



Safety Net Analytics Program - Los Angeles (SNAP-LA)

Leveraging i2i Systems Part 2:

Enlisting Data Stewards to Ensure Accurate, Complete Data

Webinar Reminders

- 1. Everyone is **UNMUTED**.
- 2. Remember to chat in questions!
- 3. Webinar is being recorded and will be posted and sent out via email



To Do's Summary

- **Webinars:** Attend upcoming webinars on July 27 and August 10.
- ☐ Coach Check-in: Schedule coach check-in between July 15-31.
- Consultation Support: Email Megan (mobrien@careinnovations.org) if you have requests for Jerry, Boris, or Loretta.



Mastering Data Stewardship for Optimal Data Quality: Part 2

Prepared for SNAP LA

Date 07/13/2017



Mastering Data Stewardship for Optimal Data Quality: Creating and Maintaining a Data Dictionary

HEALTH INITIATIVES CONSULTING, INC.



Loretta Khangura, MPH, BSN, RN, CHTS-CP, VP Practice Transformation, Health Initiatives Consulting, Inc.

Loretta has been a nurse for 30 years. She earned an MPH from Johns Hopkins University in 2013. She has decades of experience in Public Health, Primary Care and Healthcare Analytics. She has worked in governmental public health, home health, hospitals, and the population healthcare IT industry. She has been a Perinatal Program Manager, QI Director, and Director of Population Health in FQHCs. She works with clinics and providers across the country to provide business intelligence to improve clinical processes and outcomes. Loretta's passion is playing with data to tell stories and solve every-day problems to improve health.

Objectives

- 1. Identify a key contact/responsible role and one alternate for each eCQM (or internal quality measure).
- 2. Identify two strategies, using i2iTracks, to open dialog for improved data capture.
- 3. List at least two key actions to ensure data accuracy and completeness for CQMs.
- 4. Create a report inventory for all CQMs, including annotations regarding any data mapping variances from the data dictionary.
- 5. Create a plan to complete the objectives accomplished in this webinar series for all priority CQMs for your organization.

Homework

- 1. Complete a Data Dictionary for all data points related to the eCQMs
- 2. Complete a list of all related alerts/prompts related to the eCQMs and their mapping in the EMR and i2iTracks (or other PHM tool)
- 3. Identify staff roles that enter each of the data points
- 4. Document gaps, inconsistencies, and/or inaccuracies in any of the related data points

Identify a key contact/responsible role and one alternate for each eCQM (or internal quality measure).

CMS124 Cervical Cancer Screening

CMS117 Childhood Immunization Status

CMS69 BMI Screening and Follow-Up Plan

Creating Dialog CMS124 Cervical Cancer Screen

Lists

Data Validation Process

Alerts

Huddles

Patient Visit Summaries

Lists for Validation and Outreach

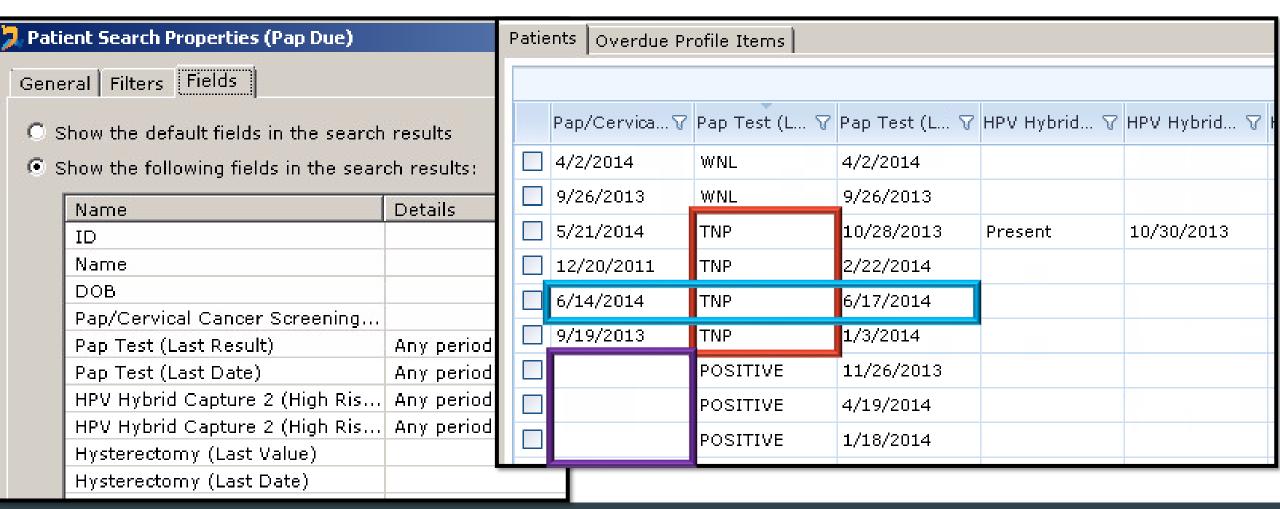
```
General Filters Fields
       Active
      AND Gender = Female
      AND Age between 21 and 64 years
      AND NOT Received: Procedure / Referral: 'Hysterectomy' (Period = Any period; Location = Any; Min Times = 1)
 AND
           Age between 21 and 29 years
           AND NOT Received: Procedure / Referral: 'Pap/Cervical Cancer Screening' (Period = The last 3 year(s); Location = Any; Min Times = 1)
           AND NOT Have Pap Test (Value: Any value; Period = The last 3 year(s); Min Count = 1)
           Age between 30 and 64 years
           AND NOT Received: Procedure / Referral: 'Pap/Cervical Cancer Screening' (Period = The last 3 year(s); Location = Any; Min Times = 1)
           AND NOT Have Pap Test (Value: Any value; Period = The last 3 year(s); Min Count = 1)
           AND NOT Have HPV Hybrid Capture 2 (High Risk Probe) (Value: Any value; Period = The last 5 year(s); Min Count = 1)
 AND
      Had Visit (Type = 'Visit Medical (UDS Match)'; Period = The last 2 year(s); Min Count = 1)
      OR Have Appointment (Period = Today; Min Count = 1; Status = Not Completed or Unknown; External Status = Any; Type = Any; Provider = Any; Resource = Any; Location = Any)
      OR Have Appointment (Period = The next 2 month(s); Min Count = 1; Status = Not Completed or Unknown; External Status = Any; Type = Any; Provider = Any; Resource = Any; Location = Any)
```

