

Data – The New Healthcare Currency

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CEO



Revere Health

- Founded in 1969, with over 170 physicians. High growth rate.
- Multi-specialty, physician owned, cost accounting model.
- Full range of outpatient & Inpatient services .
- Operate over 100 offices Utah, NV & AZ 16 satellite rural clinics.
- Staff at 29 hospitals.
- Completely paperless in care provided at all locations since 2003.
- Participate in multiple State health reform work groups and committees.
- Certified Medicare Quality reporting registry DSV.
- Data interfaces with other health system providers.
- CMS MSSP ACO program participant and Six commercial ACO models.
- Have focused on consumer empowerment principles for over 10 years "Let's live better".



Strategy - Operational Flows

- Improving the reliability, safety and value of care is about designing consistent operational flows logistics.
- An EHR is a foundational tool to help create consistent designs, but is not itself an answer.
- Data sets need to be mineable, relevant and actionable.
- Design operational flows so the care we should provide happens every time – decision support, communication.
- Provide better information, education, advocacy and support for providers, patients and their support system(s).
- Empower providers with quality & cost data.



Value of Data/Information

Hypothesis: Physicians are data masters.

- Analysis usually affirms, confirms, perspective.
- Of value when it's has context reference point.
- Determine what you want to measure.

"What gets measured improves."

"What gets measured and reported, the rate of improvement accelerates."

(Thomas Monson)



Value of Technology

Improved data availability and correlation

- Subsystems of information broken down portable.
- Work flows are consistent standardized.
- Care processes are measureable, efficient.
- Values on data received is mineable Transparent.
- Increased ability to see results Evidence Based.
- Enables better engagement of patients and families.



Key Principles

- Data will never be perfect. "Perfection is the enemy of progress."
- Information given needs to be relevant.
- Cycle time for additional information needs to be tight easy drill down capabilities for user.
- Data is <u>"informational"</u> not used to judge.
- Need to provide support to help understand share best practices to improve.
- Engage ALL staff in the effort.
- Transparency drives change agreement on how much.
- Easy to see areas to target colors, trend information.
- Payer Games Coding = Risk Stratification (HCC Coding).



Accountable Care Model Approach



Revere Health

- Healthy/Walking Well
 - Focus and targeted programs on wellness and acute needs
- Chronic
 - Managed chronic conditions
- Poly Chronic
 - Focus on Intensive Outpatient Care
- Highly Complex
 - Catastrophic Care/Case Mgmt
 - NICU, Rehab, Rare Disease Mgmt
- Manage the leakage from level to level





101				A	Report Date: 0	9-19-2013
Quality_Performance_Metrics	Panel_Size	Performance Result	Rank	Peer_Group	Quarterly Goal	Trend
Congestive Heart Failure						
LVF Assessment	21	66.67 %	37	65.36 %	80 %	0
ACE or ARB Therapy: LVSD	20	41.18 %	58	57.91 %	75 %	0
Patient Education	21	28.57 %	53	51.55 %	75 %	0
Beta Blocker Therapy: LVSD	8	75.00 %	41	81.15 %	75 %	0
Coronary Artery Disease						
Antiplatelet Therapy	17	68.75 %	48	75.23 %	75 %	0
Lipid Lowering Therapy	17	75.00 %	32	71.87 %	75 %	0
Beta Blocker Therapy: Prior MI	17	46.67 %	49	53.83 %	75 %	0
LDL-C Annual Testing	17	41.18 %	64	74.32 %	88 %	0
LDL-C < 100	7	100.00 %	1	70.81 %	65 %	0
ACE or ARB Therapy	17	60.00 %	38	57.91 %	80 %	0
Blood Pressure < 140/80	16	43.75 %	51	63.56 %	80 %	0
Diabetes Mellitus						
HbA1c Annual Testing	255	91.63 %	13	85.90 %	93 %	0
HbA1c > 9	234	7.39 %	61	7.88 %	10 %	0
HbA1c < 8	234	83.04 %	39	79.46 %	80 %	0
HbA1c Within past 6 Months	255	81.67 %	10	72.48 %	75 %	0
LDL-C Annual Testing	255	80.41 %	15	74.32 %	88 %	0
LDL-C < 100	207	65.99 %	62	70.81 %	65 %	0
Microalbumin Annual Testing	255	77.25 %	12	67.74 %	68 %	0
Annual Foot Exam	255	78.93 %	7	67.11 %	75 %	•
Dilated Retinal Eye Exam	255	66.38 %	8	50.50 %	75 %	•
Blood Pressure < 140/80	236	53.81 %	58	55.62 %	80 %	•
Preventive Care						
Cervical Cancer Screening	550	31.36 %	47	30.16 %	75 %	0
Influenza Vaccine	1,092	56.62 %	8	38.09 %	75 %	0
Pneumonia Vaccine	661	85.15 %	10	64.16 %	75 %	0
Colon Cancer Screening	698	82.94 %	9	73.84 %	65 %	0
Breast Cancer Screening	542	78.11 %	8	65.81 %	80 %	•

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Value Based Journey Structure

- IT Infrastructure development EHR, DW, Interfaces.
- Determine relevant comparison peer group.
- Department quality models 3 Clinical and 3 Other goals evidence based menu. Goals added over time.
- System education Cost trajectory, Cultural Values, Quality capabilities – Care and Business case to change.
- Payer partners Demonstrated performance capabilities, budget neutral models, focus on quality over costs.
- Infrastructure support tools, Education, Wellness Institute.
- Celebrate successes! Cross pollinate ideas.
- System of Care Value Based Care Steering Committee.



Care Team Development

- Department ownership Bottom up approach.
- Share the success funds received (MCMP, PQRS, MU, Reporting funds, Gainsharing - MSSP) team based distribution;
 - 80% to department and 20% to Entity;
 - Department funds paid 80% to provider, 20% to staff with Cap.
- Payment based on identified goals achieved.
- Adding team skills Care Managers, Data Analyst.
- Risk sharing physicians, senior management (1/1/17)



Examples of Data Use

- <u>Administrative</u> wait times, work timeliness, work load.
- <u>Financial</u> registration completeness, registration error reporting, A/R Days, Collections Efficiency (per CPT, per RVU or wRVU).
- <u>Process Management</u> Receivable work management, Phone call management.
- <u>Benchmarking</u> MGMA, CHC, AMGA, Peers data comparisons, Provider Financial Dashboard.
- <u>Clinical</u> Provider report cards, Gaps in Care tools, Process Improvement results.
- <u>Team Based Care</u> Registries, Appointment schedule Gaps report, actual to attribution, Care Management, Network Development profiles.



