



## Outreach Care Planner CP3 Toolkit: Planned Care

The following is adapted from a March 2, 2017 Applied Population Management presentation by Boris Kalikstein of Pivotal Moment Consulting. It includes images of two ways technology can support population management: registries to support outreach to patients in need of evidence-based care and a care planning platform to “close the loop” with patients with multiple chronic conditions. For more information, view the entire [slide set](#).

### Example 1: Patient Outreach Supported by a Registry

#### Planned Care Registry Outreach

**REPORT SPECIFICATIONS**

SHOWING PATIENTS WITH DIABETES ALERT(S)

Total Patients: 55				
Person Nbr	Patient Details	Visits and Appointments	Outreach Details	Patient Care Alerts
Dryden, Kevin				
842791	DOB: Age: 49 Preferred Contact Method: Home Phone: Day Phone: Alternate Phone: Secondary Phone: Email: Cell Phone: Language:English ACO: N Medicaid Nbr: My CLINICA Connection Status: Enrolled OB Status: Groups:	PCP: Dryden, Kevin PDP: Missing PDP Hygienist: Last Visit: 11/18/2015 Dryden, K-DIA Last WCC: Payer: Medicaid FQHC Next appt: Last Dental Visit: Next Dental Visit:	<b>Clinical</b> Date Reviewed:12/17/2015 Comments: Lvm informing pt to RCTC and schedule apt for DM. IH Call Attempt:2nd Call Call Status:Left message  <b>Dental</b> Date Reviewed: Comments: Call Attempt: Call Status:	<b>Clinical</b> Past Due - Diabetes Eye Exam Past Due - Diabetes Foot Exam Past Due - High Blood Pressure > = 140/90 (Diabetes, ) Past Due - Last A1c > 9 on 11/18/2015 Past Due - LDL (Cholesterol) Lab Past Due - Tdap/TD Vaccine ACO Care Team Score is 3  <b>Dental</b>



## Example 2: Closing the Loop via a Care Planner

### CarePlanner

#### REPORT SPECIFICATIONS

Person Nbr	Patient Name	PCP/ Status	Phone Number	Age/ DOB	Gender	Last Visit	ACO
842791		PCP: Dryden, Kevin Status: Active Payer: Medicaid FQHC Group Visits: My CLINICA Connection Status: Enrolled		49 Year(s)	M	11/18/2015 Dryden, K Last WCC: CarePlan Rvw:	X
<b>Alerts</b>		<b>Apts</b>		<b>Active Problem List</b>			
Past Due - Diabetes Eye Exam Past Due - Diabetes Foot Exam Past Due - LDL (Cholesterol) Lab Past Due - Last A1c > 9 on 11/18/2015 Past Due - High Blood Pressure > = 140/90 (Diabetes, ) Past Due - Immunizations ( Past Due - Tdap/TD Vaccine, ) ACO Care Team Score is 3				11/18/2015 - Alcohol-induced chronic pancreatitis 11/18/2015 - Continuous chronic alcoholism 06/17/2014 - Alcoholism - 303.90 06/17/2014 - Iron deficiency anemia - 280.9 06/17/2014 - Methamphetamine abuse - 305.70 06/17/2014 - Pancreatitis - 577.0 06/17/2012 - Diabetes type 2, uncontrolled - 250.02			
<b>Active Medications</b>							
Start Date	Stop Date	Prescribed Elsewhere	Brand Name	Generic Name	Dose	Instructions	
12/21/2015	12/20/2016		SURE COMFORT	PEN NEEDLE, DIABETIC	30 gauge X 5/16"	Inject 10 U of Levemir SQ HS	
12/21/2015	12/19/2016		TRUETRACK TEST STRIP	BLOOD SUGAR DIAGNOSTIC		use 1 Strip by In Vitro route 1 - 3 times every day as needed to monitor blood glucose	
12/21/2015	12/14/2016		THIN LANCETS	LANCETS		inject by Misc.(Non-Drug; Combo Route) route 1- 2 times every day for testing blood sugar.	
12/03/2015	05/29/2016		WAVESENSE PRESTO	BLOOD-GLUCOSE METER		take 1 by Injection route 3 times every day for 365 days Check blood sugar TID	
11/18/2015	11/11/2016		LEVEMIR FLEXTOUCH	INSULIN DETEMIR	100 unit/mL (3 mL)	inject 10 Unit by subcutaneous route every morning	
11/18/2015	11/11/2016		LISINOPRIL	LISINOPRIL	5 mg	take 1 tablet by oral route every day	
11/18/2015	11/11/2016		NOVOLOG FLEXPEN	INSULIN ASPART	100 unit/mL	inject by subcutaneous route per prescriber's instructions. Insulin dosing requires individualization.	
06/05/2015	06/19/2016		TRUETRACK BLOOD GLUCOSE SYSTEM	BLOOD-GLUCOSE METER		use 1 by Topical route every day for glucose monitoring	
<b>Diabetes - High Risk</b>							
Systolic	Diastolic	Eye Exam	Foot Exam	A1c (Last 3)			
140	80			11/18/2015 - 11.5 03/10/2015 - 14.8 08/14/2014 - 14.8			
Group Visit No							
<b>Open Referrals</b>		<b>Future Labs</b>			<b>Diagnostics</b>		