Lists for Validation and Outreach

```
(Active
AND Gender = Female
AND Age between 21 and 64 years
AND NOT Received: Procedure/Referral: 'Hysterectomy' (Period = Any period; Location = Any; Times = 1)
AND
Had Visit (Type=Any; Period= The last 2 year(s); Min Count=1)
OR Have Appointment (Period= Today)
OR Have Appointment (Period=Next 2 Month(s)
                 (Continued on Next Slide)
```

```
AND
   Age between 21 and 29 years
   AND NOT Received: Procedure/Referral: 'Pap' (Period = The last 3 year(s))
   AND NOT Have Pap Test (Value: Any Value; Period=The last 3 year(s))
   OR
    Age between 30 and 64 years
    AND NOT Received: Procedure/Referral: 'Pap' (Period = The last 3 year(s))
    AND NOT Have Pap Test (Value: Any Value; Period=The last 3 year(s))
    AND NOT Have HPV Hybrid Capture 2 (High Risk Probe) (Value: Any); Period=The last 5 year(s))
```

What to include in a list?

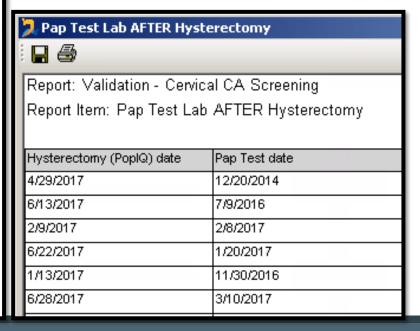


Analytics Validation Report

Date Range: 1/1/2017 - 6/30/2017

Validation - Cervical CA Screening

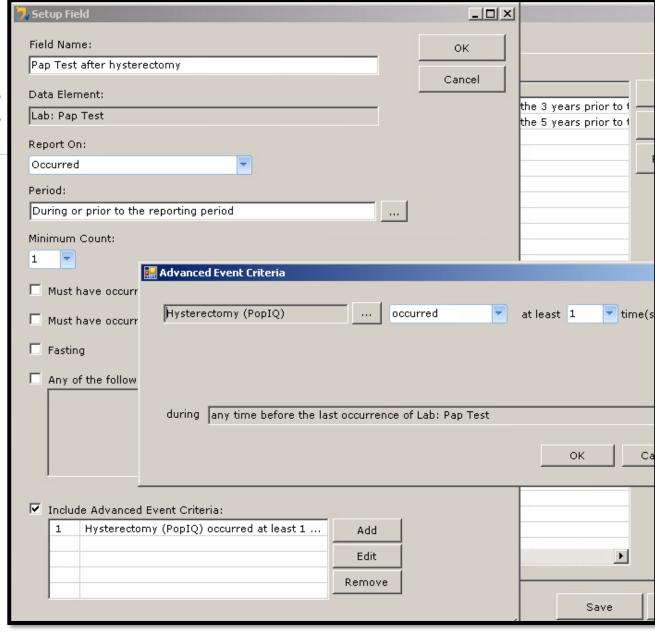
ltem	Value	%
1. Pap Statistics Comparison		
A. Basic Stats		
Women 21-64 w/Medical Visit in Report Period	16958	100%
a. Pap Test Lab in Prior 3 Years	1992	11.75%
b. Pap Procedure in Prior 3 Years (Billed or MEDCIN)	3593	21.19%
c. Women with Documented Hysterectomy EVER	3668	21.63%
Pap Test Lab AFTER Hysterectomy	149	4.06%
Pap Procedure AFTER Hysterectomy	211	5.75%
B. Comparison		
Women 21-64 w/Medical Visit in Report Period	16958	100%
a. Pap Test Lab no Procedure	530	3.13%
b. Pap Procedure in Prior 3 Years (Billed or MEDCIN) no Lab	2131	12.57%
c. Pap Procedure AND Lab in Prior 3 Year	1462	8.62%
	•	