Administrative - Office Wait Times





Administrative - Task Timeliness



% on Time



Administrative – Workload

IM MAs (October)





Administrative – Work load/Efficency

IM MD - TOTAL TASKING (October)





Missing Fields Report

				Other		
Acct#	Sex	Address	DOB	Insurance	Phone	Minor Cannot be Responsible party
xxxxx				Y		
XXXXXX				Y		

Eligibility Denial Report

Acct#	Date of service	Trans. Msg.	Denial Post Date	Insurance
XXXXXX	6/4/2008	DENIED CANNOT ID PT AS INSURED	6/18/2008	MR02 - PALMETTO GBA (RAILROAD)
xxxxxxx	5/30/2008	PT ENROLLED IN REPLACEMENT HMO	6/18/2008	MD40 - MEDICAID



Financial – Accounts Receivable Trend





Financial – Collections Value





Financial – Collections efficiency





Benchmark – Provider Dashboard



Month: 12 Year: 2014

FAMILY MEDICINE

					Last	Year
	Current	Monthly	Year	MGMA	Current	Year
	Month	Average	to Date	Standard	Month	to Date
Financial:						
Physician Cost Ratio	63.02%	33.74%		35.63%	45.05%	35.00%
Midlevel Cost Ratio	15.02%	18.84%		18.45%	14.50%	15.04%
Staff Cost Ratio	19.98%	22.96%		61.88%	18.41%	21.46%
Building Occupancy Cost Ratio	3.67%	4.26%		22.99%	3.53%	4.90%
Clinical Supply Cost Ratio	8.36%	11.44%		15.74%	17.96%	13.41%
Total Non-Physician Cost Ratio	49.76%	61.26%		146.28%	57.70%	59.04%
Gross Charges per Provider FTE	65,433	51,232		34,953	45,605	523,754
Net Patient Revenue per Provider FTE	41,998	32,728		22,918	33,723	325,165
Gross Charges per Total Visits	222	221		152	235	217
Net Patient Revenue per Total Visits	142	141		100	174	135
Workload:						
New Patient Visits	923	671	8,057	4,315	449	4,739
New Patient Ratio	38.38%	36.37%	36.37%	11.20%	29.74%	25.63%
Provider Visits	2,405	1,846	22,150	21,146	1,510	18,490
Hospital and Other Visits	160	173	2,077	2,821	175	2,500
Total Visits	2,565	2,019	24,227	23,967	1,685	20,990
Work RVUs	3,862	3,137	37,649	45,291	2,658	32,370
Coding Index(Work RVUs / Total Visits	150.57%	155.40%	155.40%	188.97%	157.75%	154.22%
Credit/Collections:				Median		
Gross Collection % (NPR/Gross)	64.18%	63.88%		65.57%	73.95%	62.08%

