



Kaiser Permanente Transformation Accelerator: Mid-Atlantic Region

Learning Session #1: Learning, Reflecting and Applying

Kaiser Permanente Center for Total Health
700 2nd St NE, Washington, DC

Learning Objectives:

- Identify the key components and infrastructure to support effective team based care
- Understand driver diagrams and identify primary and secondary drivers for reaching your project goals
- Reflect on and apply the team based care framework to your selected projects
- Strengthen your charters based on learning in today's session
- Share your progress and challenges with faculty and collaborative participants

Pre-work:

- Complete and bring a draft of your team's Charter for Improvement
- Bring or have access to your baseline data for your selected project

8:00 – 8:30	Breakfast & Registration
8:30 – 9:00	Introductions, Overview of the Day <ul style="list-style-type: none"> • Alexis Wielunski, Program Manager • Tammy Fisher, Senior Director
9:00 – 10:30	Effective team-based care <ul style="list-style-type: none"> • Carolyn Shepherd, MD, CCI Consultant • Veena Channamsetty, MD Chief Medical Officer • Mary L. Blankson, DNP, APRN, FNP-C Chief Nursing Officer <p>Learn about the 10 building blocks for high performing primary care and the foundational role team-based care plays in high performing primary care practices. Hear from Community Health Center, Inc., a high performing community health center about their journey towards high performing team-based care.</p>
10:30 – 10:45	Refresh & Stretch
10:45 – 12:15	Driving change and improvement in your goals <ul style="list-style-type: none"> • Tammy Fisher, Senior Director <p>Start using driver diagrams to visualize your project's goals, measures, and key drivers to help you achieve your goals.</p>
12:15 – 1:00	Lunch: Faculty are available if you have questions!
1:00 – 3:00	Leveraging team-based care to achieve your project goals <ul style="list-style-type: none"> • Carolyn Shepherd, MD, CCI Consultant • Veena Channamsetty, MD Chief Medical Officer • Mary L. Blankson, DNP, APRN, FNP-C Chief Nursing Officer <p>Reflect on and apply the three-part framework- build the team, do the task work, and create the team culture - to your current approach to team based care. Hear from CHC, Inc about their experiences using team based care to achieve high performance targets and a culture of continuous improvement and optimal teamwork.</p>
3:00 – 3:15	Break
3:15 – 3:45	Strengthening charters and developing changes <ul style="list-style-type: none"> • Tammy Fisher, Senior Director <p>Develop change ideas for your projects and rework your charters based on learning today.</p>
3:45 – 4:00	Wrap-Up Activities: Resource Center and Upcoming Events <ul style="list-style-type: none"> • Alexis Wielunski, Program Manager • Angela Liu, Program Coordinator
4:00 – 4:30	*Optional* KP Center for Total Health Tour <p>Join us for an optional tour of the Center for Total Health venue, which serves as an interactive learning destination in Washington D.C. for the public, policymakers and the health care industry.</p>