our Organization**  
Faith based organization that provides optometry, dental, mental and medical services

# CALQIC TEAM



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Co-Lead



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Co-Lead



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IT



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Outreach

# CURRENT STATE ACES SCREENING

- **Strengths:**

- Have the screening tools available
- Mental Health available for warm hand offs, and same day consult
- Supportive executive team

- **Challenges:**

- No case management available
- No quick tips for providers when patient confronted with possible ACES impact
- How to utilize EHR to monitor if screening with ACES has been done.

## AREAS OF UNCERTAINTY

- Follow up
- Tools/Resources outside of mental health
- How to get services during Covid-19
- Development of Resiliency Program

## WHAT WE WOULD LIKE TO KNOW

- How to develop resources and connections.
- How to train staff
- Best way and time to do screening during a clinic visit
- **What are common roadblock for the development of ACES Screening and Resiliency Program?**
- How to develop and maintain local partners

## WHAT WE KNOW

- Great working relationship between providers and mental health at our sites, for a patient that needs immediate attention and that makes all the difference for getting help for the patient.
- ACES screening already established for pediatrics
- Creation of a safe place for patient and provider