Process Management – A/R Staff Work Effectiveness

20141029 DAILY AWF FILE SUMMARY

Supervi sor	Rep	Analyst	email	Rep\$ Total	Rep\$ Delinquent	Rep\$ Delinquent %	Rep Delin quent	Rep cnt	Rep Cnt Delinquent %	Analyst Total\$	Analyst Delinquent\$	Analyst Delinquent \$ %	Anal yst Del	Analyst Count	Analyst Delinquent Cnt %
							Cnt						Cnt		
Cheryl	Lyn	IMAGING	Irogers@centralutahclinic.com	2,835,065.93	8,594,28	0.30%	18	6,697	0.27%	2,835,065,93	3 8.594.28	8 0.30%	18	6.697	0.27%
Cheryl	Becky	ONCOLOGY	bfenn@centralutahclinic.com	467,985.70	67.24	0.01%	. 3	675	0.44%	5,752,636,3	1 1,186.79	5 0.02%	9	9,805	0.00%
Cheryl	Heather G	ONCOLOGY	hguymon@centralutahclinic.com	2,787,983.16	0.00	0.00%	. 0	4.775	0.00%	5,752,636,31	1,186.79	5 0.02%	័ទ្ធ	9,805	0.00%
Cheryl	Jill	ONCOLOGY	jperkins@centralutahclinic.com	2,001,108.52	1,106.70	0.06%	5	2,927	0.17%	5,752,636.3	1 1.186.7	5 0.02%	9	9,805	0.09%
Cheryl	Jen R	ONCOLOGY	jreed@centralutahclinic.com	495,558.93	12.81	0.00%	1	1.428	0.07%	5,752,636,3	1.186.79	5 0.02%	ă	9,805	0.03%
Cheryl	Crystal	RADIOLOGY	cavila@centralutahclinic.com	643,618.76	5,716.14	0.89%	47	5,790	0.81%	643.618.76	5.716.14	4 0.89%	47	5,000	0.05%
Jen	Nancy	ASC	nbrown@centralutahclinic.com	1,283,048.99	0.00	0.00%	0	942	0.00%	1.283.048.99	9 0.00	0.00%	0	942	0.00%
Jen	Lisa	AUTOWC	lgraham@centralutahclinic.com	966,885.80	5,515.00	0.57%	35	4.072	0.86%	966.885.80	5.515.00	0.57%	35	4 072	0.86%
Jen	Daphne	CARDIOLOGY	dabarton@centralutahclinic.com	176,169.63	0.00	0.00%	0	2.245	5 0.00%	2,605,339,38	3 3 392 04	4 0.13%	22	15 758	0.14%
Jen	Danielle	CARDIOLOGY	dsagiao@centralutahclinic.com	1,559,229.24	3,392.04	0.22%	22	7,646	0.29%	2.605.339.38	3,392.04	4 0.13%	22	15 758	0.14%
Jen	Jackie	CARDIOLOGY	jlarson@centralutahclinic.com	869,940.51	0.00	0.00%	0	5,867	0.00%	2.605.339.38	3.392.04	4 0.13%	22	15 758	0 14%
Jen	Anna	ORTHOPEDIC	arial@centralutahclinic.com	2,101,080.40	1,523.57	0.07%	7	6,798	0.10%	5,805,532,56	5 3,152.40	0.05%	14	23,184	0.06%
Jen	Chris	ORTHOPEDIC	cgraham@centralutahclinic.com	523,875.71	272.83	0.05%	4	2,285	5 0.18%	5,805,532,56	3,152,40	0.05%	14	23,184	0.06%
Jen	Cindy	ORTHOPEDIC	civers@centralutahclinic.com	340,466.56	0.00	0.00%	0	2,655	0.00%	5,805,532,50	3,152.40	0.05%	14	23,184	0.06%
Jen	Pam	ORTHOPEDIC	pwalker@centralutahclinic.com	2,501,813.99	1,356.00	0.05%	. 3	9.330	0.03%	5,805,532,56	3.152.40	0.05%	14	23,184	0.06%
Jen	Taylor	ORTHOPEDIC	tbeutler@centralutahclinic.com	338,295.90	0.00	0.00%	6 0	2,116	0.00%	5,805,532,56	3.152.40	0.05%	14	23 184	0.06%
Jenny	Britney	LAB	blanger@centralutahclinic.com	48,483.15	0.00	0.00%	0	1,752	0.00%	679,638.98	5,982.00	0.88%	215	25,860	0.83%
Jenny	Sammi	LAB	sfratto@centralutahclinic.com	631,155.83	5,982.00	0.95%	215	24,108	0.89%	679.638.98	5,982.00	0.88%	215	25,860	0.83%
Jenny	Mandy	MOHS	amapeterson@centralutahclinic.c	757,130.74	1,145.69	0.15%	2	1.301	0.15%	757,130,74	1,145.69	9 0.15%	2	1.301	0.15%
Jenny	Mandy	SPECIALTY	amapeterson@centralutahclinic.c	319,313.18	4,471.40	1.40%	14	1.652	0.85%	4,595,889,48	4.813.6	0.10%	17	18,107	0.09%
Jenny	Britney	SPECIALTY	blanger@centralutahclinic.com	293,849.50	0.00	0.00%	. 0	1.552	0.00%	4,595,889,48	4.813.6	0.10%	17	18,107	0.09%
Jenny	Heather B	SPECIALTY	hbowers@centralutahclinic.com	279,925.73	0.00	0.00%	6 0	2.217	0.00%	4,595,889,48	4,813.6	1 0.10%	17	18 107	0.09%
Jenny	LeeAnn	SPECIALTY	lleach@centralutahclinic.com	2,080,027.19	0.00	0.00%	. 0	7.019	0.00%	4,595,889,48	4.813.6	0.10%	17	18 107	0.09%
Jenny	Kathleen	SPECIALTY	stodtmeister@centralutahclinic.co	1,622,773.88	342.21	0.02%	. 3	5,667	0.05%	4,595,889.48	4,813.6	0.10%	17	18 107	0.09%
Trish	Charlotte	FP	cgilbert@centralutahclinic.com	323.889.27	20.84	0.01%	1	4,470	0.02%	3,177,813,33	18,939.3	7 0.60%	130	34,638	0.38%
Trish	Carrie	FP	cholden@centralutahclinic.com	269,356.12	180.00	0.07%	5 2	2,816	0.07%	3,177,813.37	18,939.33	7 0.60%	130	34.638	0.38%
Trish	Erin	FP	emcphee@centralutahclinic.com	223,444.87	2,541.91	1.14%	23	2,782	0.83%	3,177,813.37	18,939.37	0.60%	130	34,638	0.38%
Trish	Greg	FP	grodgers@centralutahclinic.com	475,598.05	5 47.00	0.01%	6 1	5,306	0.02%	3,177,813.37	18,939.3	7 0.60%	130	34,638	0.38%
Trish	Kandyce	FP	ksudweeks@centralutahclinic.com	199,090.74	74.61	0.04%	1	3,248	0.03%	3,177,813.37	18,939.37	7 0.60%	130	34.638	0.38%
Trish	Lacey	FP	lcummings@centralutahclinic.com	1,103,147.18	4,460.00	0.40%	10	10,769	0.09%	3,177,813.37	18,939.37	7 0.60%	130	34.638	0.38%
Trish	Robyn	FP	rtarango@centralutahclinic.com	583,287.14	11,615.01	1.99%	92	5,247	1.75%	3.177.813.37	7 18,939.3	0.60%	130	34,638	0.38%
Trish	Dan	INTMED	dbenson@centralutahclinic.com	173,989.11	25.00	0.01%	6 1	2,313	0.04%	1,487,596.52	2 863.51	0.06%	7	15.482	0.05%
Trish	Taffy	INTMED	sdangerfield@centralutahclinic.co	825,714.63	0.00	0.00%	. 0	7,452	0.00%	1,487,596.52	863.51	0.06%	7	15.482	0.05%
Trish	Weston	INTMED	wdavis@centralutahclinic.com	487,892.78	838.51	0.17%	6	5,717	0.10%	1,487,596.52	863.51	0.06%	7	15.482	0.05%
Trish	Kandyce	OB	ksudweeks@centralutahclinic.com	475,211.41	2,547.66	0.54%	8	1,285	0.62%	475,211.41	2.547.66	6 0.54%	8	1,285	0.62%

2

Process Management – Call Center

Patient Services 2013

	Total Calls		Total		Abandoned		Abandoned		Total Calls	Live calls				Total Calls			Average	Average	% of calls
	rec'd by the		Abandoned		calls during		calls		processed	to Patient				to Patient		Walk	talk time in	pickup time in	answered
	Call Center		Calls		phone prompts		in queue		by call center	Services		AIM Report		Services		in	seconds	seconds	< 20 seconds
Januray	14421		5537	38%	947	7%	4590	32%	8884	2677	30%	917	10%	3594	40%	702	101	264	36%
February	11259	-3162	2139	19%	602	5%	1537	14%	9120	2421	27%	1129	12%	3550	39%	638	108	128	51%
March	12488	1229	2692	22%	753	6%	1939	16%	9796	2598	27%	1473	15%	4071	42%	681	127	143	48%
April	12952	464	1951	15%	1110	9%	841	6%	11001	2328	21%	1262	11%	3590	33%	625	130	52	68%
May	14696	1744	2950	20%	1399	10%	1551	11%	11746	1858	16%	2094	18%	3952	34%	609	128	79	61%
June	11365	-3331	1911	17%	965	8%	946	8%	9454	1894	20%	1945	21%	3839	41%	482	118	65	68%
July	14015	2650	2452	17%	936	7%	1516	11%	11563	2158	19%	2170	19%	4328	37%	479	110	80	57%
August	12927	-1088	1319	10%	431	3%	888	7%	11608	2358	20%	2548	22%	4906	42%	564	146	45	52%
Sept	11731	-1196	1091	9%	751	6%	340	3%	10640	2792	26%	2212	21%	5004	47%	474	140	19	73%
October	11900	169	1273	11%	583	5%	690	6%	10627	2862	27%	2005	19%	4868	46%	544	147	44	62%
November	11065	-835	1382	12%	707	6%	675	6%	9683	2776	29%	2103	22%	4879	50%	496	134	49	56%
December	11498	433	1570	14%	724	7%	846	7%	9928	2727	28%	2572	26%	5299	54%	447	136	63	58%