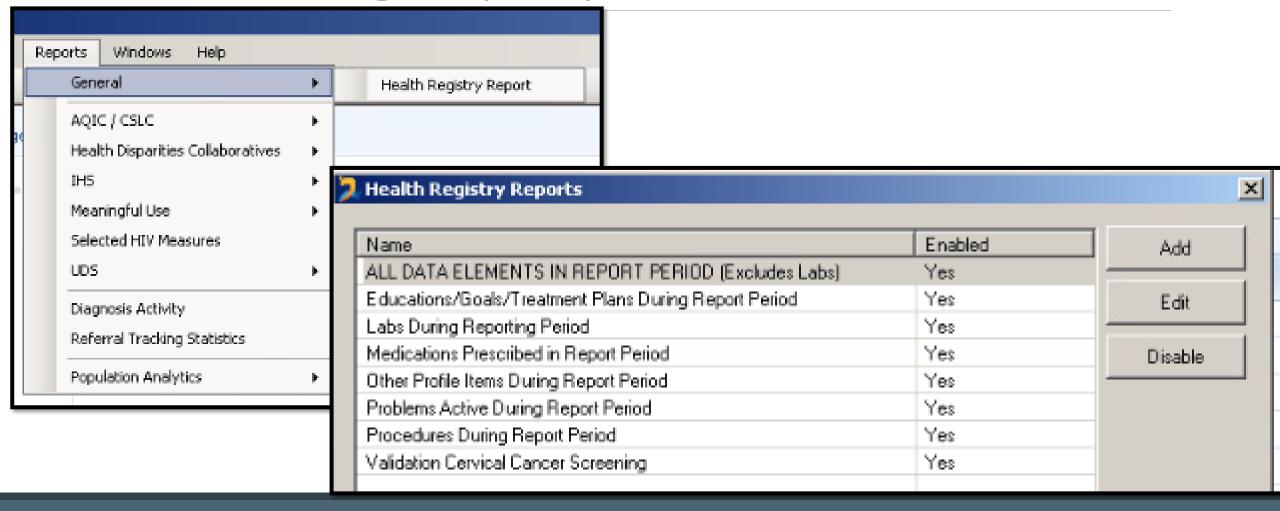
Include Outliers in All Reports

Date Range: 1/1/2017 - 6/30/2017		
Validation - Cervical CA Screenin	g	
ltem	Value	%
1. Pap Statistics Comparison	1%	
A. Basic Stats		
Women 21-64 w/Medical Visit in Report Period	16958	100%
a. Pap Test Lab in Prior 3 Years	1992	11.75%
b. Pap Procedure in Prior 3 Years (Billed or MEDCIN)	3593	21.19%
c. Women with Documented Hysterectomy EVER	3668	21.63%
Pap Test Lab AFTER Hysterectomy	149	4.06%
Pap Procedure AFTER Hysterectomy	211	5.75%
Women Overdue for Pap	11470	67.64%
a. Have an appointment in next 2 months	1368	11.93%
b. Do NOT Have an appointment in next 2 months	10102	88.07%

Creating Pap test after hysterectomy element



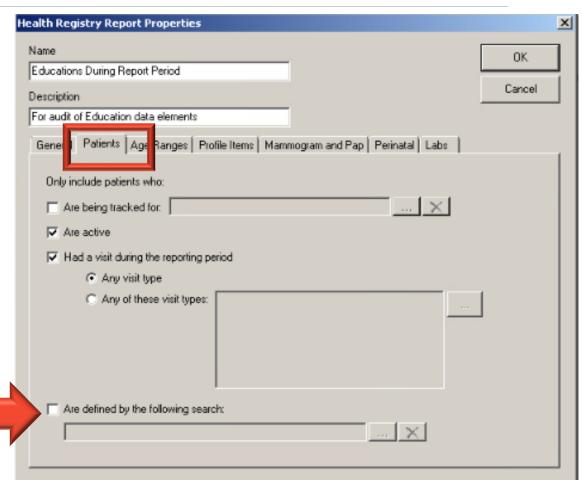
Health Registry Reports



Chapter 15: Health registry Reports

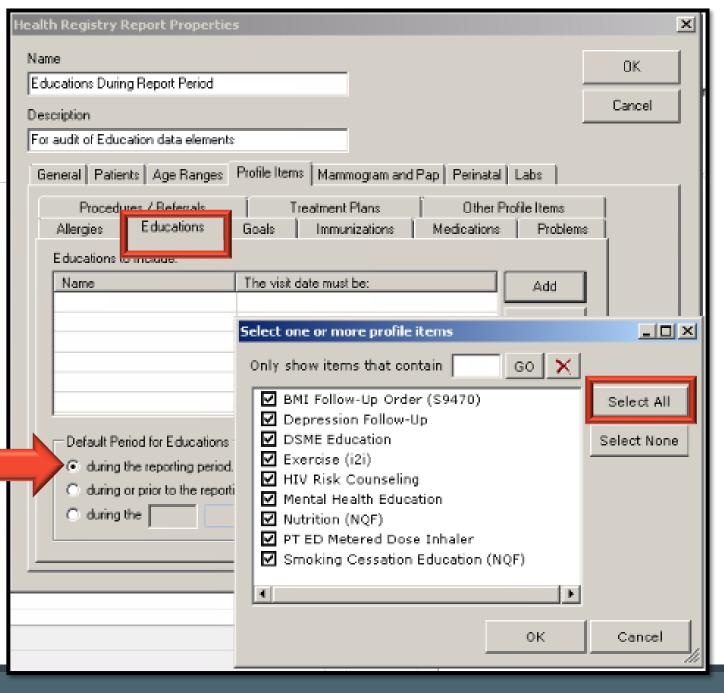
Patients Tab:

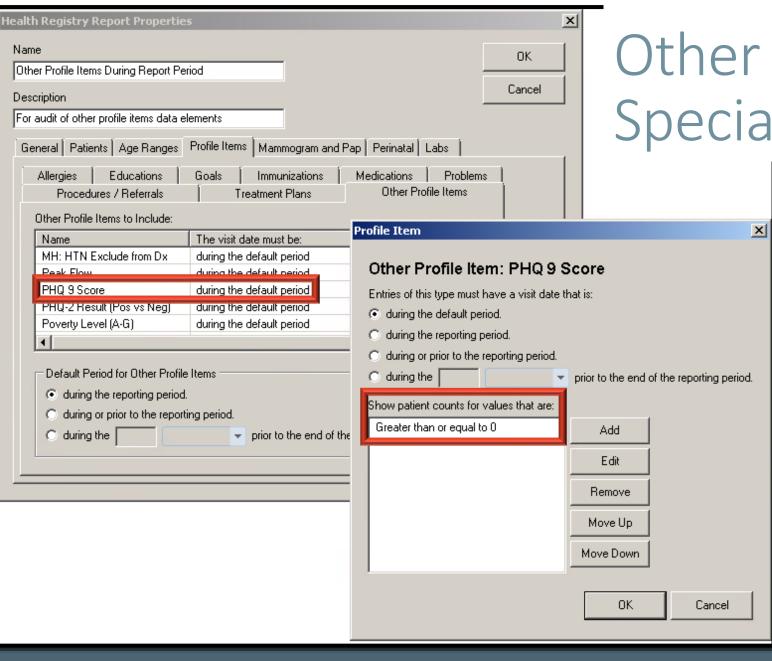
The only criteria that determine WHO will be included in the report. All other tabs determine what you will see about those patients.



Add all data elements on a tab.

Pay attention to the Default Period





Other Profile Items – Special Considerations

Any numeric value item needs to have some parameters assigned to display the number of patients with a value.

Using >= 0 will capture all patients with a value.

Default Fields in Health Registry Reports

Date Range: 1/1/2017 - 6/30/2017

Health Registry Report (Other Profile Items During Report Period)

Item	Value	%
1. Patients		
A. Total Patients Included	46095	100%
2. Visit Count		
A. Patients with 0 visits	0	0%
B. Patients with 1 to 2 visits	29156	63.25%
C. Patients with 3 to 5 visits	12563	27.25%
D. Patients with 6 or more visits	4376	9.49%
3. Gender		
A. Female	26615	57.74%
B. Male	19468	42.23%
C. Unknown	12	0.03%

Item		Value	%
10.	Asthma Severity Assessment (NQF)		
	A. Intermittent	25	0.05%
	B. Mild Persistent	1036	2.25%
	C. Moderate Persistent	517	1.12%
	D. Severe Persistent	197	0.43%
	E. Undocumented	44320	96.15%
11.	Asthma Symptoms Daytime/Nightime (NQF)		
	A. Yes	0	-0%
	B. No	0	-0%
	C. Undocumented	46095	100%
12.	Birth Sex		
	A. Male	16680	36.19%
	B. Female	22724	49.3%
	C. Unknown	35	0.08%
	D. Undocumented	6656	14.44%
13.	Care Plan: Eye Exam		
	A. Yes	0	0%
	B. Undocumented	46095	100%
14.	Current Tobacco User (Medcin)		
	A. Yes	13347	28.96%
	B. No	15951	34.6%
	C. Undocumented	16797	36.44%
15.	DAST Score		
	A. Greater than or equal to 0	409	0.89%
	B. Undocumented	45686	99.11%

