**West County Health Centers, Inc.**

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| **Protocol:** | Nurse Visits Protocol |  | **Protocol #:** |
| **Department:** | Nursing |  | **Page:** |

**Summary: Following established protocols, WCHC RNs can assess and initiate a plan of care for patients presenting with specific complaints or concerns.**

The following conditions or presenting complaints can be scheduled as nurse visits. See specific protocols on the following types of presenting conditions for instructions on how to carry out the standardized procedure for the nurse visit. All assessments and care initiation performed by RNs during nurse visits will be reviewed and approved or modified by a provider. Once the RN has executed the protocol for the nurse visit, the visit will be transferred to a provider’s schedule and the provider will complete the documentation.

The following conditions can be treated in a nurse visit:

1. Pharyngitis
2. UTI
3. Pregnancy testing
4. Emergency Contraception
5. STI testing and treatment
6. Wound care
7. Others???

Steps to complete a nurse visit

1. Pt calls FO with presenting complaints that correlate with the conditions covered in nurse visits
2. FO forwards call to CTRN to triage and book an appointment (or for simple requests, such as EC or pregnancy testing, the FO can book the NV without sending the call to the RN for triage)
3. The nurse executes the visit following the specified protocol and finds a provider to complete the visit and the visit is switched to the provider’s schedule.

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| **Effective Date:** | **Revision Date:** |
| Supervisor Approval: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ *Initial* | Medical Director Approval: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ *Initial* |