Patient Services 2014

	Total Calls		Total		Abandoned		Abandoned		Total Calls	Live calls				Total Calls			Average	Average	% of calls
	rec'd by the		Abandoned		calls during		calls		processed	to Patient				to Patient		Walk	talk time in	pickup time in	answered
2014	Call Center		Calls		phone prompts		in queue		by call center	Services		AIM Report		Services		in	seconds	seconds	< 20 seconds
January	14387	2889	1822	13%	969	7%	853	6%	11498	2777	25%	2958	26%	5735	50%	703	144	49	57%
February	12631	-1756	1709	14%	741	6%	968	8%	10922	2219	21%	2818	26%	5037	47%	650	141	70	52%
March	12798	167	1311	11%	751	6%	560	5%	11487	2119	19%	4241	37%	6360	56%	762	147	37	60%
April	13009	211	1570	12%	761	6%	809	6%	11439	1943	17%	4037	36%	5980	53%	858	147	55	52%
May	12136	-873	1729	14%	742	6%	987	8%	10407	2095	21%	3663	36%	5758	56%	626	142	67	48%
June	12906	770	2018	16%	840	7%	1178	9%	10888	1728	16%	3020	28%	4748	44%	583	150	82	5.2%
July	13952	1046	2003	14%	873	6%	1130	8%	11949	1772	15%	2390	20%	4162	35%	604	133	77	51%
August	11957	-1995	1770	14%	768	6%	1002	8%	10187	1405	14%	1790	18%	3195	31%	574	142	72	E ENC
September	12321	364	1503	12%	754	6%	749	6%	10818	1579	15%	2622	24%	4201	39%	598	151	49	55%

Summary Value of Data/Information

Relevant Information, not perfect information provides:

- Insight relevant and actionable.
- Determine what you want to measure and maintain regularity to understand relevance.
- Draw upon the traits and skills of a Provider.
- Leverage the infrastructure within your system, community SNAP, Payers, Consultants, Health Departments, Medial Groups.
- Establish workflow logistics- consistent, efficient.
- Use the science of medicine to improve the art of medicine.



