



## Data for Population Management

### CP3 Toolkit: Using Data as an Asset

Adapted from a March 2, 2017 presentation by Carolyn Shepherd, MD, the diagram below describes the roles of clinics, staff and patients in using data for population health. Dr. Shepherd also described how data can be used to support a clinic’s culture, stewardship and to support population health management:

- Leadership: accountability data, score cards for key success factors
- Management: accountability data stewards use performance improvement data
- Staff and team members: focus on performance improvement data
- Population health management: align with leadership vision, performance improvement data including:
  - High volume, high cost, areas where high morbidity and/or mortality can be impacted
  - Clinical staff challenges (e.g., ADHD, patients on chronic opioids, severe and persistent mental illness)
  - Patient experience feedback
  - PEER review data

