

# Bartz-Altadonna Community Health Center (BACHC)



**BARTZ-ALTADONNA**  
Community Health Center

california *health+*



# Our ATSH Team

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## Our Core MAT Team:

- Dr. Arsenio Jimenez, CMO, Program Director
- John Hunter, CADC II, Program Manager
- Jessica Venegas, Outreach Coordinator
- Gregory Tompkins, Panel Manager
- Altivise Harper, SUD Outreach Specialist
- Jennifer Dimmett, Outreach Lead Nurse
- Sean Theus, FNP
- Araceli Cabalum, FNP





# BACHC ATSH Outreach Program

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- **Our community:** Homeless, Low Income, Multicultural, Diverse Ethnic Background and Population
- **Current state:**
  - **Short description of our MAT program:** Our California City Expansion Clinic will open in December 2019.
  - **Capacity:** We have 2 x-waivered prescribers
  - **Patient population:** 0 patients have received treatment, as our clinic has not opened yet.
  - **Goals for ATSH participation:** Open California City location and begin treating patients with MAT.



# Capability Assessment: What We Learned

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- **In completing the assessment, we were surprised by:**
  - We did not have many surprises because we completed the same assessment for ATSH:PC, Wave 1. Our numbers are low because the clinic has not opened yet. We are working on ways to promote our MAT program and clinic.
  
- **Our team's areas of strength:**
  - An established clinic in Lancaster with a developed MAT program that is still growing.
  - A solid outreach team with dedicated and committed staff.
  - A leadership and management team who is supportive of this new clinic and MAT program.
  
- **Areas for development:**
  - Outreach
  - Building and maintaining the new clinic
  - Recruiting more x-waivered prescribers for both clinics and developing a solid and structured behavioral health and MAT program at our new California City clinic.



# Current State Assessment

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- **We used the following methods to learn more about our current state:**
- **We spoke to:** Staff, Patients, Local Community Organizations, Leadership & Management Team.
- **From providers and staff we learned:** Some are on board with the MAT program, but we still have a hard time adding new x-waivered providers.
- **From patients we learned:** Some were committed and dedicated, but most patients will start MAT and then a large percentage discontinue MAT treatment services within a 2-6 month time period. Having positive retention rates has been very difficult at our Lancaster clinic.
- **Other insights we gathered from current state activities:** We are new at opening a brand-new clinic and could use any help available.
- **We received the following feedback on the appropriateness and acceptability of using MAT in our clinic:** Overall the MAT program is showing increasing numbers for our new patients in Lancaster. However our retention rates have been very low.



# Our team has been wondering...

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- Do you have any advice on how to open a new clinic?
- What is the best way to recruit x-waivered providers; patients?
- Can you share your experiences, successes, and challenges with outreach in the local community?



# Advice For Other Teams

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- **Do you have policies, protocols, tools to share with others?** Our Lancaster clinic is doing very well. However, we need help and expertise from others in opening our new clinic.
- **Are there specific content areas or specific sub populations where your team has developed deep expertise and you may serve as faculty or do more formal sharing?** At this time we need to build and open our new clinic.