Registry – Disease Management Database

C C	D	N	0 P	Q R	S T	UV	W X	Y	Z AA
1					Diabetes Mellitus				Hypertension
2			Antiplatelet Therapy	Blood Pressure	Hemoglobin A1c	LDL-C	Smoking Status		Blood Pressure
3 Sex	Age	Disease	Date Result/Exclusion	Date Result/Exclusion	Date Result/Exclusion	Date Result/Exclusion	Date Result/Exclusion	Disease	Date Result/Exclusion
4 M	85	DM	11/8/2012 Aspirin	9/13/2013 110/70	//10/2013 0.4	2/26/2012 55	7/5/2011 Never A Smoker	HIN	9/13/2013 110/70
C M	/1	DM	1/8/2009 Aspirin	8/20/2013 130/100	8/20/2013 7.8	3/20/2013 02	2/20/2012 Former Smoker	HIN	8/20/2013 130/100
7 5	/0	DM	8/5/2013 Xareito	8/29/2013 159/80	8/12/2013 7.1	8/12/2013 105	6/29/2013 Former Smoker	LITN	0/15/2012 122/06
	00	DM		8/15/2013 132/80	7/12/2013 7.4	7/25/2012 89	7/1/2011 Never A Smoker	HIN	8/13/2013 132/80
	49	DM	0/20/2006 Acairia	9/16/2012 112/60	//25/2013 5.0	2/16/2012 Even Not Indicated	2/20/2011 Never A Smoker	HIN	7/25/2013 140/90
J F	62	DM	8/28/2000 Aspirin	7/21/2012 125/65	4/25/2013 0.0	2/20/2012 150	5/30/2011 Never A Smoker	LITH	7/21/2012 125/65
10 M	67	DM		9/15/2012 122/05	7/10/2013 7.0	3/20/2013 100	0/20/2011 Non-smoker		2/15/2013 122/05 9/15/2012 122/70
12 M	07	DM	11/2/2008 Acoir-91	6/24/2012 126/76	6/24/2012 6.2	0/17/2012 01	6/2/2011 Nover A Smoker		6/13/2013 135/79
13 5	74	DM	5/22/2012 Acpirin	0/5/2012 120/00	0/5/2012 5.4	10/25/2012 00	11/2/2000 Never A Smoker		0/5/2012 120/00
14 M	71	DM	5/22/2012 Aspirin	9/3/2013 130/90	9/3/2013 3.4	0/10/2012 142	7/21/2011 Never A Smoker		0/10/2012 120/00
15 M	66	DM		7/12/2013 130/50	7/12/2012 5 5	10/2/2012 79	6/7/2011 Never A Smoker		7/12/2012 120/50
16 5	97	DM		7/12/2013 120/00	7/12/2013 3.3	7/22/2012 70	7/9/2011 Never A Smoker	LITN	7/12/2013 120/00
17 =	76	DM	7/21/2012 Med Reaction	0/16/2013 120/80	6/6/2012 5 2	7/11/2012 118 0	6/3/2011 Never A Smoker	LITN	0/16/2013 120/80
18 M	25	DM	7/51/2015 Med Reaction	8/21/2013 126/88	11/21/2011 7.0	8/21/2012 03	8/23/2011 Tobacco Lise	1111	5/10/2013 120/00
19 =	78	DM		7/2/2013 144/70	7/2/2011 7.5	4/5/2012 121 0	2/15/2012 Never A Smoker	HTN	7/2/2013 144/20
20 M	70	DM		0/0/2013 110/70	6/10/2013 7.3%	2/5/2012 121.0	7/14/2011 Never A Smoker	HTN	9/9/2013 110/70
21 F	78	DM	3/11/2013 Aspirin	3/25/2013 130/70	3/25/2013 8.0	10/25/2012 84	10/18/2011 Never A Smoker	HTN	3/25/2013 130/70
22 F	71	DM	5/11/2015 / i5pinin	6/13/2013 102/60	2/28/2013 6.8	11/8/2012 113	8/16/2011 Never A Smoker	HTN	6/13/2013 102/60
23 F	91	DM		2/3/2012 120/78	1/12/2012 6.0	2/3/2012 113 0	1/12/2012 Never A Smoker	HTN	2/3/2012 120/78
24 F	69	DM	11/20/2008 Aspirin	6/18/2013 182/68	6/18/2013 7 9	1/31/2013 43	6/27/2011 Never A Smoker	HTN	6/18/2013 182/68
25 M	61	DM	11/20/2000 //30/11	8/6/2013 122/80	8/6/2013 7.6	1/29/2013 49	7/8/2011 Non-smoker	HTN	8/6/2013 122/80
26 M	72	DM	2/15/2013 Xarelto	8/15/2013 136/64	6/7/2013 7.5	2/15/2013 67	1/13/2012 Never A Smoker		0,0,2013 122,00
27 M	90	DM	7/19/2013 Aspirin	7/19/2013 120/70	7/11/2013 6.0	7/19/2013 0	3/27/2012 Never A Smoker		
28 M	83	DM	11/6/2012 Aspirin	9/18/2013 141/75	9/6/2013 6.9	6/22/2012 58.0	2/24/2005 Former Smoker	HTN	9/18/2013 141/75
29 M	76	DM	11,0,2012,10,000	9/3/2013 147/68	6/25/2013 6.5	6/25/2013 98	6/16/2011 Non-smoker	HTN	9/3/2013 147/68
30 F	73	DM		9/10/2013 128/80	9/10/2013 7 1	9/10/2013 82	5/24/2011 Never A Smoker		5/5/2015 11//00
31 F	84	DM	8/12/2013 Aspirin	8/12/2013 116/70	6/18/2013 6 2	6/18/2013 92	8/4/2011 Never A Smoker	HTN	8/12/2013 116/70
32 M	71	DM	0/12/2010 / 00/111	9/3/2013 130/70	9/3/2013 5 3	9/3/2013 77	12/8/2011 Former Smoker	HTN	9/3/2013 130/70
33 F	67	DM		4/13/2012 100/62	4/13/2012 5.7	4/13/2012 29.0	6/3/2011 Non-smoker		5/5/2015 155/76
34 F	79	DM		9/12/2013 146/74	2/12/2013 6.0	9/17/2013 Exc: Patient Refusal (Lab)	1/25/2012 Prev. Smoker	HTN	9/12/2013 146/74
35 M	77	DM	8/29/2013 coumadin	9/5/2013 140/65	6/13/2013 6.3	7/11/2013 75	6/2/2011 Never A Smoker	HTN	9/5/2013 140/65
36 M	86	DM	-,,	9/6/2013 126/62	7/22/2013 7.4%	3/18/2013 67	5/20/2011 Never A Smoker		
37 M	78	DM	11/3/2003 Aspirin	8/20/2013 130/78	8/20/2013 7.3	1/23/2013 36	7/21/2011 Never A Smoker	HTN	8/20/2013 130/78
38 F	86	DM		6/14/2012 120/68	1/8/2013 Exc: Patient Refusal	1/8/2013 Exc: Patient Refusal (Lab)	6/30/2011 Never A Smoker	HTN	6/14/2012 120/68
39 M	77	DM	11/25/2008 Plavix	6/21/2013 124/60	9/17/2013 Exc: Patient Refusal	9/17/2013 Exc: Patient Refusal (Lab)	7/18/2005 Tobacco Use		
40 M	72	DM		6/11/2013 144/82	6/11/2013 >14.0	6/18/2013 139	6/28/2011 Never A Smoker		
41 F	78	DM		9/3/2013 116/78	4/23/2013 7.3	6/6/2013 105	5/24/2011 Never A Smoker	HTN	9/3/2013 116/78
42 F	75	DM		7/23/2013 112/64	6/25/2013 6.6	6/25/2013 81	6/25/2012 Never A Smoker	HTN	7/23/2013 112/64
43 M	75	DM		6/25/2013 130/78	6/25/2013 6.0	6/25/2013 113	5/19/2011 Never A Smoker	HTN	6/25/2013 130/78
14 F	73	DM	9/28/2012 Clopidogrel Bisulfate	9/10/2013 138/80	7/11/2013 5.2	9/10/2013 109	7/19/2011 Never A Smoker		
45 F	93	DM		3/13/2012 110/68	3/13/2012 7.4	9/17/2013 Exc: Patient Refusal (Lab)	3/13/2012 Never A Smoker		
46 F	78	DM		9/9/2013 150/90	9/9/2013 5.8	9/9/2013 135	9/29/2011 Never A Smoker		
47 F	80	DM		8/22/2013 140/80	8/22/2013 5.1	8/22/2013 124	7/1/2011 Never A Smoker	HTN	8/22/2013 140/80
4	acoD:	at inthour	A	STORE CONTRACT COMME		: 4			

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Patient:	Problem Desc.		Metric Desc.		Metric Date	Metric Result	Expire Date	Exclu	sion Reason
Sex: M Age: 51	Preventive Care	x	Colorectal Cancer So Colonoscopy	reen:	11/28/2005		11/26/2015	None	
Phone: Appt. Date Time: 7/18/2014 8:30:00 AM		x	Influenza Vaccine		9/18/2013	Obtained outside clinic 2	9/18/2014	None	
								80	
Patient:	Problem Desc.		Metric Desc.		Metric Date	Metric Result	Expire Date	Exclu	sion Reason
Sex: M Age: 76	Diabetes Mellitus	x	ACE/ARB Therapy		5/6/2014	Lisinopril	5/6/2015	None	
Phone: Appt. Date Time: 7/18/2014 9:30:00 AM		x	Antiplatelet Therapy		3/12/2014	Clopidogrel Bisulfate	3/12/2015	None	
		X	Blood Pressure		6/6/2014	134/78	6/6/2015	None	
			Dilated Retinal Eye E	xam	6/13/2013	Pt stated had new le	6/13/2014	None	
		x	Foot Exam		5/6/2014	Loss of protective sensation in feet	5/6/2015	None	
		X	Hemoglobin A1c		5/6/2014	6.1	11/4/2014	None	
		X	LDL-C		5/23/2014	N/A	5/23/2015	None	
			Microalbumin		3/28/2013	0.7	3/28/2014	None	
	Preventive Care		Colorectal Cancer So Colonoscopy	reen:	9/2/2003		8/30/2013	None	
		х	Influenza Vaccine		10/18/2013		10/18/2014	None	
		X	Pneumonia Vaccine		3/27/2013		Complete	None	
	36	HCC	Category	HCO	C Description		2012	2013	2014
		Amp	outation	0.78 Lim	3: Amputation Status, Low b/Amputation Complication	ver			×
		Hea	rt	0.14	: Angina Pectoris			X	
		Neu	rological	0.57 Dan	: Coma, Brain Compress	ion/Anoxic	X		
HCC Coding Date		Hea	rt	0.37	: Congestive Heart Failu	re		x	X
(Please code chronic condition	s annually)	Diah	otes	0.37	· Diabetes with Chronic (Complications		×	X
(Please code chronic conditions annually)		Dial	ates	0.07	Diabetes with Manala	is an Other	N N	^	^
			oetes	0.37 Spe	cified Manifestation	ic or Other	X		
			oetes	0.12	2: Diabetes without Comp	lication	X		
			У	0.27 Con	7: Traumatic Amputations nplications	and		Х	
		Vase	cular	0.30): Vascular Disease				X





