



Highland Hospital Primary Care Addiction Treatment Team

Shift and Share Presentation

ATSH:PC, 9/18/2019

Our Team

A bio-psycho-social approach to treatment



Biological

Physician



Psychological

Licensed
Clinical Social
Worker



Social

Community
Health
Worker

Addressing Social Needs

- Universal social needs screening at intake
- Domains screened include:
 - Housing security
 - Food insecurity
 - Energy and heat insecurity
 - Transportation insecurity
 - Child care needs
 - Employment needs
- Based on **Health Leads** evidence-based screening tools



The image shows a "K6 Adult Medicine Clinic: CHOW Buprenorphine Intake Screener" form. At the top left is the Alameda Health System logo. To its right is "Highland Hospital". Further right is a box for patient information: NAME, DOB, MRN, PCP, and Patient ID/Label. Below the logo is "Completed by: _____" and "Date: _____". The form contains 15 screening questions, each with "Yes" and "No" checkboxes. The questions are: 1. "Are you worried or concerned that in the next two months you may not have stable housing that you own, rent, or stay in as a part of a household?" 2. "Do you think you are at risk of becoming homeless?" 3. "In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?" 4. "In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home?" 5. "In the last 12 months, was there a time when you needed to see a doctor but could not because of the cost?" 6. "In the past 12 months, did you skip medications to save money?" 7. "In the past 6 months, have you ever had to go without healthcare because you didn't have a way to get there?" 8. "Do you have a way to get to your next appointment?" 9. "Do problems getting childcare make it difficult for you to work or study?" 10. "Do you need help reading medical materials?" 11. "During the last four weeks, have you been actively looking for work?" 12. "Do you have a job?" 13. "Do you need help finding a local career center and/or job training program?" 14. "Are there any urgent needs? (i.e. I don't have food tonight, I don't have a place to sleep tonight)" 15. "Are you currently receiving any governmental assistance?" At the bottom right, it says "Updated 11/20/2018".

ALAMEDA
HEALTH SYSTEM

Highland
Hospital

NAME
DOB
MRN
PCP

Patient ID/Label

K6 Adult Medicine Clinic: CHOW Buprenorphine Intake Screener

Completed by: _____ Date: _____

Are you worried or concerned that in the next two months you may not have stable housing that you own, rent, or stay in as a part of a household? ☐ Yes ☐ No

Do you think you are at risk of becoming homeless? ☐ Yes ☐ No

In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food? ☐ Yes ☐ No

In the past 12 months has the electric, gas, oil, or water company threatened to shut off services in your home? ☐ Yes ☐ No

In the last 12 months, was there a time when you needed to see a doctor but could not because of the cost? ☐ Yes ☐ No

In the past 12 months, did you skip medications to save money? ☐ Yes ☐ No

In the past 6 months, have you ever had to go without healthcare because you didn't have a way to get there? ☐ Yes ☐ No

Do you have a way to get to your next appointment? ☐ Yes ☐ No

Do problems getting childcare make it difficult for you to work or study? ☐ Yes ☐ No

Do you need help reading medical materials? ☐ Yes ☐ No

During the last four weeks, have you been actively looking for work? ☐ Yes ☐ No

Do you have a job? ☐ Yes ☐ No

Do you need help finding a local career center and/or job training program? ☐ Yes ☐ No

Are there any urgent needs? (i.e. I don't have food tonight, I don't have a place to sleep tonight) ☐ Yes ☐ No

Are you currently receiving any governmental assistance? ☐ Yes ☐ No

If you checked YES to any boxes above, would you like to receive assistance with any of these needs? ☐ Yes ☐ No