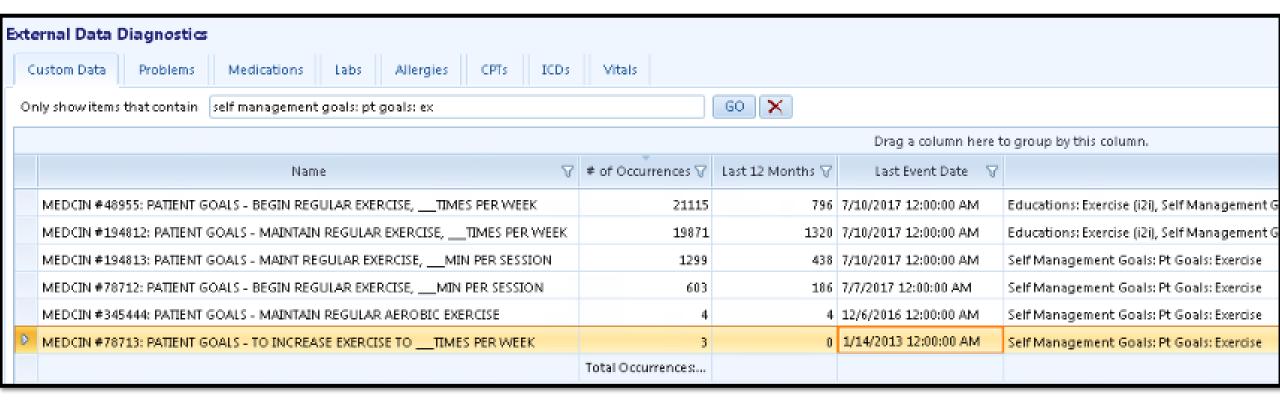
Clean up opportunities

Disable Unmapped Elements that are not Needed

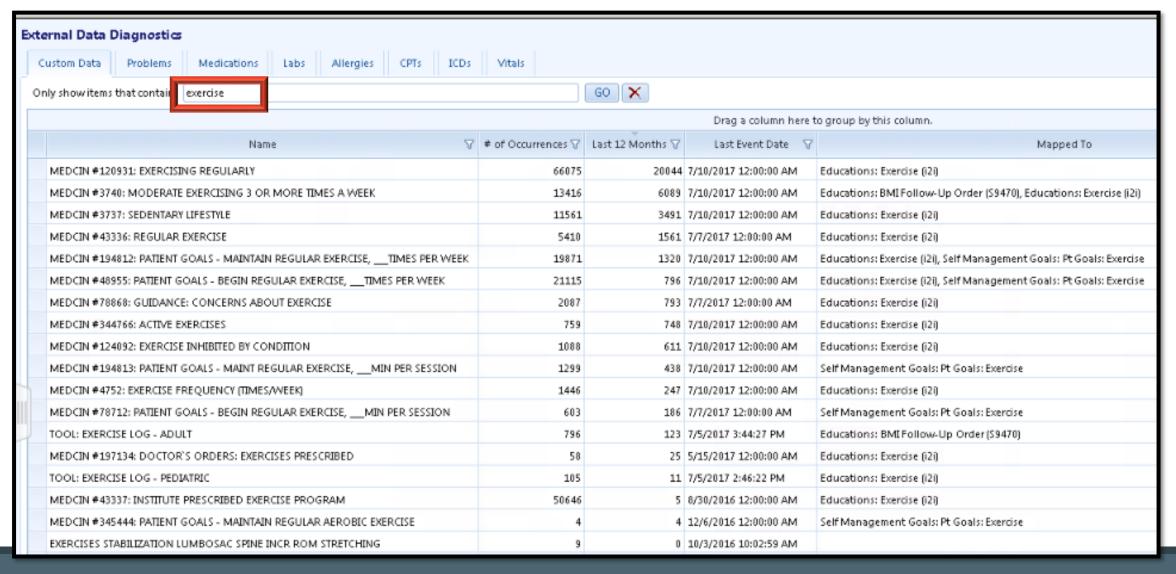
Health Registry Report (Educations/Goals/Treatment Plans During Report Period)

Item	Value	%
10. Self-Management Goals		
A. Pt Goals: Exercise: Begin Exercise	421	0.91%
B. Pt Goals: Exercise: Maintain Exercise (Regularly)	214	0.46%
C. Pt Goals: Exercise: Increase Exercise	0	0%
D. Pt Goals: Smoking Cessation: Decrease Smoking	91	0.2%
E. Pt Goals: Weight Loss: Decrease Weight	23	0.05%
11. Treatment Plans	x.	
A. Daily Weighing (i2i)	0	0%
B. Diet (i2i)	0	0%
C. Diet/Exercise Alone (i2i)	0	0%

External Data Diagnostics Tool



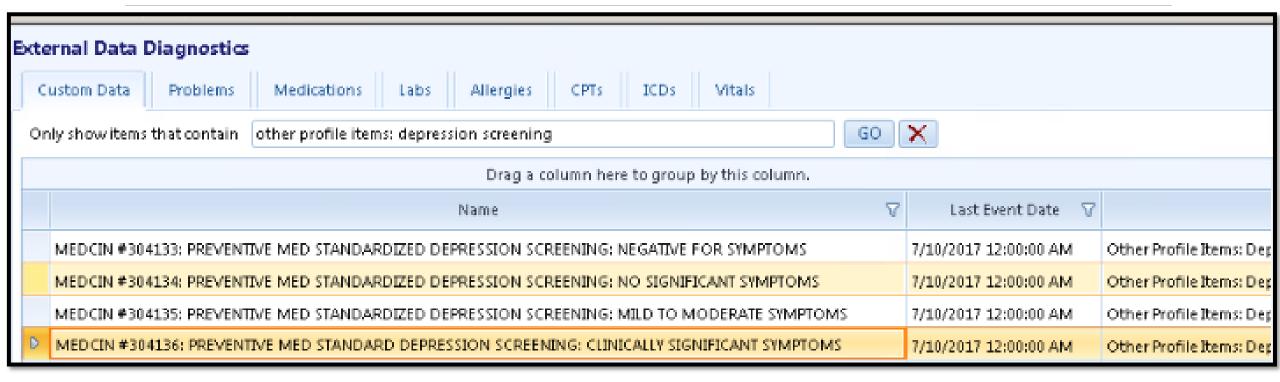
Explore Your Data



Find Data That Doesn't Make Sense

Value	%
0	0%
2344	5.09%
2096	4.55%
0	0%
41655	90.37%
	0 2344 2096 0

External Data Diagnostics Tool



Before and After Mapping Changes

Item	Value	%	Value	%
16. Depression Screening: Symptoms Status				
A. No Significant Symptoms	1012	2.2%	0	0%
B. Negative for Symptoms	2316	5.02%	2344	5.09%
C. Mild to Moderate Symptoms	2019	4.38%	2096	4.55%
D. Clinically Significant Symptoms	771	1.67%	0	0%
E. Undocumented	39977	86.73%	41655	90.37%

Documenting Effects of Mapping Updates

Run Date: 6/29/2017 7:49:10 AM				ing with more	e than 1% ch	ange after
Date Range: 1/1/2017 - 6/27/2017			updated mapping has been highlighted.			
Health Registry Report (Procedures During Re	porting Pe	riod)				
	6.29.201	7	6/3	30/2017	Comp	arison
Item	Value	%	Value	%	# Change	% Change
1. Patients						_
A. Total Patients Included	45209	100%	45453	100%	244	0.5%
9. Procedures and Referrals						
A. AUDIT C Completed						
1. Received	1646	3.64%	1654	3.64%	8	0.5%
B. AWV F/U Visit						
1. Received	751	1.66%	761	1.67%	10	1.3%
C. AWV Initial						
1. Received	484	1.07%	488	1.07%	4	0.8%
D. Chlamydia Screening/Order						
1. Received	1051	2.32%	1252	2.75%	201	16.1%
2. Referred	49	0.11%	58	0.13%	9	15.5%
Received or Referred	1087	2.40%	1292	2.84%	205	15.9%
E. Colectomy						
1. Received	0	0%	0	0%		
F. Colonoscopy (i2i)						
1. Received	1062	2.35%	1064	2.34%	2	0.2%
G. Colorectal Screening (FOBT/FIT)						
1. Received	725		725		0	
2. Referred	15		15		0	0.010
3 Received or Referred Summary Data Dictionary 6.28.17_MedicationCom	729			1 60% ureCompa		0.0% 5.29to6.28

