Our ATSH Team – Adventist Health Oakhurst

- **Our Core MAT Team:**
  - John Zweifler, Medical Director
  - Marc Lasher, Physician
  - Ariana Rios Flores, Care Coordinator/MAT

- **Our Site’s MAT Team by Function and FTE:**
  - MAT Prescribers: Marc Lasher, MD
  - Nursing: Faynalda King, LVN
  - On Site Physician: Daniel Schaffner, MD
Current State Oakhurst

- **Our community:** Oakhurst is a rural foothill community near Yosemite National Park in Madera County. The OUD population is significant for a community of 3,000 there is no emergency department in the community and there are various organizations providing outpatient behavioral health services including our clinic.

- **Current state:**
  - **Short description of our MAT program:** MAT program is supported currently through telemedicine
  - **Capacity:** #2 system wide
  - **Patient population:** #0 patients receiving MAT in the previous 6 months

- **Goals for ATSH participation:**
  - Increase capacity to provide MAT
  - Buy in by patients and staff
Capability Assessment: What We Learned

- In completing the assessment, we were surprised by: how we are well established in some areas and seriously lacking in setting policy and protocols.
- Our team’s areas of strength: Everyone is very committed to the MAT program and dedicated to the patients.
- Areas for development:
  - Policy and protocol development
  - Sustainability
  - Staffing and community awareness
  - Outreach
  - Capturing stories
Current State Assessment Oakhurst

- We used the following methods to learn more about our current state: Spoke to staff, used the assessment which helped put into perspective where we are.

- We spoke to:
  - Staff: Would like more information and worried on how much extra time it will take
  - Patients: Not well informed or understand fully the MAT process

- From providers and staff we learned: lack of knowledge and challenges adapting to change

- From patients we learned: Transportation is a big factor and apprehensive

- Other insights we gathered from current state activities: Need to establish protocols as more providers and staff are trained regarding MAT

- We received the following feedback on the appropriateness and acceptability of using MAT in our clinic: mixed reaction on appropriateness and questions on amount of time it will take
Our Team Has Been Wondering . . .

- **Our questions to other teams**: What has worked best in increasing buy in from patients and support staff.
- **Our questions for faculty**: Examples of models of policies and best practices.
- **We need support to accomplish**: How to improve engagement and increasing Waiver X trained providers.
Advice/Guidance/Tools For Other Teams

- Do you have policies, protocols, tools to share with others?
  While we are still working on this at both sites so have little to provide.

- Are there specific content areas or specific sub populations where your team has developed deep expertise and you may serve as faculty or do more formal sharing? No