Updated 11/20/2018

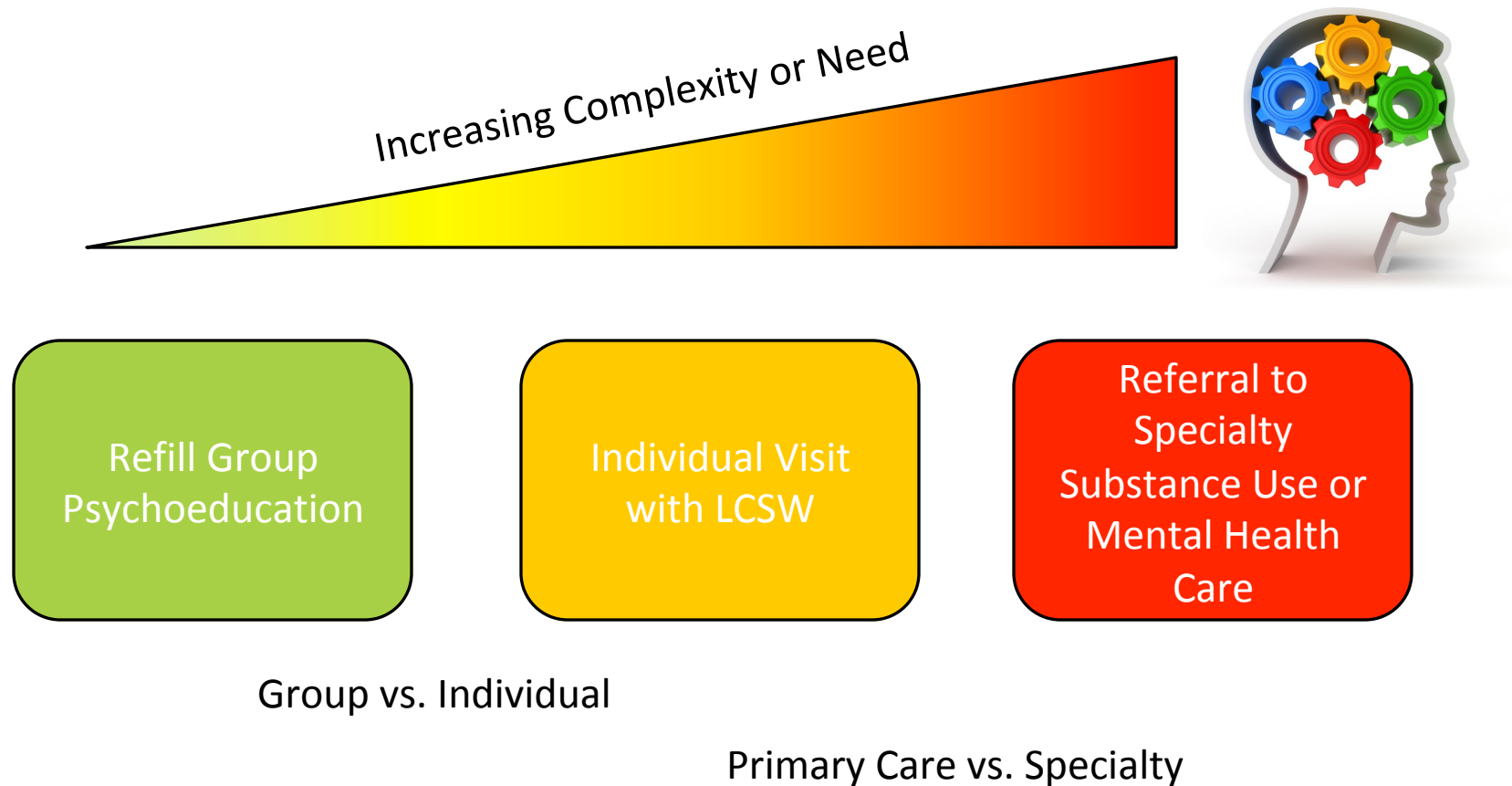
Social Needs Follow-up

- Community Health Worker inter-visit check-ins
- Discussion of complex visits at weekly **Team Meeting**
- Ongoing discussion with providers and primary care provider

