Borrego Health – Future State: Retinal Screening

Workflow for ordering and completing a store-and-forward retinal screening.
March 28, 2019

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**MA**

- Patient is present for appointment
- Room patient and take full vitals
- Has patient completed outside retinal screening?
  - Yes
    - Document retinal screening in Care Guidelines and Intake
  - No
    - Schedule retinal screening under "Retinal Camera" resource schedule

**Medical Records**

- Request records from Ophthalmologist
- Receive records and scan into chart

**Provider**

- Check in and arrive patient for retinal scan appointment
- Take visual acuity
- Complete eyePACS questionnaire with patient
- Take retinal photographs
- Perform retinal screening order
  - Inform patient of next steps and follow-up appointment
- Log into eyePACS to retrieve report

**Retinal Photographer**

- Complete eyePACS questionnaire with patient
- Take retinal photographs
- Perform retinal screening order
  - Inform patient of next steps and follow-up appointment
- Log into eyePACS to retrieve report

**Is result abnormal?**

- Yes
  - Create non-billable encounter for Provider
  - Task Referral staff through TE, Virtual Visit

**Review results**

- Review results
  - Yes
  - Create referral for Ophthalmologist
  - Task Referral staff through TE, Virtual Visit

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Sign off on results
Process Start or End
Indicates the start and end points of a process

Process Step
A specific process step, task or activity that is performed

Decision Point
A point in the process where a yes/no question is required

Reference Point
Indicates a reference or connection to another workflow

Indicates Meaningful Use Reporting
Indicates UDS Reporting
Indicates a Reference Point that is not part of a Decision Point