Analytics Validation Report

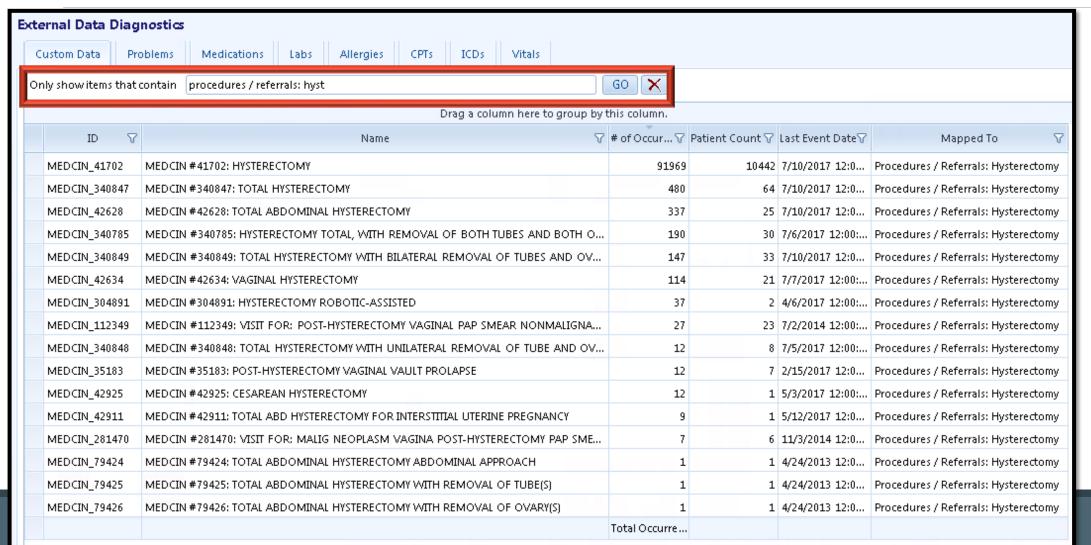
Date Range: 1/1/2017 - 6/30/2017

Validation - Cervical CA Screening

ltem	Value	%
1. Pap Statistics Comparison		
A. Basic Stats		
Women 21-64 w/Medical Visit in Report Period	16958	100%
a. Pap Test Lab in Prior 3 Years	1992	11.75%
b. Pap Procedure in Prior 3 Years (Billed or MEDCIN)	3593	21.19%
c. Women with Documented Hysterectomy EVER	3668	21.63%
Pap Test Lab AFTER Hysterectomy	149	4.06%
Pap Procedure AFTER Hysterectomy	211	5.75%
B. Comparison		
Women 21-64 w/Medical Visit in Report Period	16958	100%
a. Pap Test Lab no Procedure	530	3.13%
b. Pap Procedure in Prior 3 Years (Billed or MEDCIN) no Lab	2131	12.57%
c. Pap Procedure AND Lab in Prior 3 Year	1462	8.62%

📜 Pap Test Lab AFTER Hysterectomy				
al CA Screening				
AFTER Hysterectomy				
Pap Test date				
12/20/2014				
7/9/2016				
2/8/2017				
1/20/2017				
11/30/2016				
3/10/2017				

