Family Health Care Centers of Greater Los Angeles
Our ATSH Team

- **Our Core MAT Team:**
  - Maria R Guevara, MD  Lead MAT physician
  - Stacey Mah, NP
  - Sophia Chun, MD  Clinical Lead
  - Raquel Villa, Operations

- **Our Site’s MAT Team by Function and FTE:**
  - MAT Prescribers: Maria R Guevara, MD and Stacey Mah, NP
  - Nursing:
  - Social Work: Jhoanna Sarabia, LCSW
  - Behavioral Health:
Current State [site level]

- Our community: 99% Hispanic urban community in Bell Gardens, Maywood, Hawaiian Gardens and Downey, some of whom have alcohol abuse disorder. With a relationship with Volunteers of America Behavioral Health Services

- Current state:
  - Short description of our MAT program: We had just started treating alcohol abuse with Vivitrol. Have not started with Buprenorphine
  - Capacity: 2 waived providers
  - Patient population: 2 patients received MAT in the previous 6 month

- Goals for ATSH participation: To be able to help alleviate the opioid crisis by making treatment more accessible to patients.
Capability Assessment: What We Learned

- In completing the assessment, we were surprised by: Various policies needed
- Our team’s areas of strength: Super team work
- Areas for development: We are new at this, so we have a lot to learn
Current State Assessment

- We used the following methods to learn more about our current state:
  - We spoke to:
    - Executive Team
    - Clinic Managers
    - Providers/Medical Assistant Leads
    - Operations Team
    - Outreach Team
- From providers and staff we learned:
  - There may be some attitudinal barriers
  - Behavioral Health services needs to be more Integrated
  - Outreach and community networking needed for referrals
- From patients we learned: There is willingness to change
- Other insights we gathered from current state activities: THAT WE NEED A LOT OF HELP
Our Team Has Been Wondering . . .

- Our questions to other teams:
  - What type of community outreach is done to increase eligible patients?
  - How to deal with difficult patients?
- Our questions for faculty: None at this time
- We need support to accomplish:
  - Policies & Procedures development
  - Workflow development
Advice/Guidance/Tools For Other Teams

- Do you have policies, protocols, tools to share with others? No
- Are there specific content areas or specific sub populations where your team has developed deep expertise and you may serve as faculty or do more formal sharing? No, not currently