Cost of Care – Provider Cost Actual to Attribution



Cost of Care – Provider Cost Attribution by Area

Program: M	edicare Shared S	aving	gs Program	n	Provider:							
1/1/201	3 - 12/31/2013			/1/2013 - 12/31/2013				<u>1/1/</u>	2013 - 6/17/2013	3		
Patients Attrib	. Patients Seen	Ave	erage HCC	Std. Dev. HCC	Median HCC		Actual PMP	PM		Predicte	ed PMPM	
306	536	0	.92	0.97	0.64		\$624.	24	\$	60	8.93	3
			Î	Peer Average: 0.92				Peer	Average: 645.	36		
	1/1/2013 - 9/15/2013		1	1/1/2013 - 6/25/2013	5		1/1/20	13 - 6/17	7/2013			
Patient Count	ER Visits	A	dmits	GDR			Actual Costs		Pr	edicted (Costs	
52	119	4	19	84.1%	\$1	,	146,099		\$1,1	117	',99	9
	Peer Average: 94.00	l.		Peer:83%	Pee	er A	Average: \$771,618		Peer A	Average:	\$708,423	
		1/1/2012	6/47/2042				Broblem Dees		ationt Count	A	HCC	
Cost Category	Cost Source	1/1/2013	/Patient	Total Cost	Solty Average		inhetes Mellitus	-	101	Averaş	0.054036	
DME	DME		5473.0	5 \$34.060.29	S46 524 96	Coronary Artery Disease			101		1 20/1302	
PartA	Home Health		\$3,738,1	7 \$119 621 40	\$118 713 57	Congestive Heart Failure					1 759730	
- uno e	lome Health		\$7,339.2	3 \$58,713,85	\$93,431,42	н	Hypertension		232		0.859334	
	Inpatient Hospital		\$8,525.9	2 \$247.251.65	\$394,518,75	Is	chemic Vascular Disease	20	55		1.178479	
	Outpatient Hospital		\$1,134.7	1 \$114,605.52	\$127,938.87	A			334	8	0.913693	
	Skilled Nursing Facility		\$13,122.1	3 \$170,587.75	\$128,747.55	-						
Provider/Supplier	Ambulance - Land		\$353.9	2 \$6,724.43	\$6,492.09	1						
	Ambulatory Surgical Cen	ter	\$1,221.5	9 \$31,761.24	\$30,604.36			Total v	s Predicted			
	Assisted Living Facility		\$107.4	9 \$644.93	\$572.40	11		i Otai V	STredicted	\$2 235	000	
	Comprehensive Inpatient Rehabilitation Facility		\$109.8	8 \$109.88	\$335.99			\$1,14	16,099	ΨZ,200	,333	
	ER – Hospital		\$181.6	3 \$9,081.26	\$9,016.35	11						
	ESRD Treatment Facility		\$1,090.4	5 \$1,090.45	\$1,794.44]	2 4	-	Ġ Ś	10	12	-
	Home		\$154.2	0 \$1,233.57	\$810.93		2 4		о о	10	12	
	Independent Laboratory	\$64.5	9 \$4,779.34	\$6,904.29		- Tot	tal Cost	•••• Predicte	d Cost			
	Inpatient Hospital		\$950.2	4 \$33,258.39	\$45,565.23							
	Mass Immunization Center		\$34.6	5 \$103.98	\$118.80							
	Nursing Facility			7 \$51.57	\$829.09							
	Office \$1			9 \$290,792.12	\$189,955.79							
	Outpatient Hospital \$2			8 \$18,201.34	\$19,201.61							
	Skilled Nursing Facility \$2			6 \$2,600.73	\$3,105.71							
	Urgent Care Facility		\$75.0	4 \$825.41	\$894.35							
	Total		132.8	0 1,146,099.10								

