

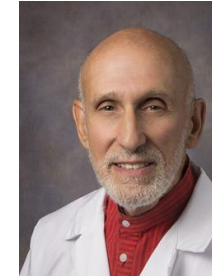
Adventist Health / Oakhurst Medical Clinic



Our ATSH Team – Adventist Health Oakhurst

- Our Core MAT Team:

- John Zweifler, Medical Director
- Marc Lasher, Physician
- Ariana Rios Flores, Care Coordinator/MAT



- Our Site's MAT Team by Function and FTE:

- MAT Prescribers: Marc Lasher, MD
- Nursing: Faynalda King, LVN
- On Site Physician: Daniel Schaffner, MD



Current State Oakhurst

- **Our community:** Oakhurst is a rural foothill community near Yosemite National Park in Madera County. The OUD population is significant for a community of 3,000 there is no emergency department in the community and there are various organizations providing outpatient behavioral health services including our clinic.
- **Current state:**
 - **Short description of our MAT program:** MAT program is supported currently through telemedicine
 - **Capacity:** # 2 system wide
 - **Patient population:** #0 patients receiving MAT in the previous 6 months
- **Goals for ATSH participation:**
 - Increase capacity to provide MAT
 - Buy in by patients and staff

Capability Assessment: What We Learned

- In completing the assessment, we were surprised by: how we are well established in some areas and seriously lacking in setting policy and protocols.
- Our team's areas of strength: Everyone is very committed to the MAT program and dedicated to the patients.
- Areas for development:
 - Policy and protocol development
 - Sustainability
 - Staffing and community awareness
 - Outreach
 - Capturing stories

Current State Assessment Oakhurst

- We used the following methods to learn more about our current state: Spoke to staff, used the assessment which helped put into perspective where we are
- We spoke to:
 - Staff: Would like more information and worried on how much extra time it will take
 - Patients: Not well informed or understand fully the MAT process
- From providers and staff we learned: lack of knowledge and challenges adapting to change
- From patients we learned: Transportation is a big factor and apprehensive
- Other insights we gathered from current state activities: Need to establish protocols as more providers and staff are trained regarding MAT
- We received the following feedback on the appropriateness and acceptability of using MAT in our clinic: mixed reaction on appropriateness and questions on amount of time it will take

Our Team Has Been Wondering . . .

- **Our questions to other teams:** What has worked best in increasing buy in from patients and support staff.
- **Our questions for faculty:** Examples of models of policies and best practices.
- **We need support to accomplish:** How to improve engagement and increasing Waiver X trained providers.

Advice/Guidance/Tools For Other Teams

- Do you have policies, protocols, tools to share with others?

While we are still working on this at both sites so have little to provide.

- Are there specific content areas or specific sub populations where your team has developed deep expertise and you may serve as faculty or do more formal sharing? No