



Participant Agenda

ABHE Topical Webinar 2 - Building a Data-Informed Culture

Date & Time	• Wednesday, August 31, 2022
	• 12pm-1:30pm (PST)
Objectives	
	By the end of the session, participants will have:
	 Strengthened their practice of aligning all ABHE data to drive learning and
	improvement
	 Identifying gaps in the relationships and processes that contribute to a data-
	driven culture
	• Established action steps to improve daily data practices to drive improvement
	 Gained clarity on the purpose and process for completing the final
	storyboard, and how it will be informed by current activities
Presenters	Jerry Lassa, Metrics Consultant at Data Matt3rs
	Andy Rhea, Chief Information Officer at Cherokee Health Systems
	• Danielle King, Director of Community-Clinic Collaborations at Cherokee Health
	Systems
CCI Team	Juliane Tomlin, CCI Program Director
	Juan Carlos Piña, CCI Program Manager
	Brianna Harris-Mills, CCI Program Manager
	Lydia Zemmali, CCI Program Coordinator

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	Welcome & Opening Remarks
12:00 - 12:10pm	Juan Carlos will review the event agenda, learning objectives, and introduce session speakers.
	Aligning Data and Measures
12:10 - 12:25pm	<i>Jerry Lassa</i> will demonstrate how the CAT, UMS, and Improvement Dashboards can lift opportunity areas for teams to strengthen their data capabilities.
	Using Data for Improvement
12:25 - 12:50pm	Andy Rhea will provide the organizational perspective (historical context) for how to develop a culture informed by data.
	<i>Danielle</i> will provide the clinic perspective (day-to-day operations) by sharing best practices for how to use data for engagement.
	Breakouts: Peer Learning
12:50 - 1:10pm	<i>Teams</i> will identify the gaps in their data capabilities and draft commitments (action steps) to improve how they use data to drive improvement.
	Introduce Storyboard
1:10 - 1:20pm	Juan Carlos will introduce the storyboard template and describe how teams can use it to build a case for change based on lessons learned from their data.
	Next Steps & Closing Remarks
1:20 - 1:30pm	Juan Carlos will review the list of upcoming activities and due dates for deliverables.