Care Management – Registry of Costs & Risk Scores

	20			20	20			.74		16.	Part A						Provider/Supplier			
acctno	Lastname	Fir	st Name	dob	Sex	Deceased Flag	er Visits	HCC	Total	Est Cost	part A Hosp Out	part A Hosp In	part A HHH	part A SNF	part A Other	part B Out	part B DME	part B Hosp	part B Other	
					1	0	0	1.78	0.00	15,983.25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
					2	0	0	1.43	348.33	12,894.66	0.00	0.00	0.00	0.00	0.00	304.01	0.00	0.00	44.32	
					1	0	0	1.42	821.92	12,750.58	0.00	0.00	0.00	0.00	0.00	821.92	0.00	0.00	0.00	
					2	0	0	1.54	699.84	13,876.17	191.05	0.00	0.00	0.00	0.00	461.34	0.00	47.45	0.00	
					1	0	0	2.38	209.44	21,449.08	0.00	0.00	0.00	0.00	0.00	209.44	0.00	0.00	0.00	
					2	0	0	0.69	152.90	6,204.20	0.00	0.00	0.00	0.00	0.00	152.90	0.00	0.00	0.00	
					1	0	0	1.16	516.05	10,445.39	0.00	0.00	0.00	0.00	0.00	516.05	0.00	0.00	0.00	
					2	0	1	1.40	0.00	12,633.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
					2	0	0	1.74	3,546.30	15,677.10	2,178.92	0.00	0.00	0.00	0.00	685.60	0.00	681.78	0.00	
					1	0	0	1.10	1,210.83	9,905.12	53.22	0.00	0.00	0.00	0.00	986.98	0.00	12.33	158.30	
					2	0	0	1.04	4,700.53	9,382.85	893.74	0.00	0.00	0.00	0.00	708.28	0.00	228.47	2,870.04	
					2	0	1	1.43	0.00	12,903.66	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
					1	0	0	3.77	18,029.99	33,938.53	15,006.98	0.00	0.00	0.00	0.00	1,593.44	0.00	0.00	1,429.57	
					1	0	0	1.14	7,946.54	10,265.30	3,572.89	0.00	2,388.70	0.00	0.00	464.91	0.00	1,244.74	275.30	
					2	0	0	8.36	0.00	75,233.85	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
•					1	0	0	1.89	346.87	17,009.78	0.00	0.00	0.00	0.00	0.00	346.87	0.00	0.00	0.00	
					2	0	1	3.97	41,894.56	35,730.45	0.00	8,985.87	9,960.84	20,390.30	0.00	788.80	0.00	1,299.82	468.93	
•					1	0	0	2.33	209.77	20,944.82	0.00	0.00	0.00	0.00	0.00	209.77	0.00	0.00	0.00	
					1	0	2	1.96	3,098.03	17,613.10	911.34	0.00	955.76	0.00	0.00	465.96	0.00	487.97	277.00	
					1	0	1	1.61	19,383.36	14,524.50	2,278.84	6,565.07	302.45	0.00	0.00	1,521.55	3,401.31	4,820.73	493.41	
					2	0	2	2.14	0.00	19,224.93	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
					1	0	0	1.73	0.00	15,542.03	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
					2	0	0	0.85	29,526.48	7,689.97	157.89	14,587.22	2,559.91	7,494.76	0.00	673.14	48.36	3,356.65	648.55	
					2	0	0	0.85	0.00	7,689.97	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
					1	0	0	1.75	1,061.33	15,713.11	176.30	0.00	0.00	0.00	0.00	653.84	165.13	66.06	0.00	
					2	0	0	0.90	237.73	8,113.19	0.00	0.00	0.00	0.00	0.00	237.73	0.00	0.00	0.00	
					2	0	0	2.11	1,259.57	18,954.79	0.00	0.00	0.00	0.00	0.00	722.16	537.41	0.00	0.00	
					2	0	0	1.04	0.00	9,382.85	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
					2	0	0	0.81	3,922.23	7,293.77	0.00	0.00	0.00	0.00	0.00	981.48	0.00	0.00	2,940.75	
					2	0	4	0.98	25,341.44	8,833.56	379.48	7,681.62	3,619.13	10,872.26	0.00	668.20	905.27	690.43	525.05	
					2	0	0	3.41	648.40	30,732.87	109.66	0.00	0.00	0.00	0.00	333.68	0.00	194.18	10.88	
					2	0	3	4.81	33,087.53	43,303.36	1,055.31	4,869.92	9,019.69	15,590.18	0.00	1,088.84	725.22	478.36	260.01	

Care Management – Hospital Census by Day

Hospital Cen	sus Report							
Run Date: Oc Report Date: 10/3	ctober 30, 20 0/2014	014						
Imputed PCP	Patient Name	Patient DOB	Hospital	Admit Date	Discharge Date	Admit DX	Scheduled Surgery	Admitting MD
		09/25/2013	Primary Children's	10/08/2014		ELEVATED BUN	USABDOX	
		12/06/1932	Dixie Regional	10/23/2014		GLF/LT SHOULDER FX/SYNCOPE		
		08/23/1997	Dixie Regional	10/20/2014		LEFT ABOVE THE KNEE AMPUTATION, TRAUMA		
		08/08/1959	Dixie Regional	10/28/2014		OA	LT TKA	
		07/14/1993	Orem Community	10/29/2014		MATERNITY		
		07/05/1968	Utah Valley	10/25/2014	10/29/2014	HYPOKALEMIA		
		01/01/1994	Intermountain Medical Center	10/27/2014		DKA		
		01/18/1948	Intermountain Medical Center	10/27/2014		DID	LT TOTAL KNEE ARTHROPLASTY	
		03/22/1949	Utah Valley	10/29/2014		RIGHT KNEE PAIN	RIGHT TOTAL KNEE ARTHROPLASTY	
		06/30/1957	Utah Valley	10/28/2014	10/29/2014	GALLSTONES		
		08/05/1944	Utah Valley	10/28/2014		SEPSIS		
		06/17/1959	American Fork	10/28/2014	10/29/2014	RUPTURED APPY		
		03/26/1967	American Fork	10/29/2014		FAILURE TO THRIVE		

ED Visits Report

Run Date: October 30, 2014

Imputed PCP	Patient Name	Patient DOB	Hospital	Admit Date	Chief Complaint	Acuity Level	Acuity Level Desc	ED MD	ED Discharge Status
		06/22/2009	Dixie Regional	10/29/2014	PAIN ARM	3	Urgent		Discharged
		03/20/1993	Orem Community	10/28/2014	ABDOMINAL PAIN	3	Urgent		Discharged
		05/27/1967	American Fork	10/28/2014	CHEST PAIN	3	Urgent		Discharged
		07/13/1970	Orem Community	10/27/2014	MOTOR VEHICLE CRASH	3	Urgent		Discharged
		06/08/1989	Utah Valley	10/28/2014	VAGINAL BLEEDING	3	Urgent		Discharged
		11/23/1982	Utah Valley	10/30/2014	FLANK PAIN	3	Urgent		Admitted
		05/30/2003	Dixie Regional	10/29/2014	INJURY OF FINGER	4	Semi-urgent		Discharged
		10/09/1927	American Fork	10/29/2014	ABDOMINAL PAIN	3	Urgent		Discharged

