Bartz-Altadonna Community Health Center (BACHC)





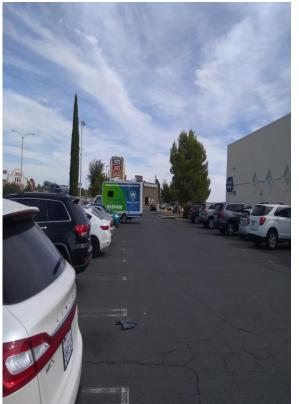
Our ATSH Team

Our Core MAT Team:

- Dr. Arsenio Jimenez, CMO,
 Program Director
- John Hunter, CADC II,
 Program Manager
- Jessica Venegas, Outreach
 Coordinator
- Gregory Tompkins, Panel
 Manager
- Altivise Harper, SUD
 Outreach Specialist
- Jennifer Dimmett,
 Outreach Lead Nurse
- Sean Theus, FNP
- Araceli Cabalum, FNP







BACHC ATSH Outreach Program

 Our community: Homeless, Low Income,
 Multicultural, Diverse Ethnic Background and Population

Current state:

- Short description of our MAT program: Our California City Expansion Clinic will open in December 2019.
- **Capacity:** We have 2 x-waivered prescribers
- Patient population: 0 patients have received treatment, as our clinic has not opened yet.
- Goals for ATSH participation: Open California
 City location and begin treating patients with
 MAT.





Capability Assessment: What We Learned

In completing the assessment, we were surprised by:

 We did not have many surprises because we completed the same assessment for ATSH:PC, Wave 1. Our numbers are low because the clinic has not opened yet.
 We are working on ways to promote our MAT program and clinic.

Our team's areas of strength:

- An established clinic in Lancaster with a developed MAT program that is still growing.
- A solid outreach team with dedicated and committed staff.
- A leadership and management team who is supportive of this new clinic and MAT program.

Areas for development:

- Outreach
- Building and maintaining the new clinic
- Recruiting more x-waivered prescribers for both clinics and developing a solid and structured behavioral health and MAT program at our new California City clinic.



Current State Assessment

- We used the following methods to learn more about our current state:
- We spoke to: Staff, Patients, Local Community Organizations, Leadership & Management Team.
- From providers and staff we learned: Some are on board with the MAT program, but we still have a hard time adding new x-waivered providers.
- From patients we learned: Some were committed and dedicated, but most patients will start MAT and then a large percentage discontinue MAT treatment services within a 2-6 month time period. Having positive retention rates has been very difficult at our Lancaster clinic.
- Other insights we gathered from current state activities: We are new at opening a brand-new clinic and could use any help available.
- We received the following feedback on the appropriateness and acceptability of using MAT in our clinic: Overall the MAT program is showing increasing numbers for our new patients in Lancaster. However our retention rates have been very low.

Our team has been wondering...

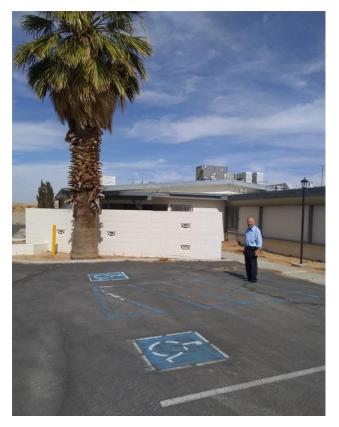
- Do you have any advice on how to open a new clinic?
- What is the best way to recruit x-waivered providers; patients?
- Can you share your experiences, successes, and challenges with outreach in the local community?











Advice For Other Teams

- Do you have policies, protocols, tools to share with others? Our Lancaster clinic is doing very well. However, we need help and expertise from others in opening our new clinic.
- Are there specific content areas or specific sub populations where your team has developed deep expertise and you may serve as faculty or do more formal sharing? At this time we need to build and open our new clinic.