Family Health Care Centers of Greater Los Angeles

Our ATSH Team

Sophia N. Chun, M.D,C.M.O

Raquel R.Villa, CEO

- Our Core MAT Team:

  - Maria R Guevara, MD Lead MAT physician

  - Stacey Mah, NP

  - Sophia Chun, MD Clinical Lead

  - Raquel Villa, Operations
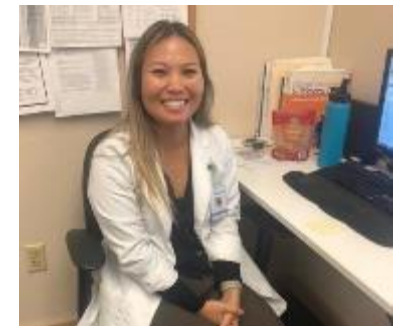

Stacey Mah, NP

- Our Site's MAT Team by Function and FTE:

  - MAT Prescribers: Maria R Guevara, MD and Stacey Mah, NP

  - Nursing:

  - Social Work: Jhoanna Sarabia, LCSW

  - Behavioral Health:

Jhonna Sarabia, LCSW

Maria Guevara, M.D

Current State [site level]

COMMUNITY INVOLVEMENT

- **Our community: 99% Hispanic urban community in Bell Gardens, Maywood, Hawaiian Gardens and Downey, some of whom have alcohol abuse disorder. With a relationship with Volunteers of America Behavioral Health Services**

- **Current state:**

  - **Short description of our MAT program: We had just started treating alcohol abuse with Vivitrol.   Have not started with Buprenorphine**

  - **Capacity: 2** waivered providers

  - **Patient population: 2** patients received MAT in the previous 6 month

- **Goals for ATSH participation: To be able to help alleviate the opioid crisis by making treatment more accessible to patients.**
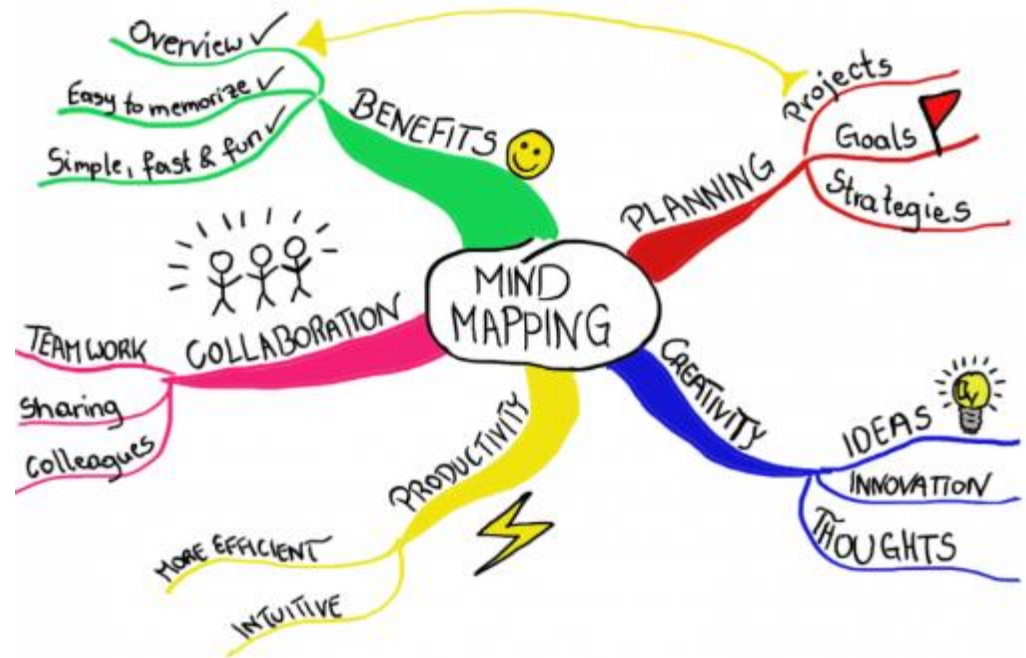
Capability Assessment: What We Learned

- In completing the assessment, we were surprised by: Various policies needed

- Our team's areas of strength: Super team work

- Areas for development: We are new at this, so we have a lot to learn

Current State Assessment

- We used the following methods to learn more about our current state:

- We spoke to:
  - Executive Team
  - Clinic Managers
  - Providers/Medical Assistant Leads
  - Operations Team
  - Outreach Team

- From providers and staff we learned:
  - There may be some attitudinal barriers
  - Behavioral Health services needs to be more Integrated
  - Outreach and community networking needed for referrals

- From patients we learned: There is willingness to change

- Other insights we gathered from current state activities: THAT WE NEED A LOT OF HELP

Our Team Has Been Wondering . . .

- Our questions to other teams:

  - What type of community outreach is done to increase eligible patients?
  - How to deal with difficult patients?

- Our questions for faculty: None at this time

- We need support to accomplish:

  - Policies & Procedures development
  - Workflow development

TEAM

T TOGETHER

E EVERYONE

A ACHIEVES

M MORE

Advice/Guidance/Tools For Other Teams

- Do you have policies, protocols, tools to share with others? No

- Are there specific content areas or specific sub populations where your team has developed deep expertise and you may serve as faculty or do more formal sharing? No, not currently