



Harmony Health

MEDICAL CLINIC AND FAMILY RESOURCE CENTER

a california *health+*.center

Who We Are

- Marysville & Yuba City California
- The underserved
- 3 Clinics
- EHR- eMDs
- We are unique in that we are one of the few Comprehensive Perinatal Service programs in Yuba County. We also provide comprehensive MAT services.



Our CALQIC Team



Theresa Boswell, PhD, LCSW,
Director of Behavioral Health,
Oversee IBH, MAT, & Case
Management Services



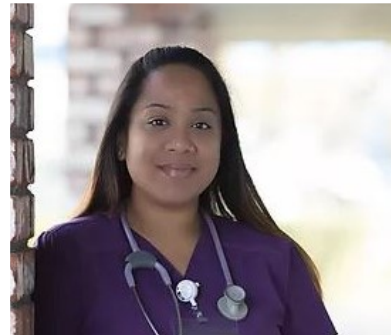
Johl Harpreet, MD, Chief Medical
Officer, Oversee all patient care
services



Alicia Aguirre, LVN, Operations
Manager, Oversee clinical
operations & MAT Case
Management



Ariana Medina, MA,
MAT Case Manager



Rachel Lopez, MA,
MAT Case Manager



Bryana Mireles, MA,
MAT Case Manager



Current State: ACEs Screening & Response

- **Our current strengths:** Our providers are familiar with the Statewide ACEs Initiative and are eager to provide additional support to our patients.
- **Our biggest challenges:** Implementing the screening process across three sites, with continuity of care.
- **Areas of greatest uncertainty:** Our patient's reactions to the screening process and/or questions asked of the providers relating to their trauma responses.



Our Team Has Been Wondering . . .

- **We would like to learn from the other teams:** We would like to know in what ways are your staff supported to decrease stressful work environments and improve overall morale?
- **Question for coaches & faculty:** What is the best practice for adding a new screening tool to an already time constrained workflow?
- **We need the following support:** We would like support with identifying and analyzing our data in a way that is meaningful to enhance patient care.



Advice & Guidance For Other Teams

- Are there specific content areas your team has developed expertise or wisdom that you are willing to share more about with your peers?
 - *Not at this time.*
- What are you most proud of in your sites/system that others should know about?
 - *Our clinic has been around for over 20 years. We are in a small rural community and we have provided care to generations of patients. We have watched children become productive adults and witnessed growth among patients with addictions become clean and sober within our MAT program.*

