



Livingston

COMMUNITY HEALTH

Care for all. Salud para todos.



Our ATSH Team



- Our Core MAT Team:
 - Morgan Theis, M.D. Family Practice/OB, clinic team lead
 - Rheena Pineda, Ph.D. BH Director, administrator lead
 - Edie Stone, LCSW, BH
 - Angelica Carranza, ASW, Case Manger
 - Erica Del Toro, Care Coordinator

- Our Site's MAT Team by Function and FTE:
 - MAT Prescribers: Dr. Theis .2FTE
 - Nursing: Arielle Gonzalez, LVN (recently hired) .75 FTE
 - Social Work: Angelica Carranza, ASW .5 FTE
 - Behavioral Health: Edie Stone, LCSW 1.0 FTE

Current State [site level]

Our community: LCH service area is comprised of many low-income rural communities.

Two hospitals: Mercy Medical Center (Merced) and Emmanuel Medical Center.

Current state:

- Outpt office-based, home inductions, recent injectable
- 2 + of waived providers
- **32** of patients receiving MAT in the previous 6 months

Goals for ATSH participation:

1. Increase training
2. Improve workflow
3. MAT training for PCPs




Capability Assessment: What We Learned

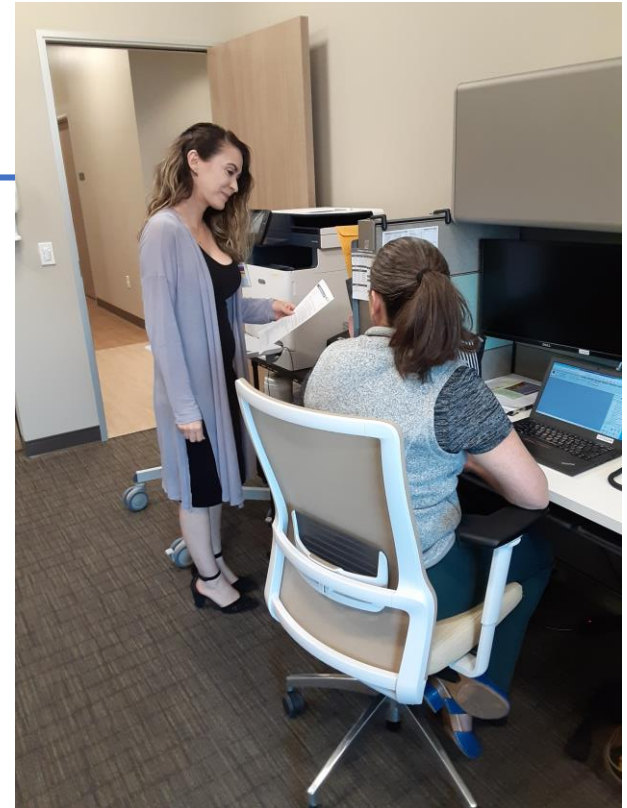
- In completing the assessment, we were surprised by:
 - We have questions we could answer but challenges with communication and coordination between teams
- Our team's areas of strength:
 - Caring team working hard to help pts.
- Areas for development:
 - Clinic work flow, efficiency
 - Balancing busy schedule with primary care and MAT services

Current State Assessment

- We talked with each other to learn about current state
- We spoke to:
 - MAT Staff, administration, leadership, staff
 - Patients: not yet, but coming soon!
- From providers and staff we learned:



- We need to
- Other insights we gathered from current state activities:
 - Ongoing feedback on the appropriateness and acceptability of our MAT.
 - Organization changes  staffing and policies.
 - MAT team meetings, Meetings with additional staff, Pain management Committee



Our Team Has Been Wondering . . .

- Our questions to other teams:
 - How can we improve consistency in practice, work flow and efficacy
 - Get more training to apply to our practice
- Our questions for faculty:
 - How do we balance consistency in care vs individualized treatment?
- We need support to accomplish:
 - Case examples
 - Difficulty cases
 - How to better address the challenges that lie between outpt and inpt services, in a rural area with limited resources

Advice/Guidance/Tools For Other Teams

- Do you have policies, protocols, tools to share with others?
 - We have policies through MAT and Pain Management and are happy to share
 - Would like to see others to compare and improve our policies, protocols
- Are there specific content areas or specific sub populations where your team has developed deep expertise and you may serve as faculty or do more formal sharing?
 - Dr. Theis with OB/Gyn background is happy to share