File >> Tools >> External Data Diagnostics



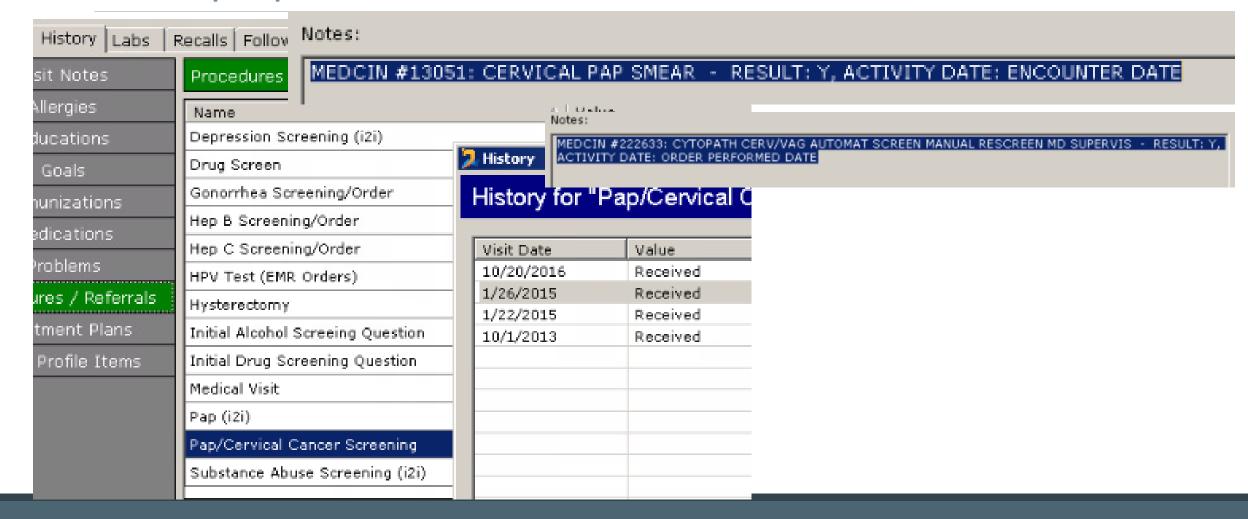
Analytics Validation Report

Date Range: 1/1/2017 - 6/30/2017

Validation - Cervical CA Screening

ltem	Value	%
1. Pap Statistics Comparison		
A. Basic Stats		
Women 21-64 w/Medical Visit in Report Period	16958	100%
a. Pap Test Lab in Prior 3 Years	1992	11.75%
b. Pap Procedure in Prior 3 Years (Billed or MEDCIN)	3593	21.19%
c. Women with Documented Hysterectomy EVER	3668	21.63%
Pap Test Lab AFTER Hysterectomy	149	4.06%
Pap Procedure AFTER Hysterectomy	211	5.75%
B. Comparison		
Women 21-64 w/Medical Visit in Report Period	16958	100%
a. Pap Test Lab no Procedure	530	3.13%
b. Pap Procedure in Prior 3 Years (Billed or MEDCIN) no Lab	2131	12.57%
с. нар госеооге ямы цар пт нпог з теаг	1402	0.0270

Add pap validation slides



Creating Dialog CMS124 Cervical Cancer Screen

Lists

Data Validation Process

Point of Care Data Use

- Alerts
- Huddles
- Patient Visit Summaries

Protocols Huddles

i2iTracks Morning Huddle (Action Items)

NextApptTime	NextApptDate	Next ApptResource	NextApptType	Age	Gen der
9:15 AM	7/11/2017	AMY DANIEL, MD	ESTABLISHED PATIENT	54 Yrs	;F
9:45 AM	7/11/2017	AMY DANIEL, MD	ESTABLISHED PATIENT	39 Yrs	F
10:00 AM	7/11/2017	KATINA BRISCOE; APRN	ESTABLISHED PATIENT	61 Yrs	F
Protocol: P	ap Due				
10:15 AM	7/11/2017	AMY DANIEL, MD	ESTABLISHED PATIENT	48 Yrs	F
10:30 AM	7/11/2017	AMY DANIEL, MD	ESTABLISHED PATIENT	55 Yrs	F
Protocol: P	ap Due				
2:00 PM	7/11/2017	KATINA BRISCOE, APRN	GICA VISIT	62 Yrs	F
Protocol: P	ap Due				
2:15 PM	7/11/2017	KATINA BRISCOE, APRN	ESTABLISHED PATIENT	46 Yrs	F
2:30 PM	7/11/2017	KATINA BRISCOE, APRN	ESTABLISHED PATIENT	55 Yrs	F
Due: Immo	unization: Flu (i2i)			
Protocol: P	ap Due				
2:45 PM	7/11/2017	KATINA BRISCOE, APRN	ESTABLISHED PATIENT	64 Yrs	F
Due: Immo	unization: Pneum	ovax (i2i)			
3:45 PM	7/11/2017	AMY DANIEL, MD	MEDICARE ANNUAL WELLNESS	64 Yrs	F

Patient Visit Summaries

Alerts:						();
Due: Immunization: Flu (i2i)				Protocol: Pap Due		
Upcoming Items:						
<u>Immunizations</u>	С	Date	N	Procedures / Referrals	С	Date
Due: Flu (i2i)				Colonoscopy (i2i)	Received	1/21/2014
<u>Labs</u>	С	Date	N	Colorectal Screening (FOBT/F		
Pap Test	See Results	6/28/2013		Depression Screening (i2i)	Received	6/9/2017 2:0
HPV Capture Probe				Pap/Cervical Cancer Screenin	gReceived	6/11/2014
HbA1c				SBIRT		
LDL	92	9/4/2016		Other Profile Items	С	Date
Chol	162	9/4/2016		Smoking Status (NQF)	Current	6/9/2017
Microalb/Creat Ratio				Gender Identity (UDS 2016 lab	Female	6/12/2017 9:
HCV Ab				Sexual Orientation (UDS 2016	l .	
HIV 1/2 AB						
Blood Pressure Weight (lbs)		HQ HbA1c		HPV Capture Pr	obe Pap Test	
Date Val Date	≥ Val	Date Val	Date	Val Date Va	al Date	Val
6/9/17 125/78 6/9/17	140				6/28/13	See Results
2/28/17 130/77 2/28/13	7 139					

Objectives

- 1. Identify a key contact/responsible role and one alternate for each eCQM (or internal quality measure).
- ✓ Identify two strategies, using i2iTracks, to open dialog for improved data capture.
- ✓ List at least two key actions to ensure data accuracy and completeness for CQMs.
- 2. Create a report inventory for all CQMs, including annotations regarding any data mapping variances from the data dictionary.
- 3. Create a plan to complete the objectives accomplished in this webinar series for all priority CQMs for your organization.

Report Inventory

What is a Report Inventory?

A Report Inventory is a means to make public all available reports, the schedule for publishing and their distribution. It is a point of reference for all potential report requestors who are looking for data on any metric. The Report Inventory may also include reference to EHR alerts mappings and schedules as well as any supporting EHR or Population Health Management tools that are available to support improvement of each metric. Making this tool available on a shared drive or company intranet provides a point of reference for analysts to direct report requestors prior to acting on any new report request. The Report Inventory is organized by metric. Each metric includes denominator and numerator definitions, exclusions and references to the metric steward, both internal to the organization and external (e.g. UDS, NQF, etc.). The Report Inventory is curated by Analysts in collaboration with the responsible metric stewards within an organization.

Management Tools Inventory

This tab displays all of the care management tools, EMR alerts, etc., that are available to positively impact any reporting measure.

The first column has the measure name, followed in subsequent columns by the name of the tool, where to find it, and the criteria that drive the tool. These criteria may differ from the strict definitions for the related eCQMs as they are meant to meet the organization-defined goals and the intent of the related eCQM.