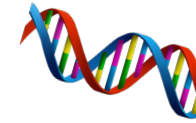


Examples

Addressing Levels of Mental Health Complexity



Principles of Treatment



No Wrong Door



Medications First



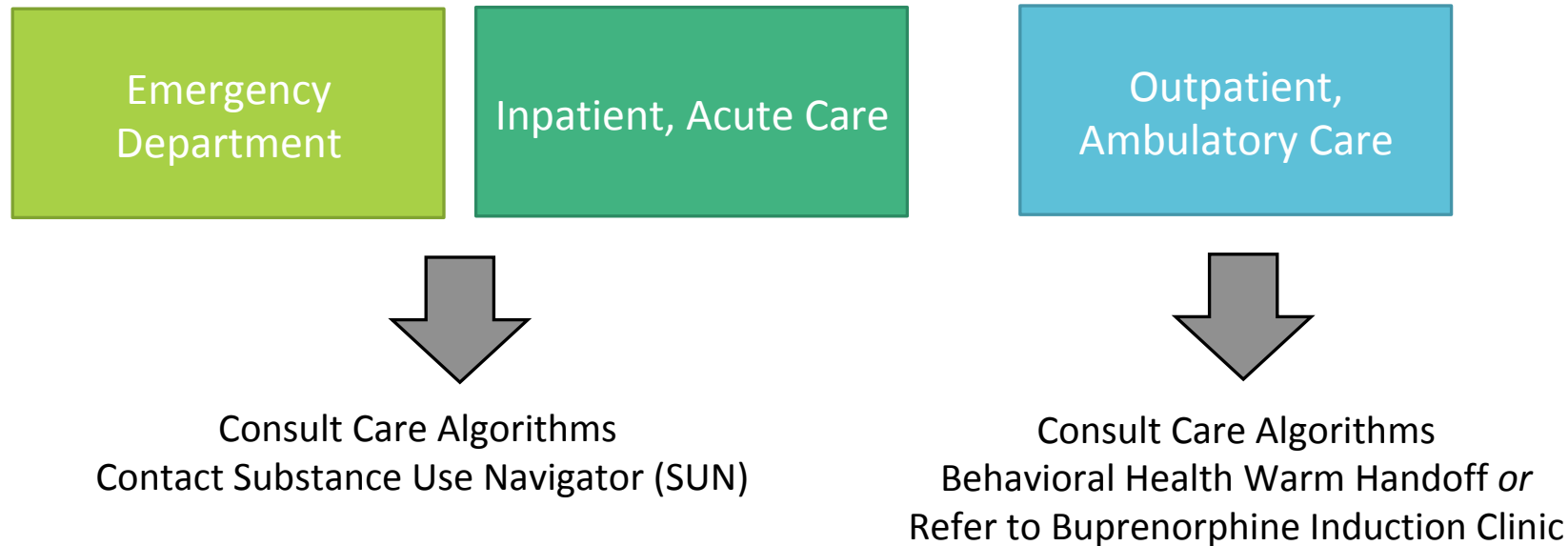
A Winding Path
(Chronic, Relapsing Condition)

A Low-Barrier, Medication-First “Hub and Spokes” Model



What we teach our residents

Linking to Outpatient Care



If a person in the community is ready to make a change **now**, they can always show up to the Highland Emergency Department. A Substance Use Navigator can link them to the Bridge Clinic, the Buprenorphine Induction Clinic, or help them start medications immediately in the ED.

Struggling with heroin or pain pills? Alcohol? Cocaine or meth?

We can help today.

Ask your doctor and call (510) 545-2765
to talk to a *Substance Use Navigator*

- Start Buprenorphine (Suboxone) to get off heroin or pain pills
- Connect to our outpatient treatment program to get help with opioids, alcohol, cocaine or meth



Our Substance Use Navigator Team - CALL US!

Summary

A bio-psycho-social approach to treatment



Biological

Physician



Psychological

Licensed
Clinical Social
Worker



Social

Community
Health
Worker