



FREE CELL PHONES FOR QUALIFIED PATIENTS

WHAT IS THE CALIFORNIA LIFELINE PROGRAM?

The California LifeLine Program (California LifeLine) is a state program that provides free cell phones to eligible households. Only one discount per household is allowed.

FOR DHS STAFF

- Around 3 California LifeLine representatives will come set up a table to enroll patients, or train you how to enroll patients into their program
- Learning how to enroll patients will take approximately 1 hour.
- You may receive a team cell phone to text your patients with.

ENROLLMENT PROCEDURE

1. **Staff training.** Cal Lifeline representatives can either visit on-site or they can train staff to be enrollers.
2. **Screen for eligibility.**
3. **Input data into system.** This takes under 5 minutes to input data into the system through a tablet or computer.
4. **Give patient information.** The patient will receive a unique phone number. In about 4 weeks, the patient will receive a welcome letter and their new cell phone.

HOW TO QUALIFY

18 YEARS OR OLDER WITH MEDI-CAL OR 150% BELOW THE NATIONAL POVERTY LEVEL

Patients can qualify for California LifeLine if they or another person in their household is enrolled in any one of the following public-assistance programs:

- **Medicaid/Medi-Cal**
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance or Section 8
- CalFresh, Food Stamps or Supplemental Nutrition Assistance Program (SNAP)
- Women, Infants and Children Program (WIC)
- National School Lunch Program (NSL)
- Temporary Assistance for Needy Families (TANF)
 - 1. California Work Opportunity and Responsibility to Kids (CalWORKs)
 - 2. Stanislaus County Work Opportunity and Responsibility to Kids (StanWORKs)
 - 3. Welfare-to-Work (WTW)
 - 4. Greater Avenues for Independence (GAIN)
- Tribal TANF
- Bureau of Indian Affairs General Assistance
- Head Start Income Eligible (Tribal Only)
- Food Distribution Program on Indian Reservations
- **Income-Based**

Household Size	Annual Income Limits
1-2	\$25,500
3	\$29,700
4	\$35,900
Each additional member	Add \$6,200



PROOF REQUIRED

Documentation is required to show that a patient's household income meets the annual income limits. Acceptable proof includes:

- Front page only of prior year's or tribal tax return,
- Income statements or paycheck stubs for 3 consecutive months within the past 12 months,
- Statement of benefits from Social Security, Veterans Administration, retirement/pension, Unemployment Compensation, and/or Workmen's Compensation,
- Alimony and/or child support documents

CELL PHONE INFORMATION

- Carrier: Verizon, tier 2/3 refurbished phone (circa 2005)
- Patients can keep cell phones.
- 1000 minutes per month
- Unlimited texting
- They can also enroll in the program but use their own phones.

CONTACT INFORMATION

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