The final columns identify which roles in the organization are responsible for using the tools to impact the measures as well as the name of the report where the impact will be seen.

Alerts and Protocols

This tab includes all of the EMR or Population Health Management alerts and prompts, what drives them and what satisfies them.

The criteria defining the affected population and frequency for the alerts/prompts are included.

What to Include in a Report Inventory

- Requiring Authority
- Measure Origin and ID
- Measure Name (Internal)
- Denominator Definitions
- Numerator Definitions
- **Exclusions**

- Name of Report Containing the Measure
- Target
- Any Specific Instructions for Running Report
- Distribution
- Measure Steward

Report Inventory

Requiring	Measure Origin	Measure				Name of	2017			FQHC Measure
Authority ~	and ID	Name iT	Denominator \forall	Numerator	Exclusions	Report	Targe	Report Instruction	Distribution	→ Steward →
MCO	CMS69	Adult BMI Assessment	Members age 18- 74	BMI value in the measurement year or the year prior. (BMI percentile for members 18-20 years of age)	Diagnosis of pregnancy during the measurement year or in the year prior.		68%	Report Period: Calendar-year-to- date	Performance Improvement Team PI Committee Health Informatics Data Analyst	Clinical Leadership Council
MCO FQHCI Quality Plan 2016-2019	CMS125	Breast Cancer Screening	Women age 52-74	Mammogram (not biopsy, u/s, or MRI) between October 1 two years prior to measurement year and December 31 of measurement year.	Bilateral mastectomy	QUALITY Plan Report Validation Breast CA Screen	60%	Run monthly for trailing year: Aggregate, by location and by PCP	Cancer Screening Team Director of Population Health Performance Improvement Teams PI Committee Health Informatics Data Analyst	Clinical Leadership Council
МСО	CMS124	Cervical Cancer	Women age 24-64 (two-year look- back includes Paps given at age 21)	Women 21-64 with Pap in prior 3 years OR Women 30-64 with Pap and HPV in prior 5 years	Absence of both cervix and uterus	QUALITY Plan Report UDS		Run monthly for trailing year: Aggregate, by location and by PCP		
мсо	CMS117	Childhood Immunizations combo 10	Children who turn two in the measurement period	Combo 10 immunizations received PRIOR to second birthday. These include: 4 DTaP/DT, 3 IPV, 3 Hep B 3 Hib, 4 PCV, 1 MMR, 1 VZV 1 Hep A, 2 or 3 Rota, 2 Influenza	Per UDS criteria	PEDIATRIC Measures UDS		Run monthly for trailing year: Aggregate, by location and by PCP		



Resources

Data Dictionary Template from Health Initiatives Consulting

Report Inventory from Health Initiatives Consulting

Maintaining Data Mapping in i2iTracks from Health Initiatives Consulting

eCQI Website https://ecqi.healthit.gov

HITEQ Workflow Tool BMI Percentile v1

HITEQ Validating Data Report Audit Tool HITEQ 2016

USHIK website https://ushik.ahrq.gov



Loretta Khangura, MPH, BSN, RN, CHTS-CP

lorettak@hiccare.net

Office: 803-816-5001

Mobile: 209-201-1850

www.hiccare.net

Trusted Advisors For High-Value Business Transformation Impact

Upcoming Webinars

- Thursday, July 27 from 12-1pm: Design Thinking for Data Visualization
 - Andrew Frueh, Director of User Experience from <u>Health Catalyst</u>
 - Why visualization is important, commonly accepted presentation rules, how to identify weaknesses in existing visualizations, and critical steps for effective chart creation



- Thursday, August 10 from 2-3pm: Tableau in Action
 - Dr. Jason Cunningham and Dana Valley from West County Health Centers
 - How WCHC staff has put data visualization into action with Tableau



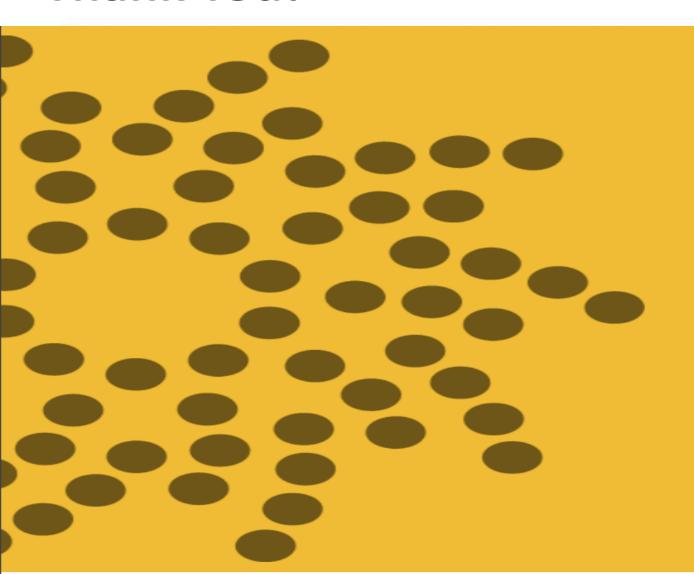
Program Reminders

- ☐ August 24 Webinar: Topic suggestions? Deeper dive into something we've already done or new content like patient segmentation/risk stratification, empanelment data analysis, Excel pivot tables, etc.?
- □ September 18th Session: Reminder your colleagues to save the date! EventBrite will be sent in August.





Thank You!



For questions, please contact:

SA Kushinka

Program Director SA@careinnovations.org

Megan O'Brien

Value-Based Care Program Manager mobrien@careinnovations.org

Angela Liu

Program Coordinator angela@careinnovations.org