Care Management – A1c > 8

Diabetes QIS			HbA1c		LDL-C		Micro	Foot	Eye	Last BP	
Disease State(s)	Sex	Age	Date	Value	Date	Value	Date	Date	Date	Date	Value
Diabetes Mellitus	М	45	10/21/2014	10.9	10/21/2014	133	10/21/2014	10/24/2014	12/23/2013	10/24/2014 1	41/86
Diabetes Mellitus	F	62	7/1/2014	12.0	7/1/2014	137	7/1/2014	7/16/2014	6/2/2014	10/30/2014 1	47/76
Diabetes Mellitus	F	69	8/19/2014	8.7	12/20/2012	73	3/7/2012	3/7/2012	12/4/2012	8/22/2014 1	51/78
Diabetes Mellitus	F	66	8/18/2014	9.0	8/18/2014	50	8/18/2014	5/10/2013	4/2/2013	10/23/2014 1	39/81
Diabetes Mellitus	Μ	41	9/23/2014	9.0	9/23/2014	56	9/23/2014	9/29/2014	1/31/2013	9/29/2014 1	34/88
Diabetes Mellitus	F	70	9/17/2014	8.9	9/17/2014	51	9/17/2014	5/12/2014	10/6/2014	10/7/2014 1	40/70
Diabetes Mellitus	М	43	5/21/2013	8.6	5/16/2013	87	5/16/2013	5/16/2013		5/16/2013 1	24/88
Diabetes Mellitus	Μ	50	8/29/2014	10.0	8/29/2014	10	8/29/2014	2/18/2014	3/5/2014	9/30/2014 1	14/80
Diabetes Mellitus	Μ	38	5/1/2012	10.1	5/1/2012	48.0	5/1/2012	5/1/2012	4/1/2012	9/17/2012 1	26/82
Diabetes Mellitus	F	36	5/14/2013	9.7	5/14/2013	109	5/14/2013	5/14/2013	5/14/2013	9/24/2013 1	41/88
Diabetes Mellitus	М	54	10/14/2014	13.4	10/14/2014	107	10/14/2014	5/12/2014	10/14/2014	10/14/2014 1	32/90
Diabetes Mellitus	М	38	3/8/2013		2/3/2011		12/11/2012	9/1/2012	1/1/2013	5/1/2013 1	14/72

Network Development - Physical Therapy Network Cost Profile

Row Labels	Bene Count	Encounters	Modalities	Sum of Amt	Sum of Cost / Enc	Sum of Cost / Modality	Cost / Patient
DT 1	Q	30	190		156 34	22.97	762 17
FII	6		100	2204 50	1/1 66	70.07 דכ רכ	/02.17
Tatal kin anthronous at a	3	22	. 95	5204.59	145.00	52.57	
Total hip arthroplasty	1	6	27	891.34	148.56	33.01	
lotal knee arthroplasty	2	11	54	2001.46	181.95	37.06	
РТ 2	3	15	33	1096.26	73.08	33.22	365.42
Shoulder arthroscopy/surg	1		16	426 52	71.09	26.66	
Total hin arthronlasty	1	3	10	231 94	77.31	57 99	
Total knop arthroplasty	1	5	12	127 9	77.51	33.69	
Total knee altinoplasty	1	U	13	437.8	12.31	55.00	
PT 3	3	22	99	2471.67	112.35	24.97	823.89
Shoulder arthroscopy/surg	2	10	44	1077.71	107.77	24.49	
Total knee arthroplasty	1	12	55	1393.96	116.16	25.34	
DT 4	20	247	425	17514.04	70.01	41.21	
FI4	20	247	423	2242.04	70.91	41.21	025.50
shoulder arthroscopy/surg	-	53	64	2342.93	/1.00	30.01	
lotal hip arthroplasty	5	5/	63	3954.07	69.37	62.76	
Total knee arthroplasty	17	157	298	11217.04	71.45	37.64	
	1	2	10	F (7) 7	202.00	20.00	
	1	2	19	567.37	283.69	29.86	567.37
Total knee arthroplasty	1	2	19	567.37	283.69	29.86	
РТ 6	1	13	29	1008.21	77.55	34.77	1,008.21
Shoulder arthroscopy/surg	1	13	29	1008.21	77.55	34.77	

Network Development - ENT Case Cost Profile - Affiliation

Row Labels	Sum of bene_unique_cnt	Sum of line_srvc_cnt	Sum of average_Medicare_payment_amt	Sum of CostPerBene	Sum of Total Cost2
CUC	2503	6146	2,021.95	63.50	158,929.99
ENT 1	451	542	255.63	45.79	20,649.23
ENT 2	591	716	437.39	43.09	25,467.46
ENT 3	473	538	732.26	74.02	35,012.43
ENT 4	567	3852	287.87	96.39	54,654.92
ENT 5	421	498	308.80	54.98	23,145.95
Group 2	1248	1582	2,664.98	98.55	122,987.77
ENT 6	257	306	382.50	90.04	23,140.67
ENT 7	248	368	420.04	97.04	24,064.97
ENT 8	251	288	471.09	86.62	21,741.77
ENT 9	336	444	1,021.72	117.56	39,499.27
ENT 10	156	176	369.63	93.21	14,541.09
Grand Total	3751	7728	4,686.92	75.16	281,917.76



HCC coding, risk scoring

Average Total Risk Score - MSSP 1.112 1.120 1.100 1.080 1.048 1.060 1.038 1.040 1.008 1.020 1.000 0.980 0.960 0.940 Baseline Year 2013 2014 2015



Total Cost of Care

(Medicare/ MedAdvantage SSP)



Utilization Rates- MSSP





MSSP Performance

	2014	2015
Assigned beneficiaries	15,581	15,909
Quality score	81%	92%
Risk score	1.008	1.048
Per capita expenditure benchmark	\$9,565	\$10,181
Total expenditures benchmark	\$144.7 million	\$157.5 million
Total expenditures	\$149.6 million	\$143.6 million
Total Savings (Loss)	(\$4.9 million)	\$13.9 million
Shared Savings (Loss)	(\$0)	\$6.3 million

Average Total Risk Score



			2015 to 2014
2015	2014	2013	Comparison
\$2 <i>,</i> 486	\$2,881	\$2,886	-13.71%
\$856	\$1,061	\$1,102	-19.33%
\$689	\$859	\$946	-19.86%
240	279	320	-14.14%
71	93	76	-23.02%
586	610	688	-4.05%
127	149	225	-14.88%
	2015 \$2,486 \$856 \$689 240 71 586 127	2015 2014 \$2,486 \$2,881 \$856 \$1,061 \$689 \$859 240 279 71 93 586 610 127 149	2015 2014 2013 \$2,486 \$2,881 \$2,886 \$856 \$1,061 \$1,102 \$689 \$859 \$946 240 279 320 71 93 76 586 610 688 127 149 225



Questions?

Scott Barlow

Scott.barlow@reverehealth.com

801-429-8034

www.reverehealth.com



Clinical – Gaps in Care prompt

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hart Sched Prov Sched's Tasks Clinical Desktop CP Unfin Calls Enc Form Charge Dx Vis Charges Proc Charges A	ppts Print Queue Note Locks Edit Views Mng Views Print Def Note
ESTY, BUGS BUNNY MRN: 378832 DOB: 10/23/1945 Directives: FYI: EVI QI5: 000	
alact Datiantw : Age: 64 Years Allergies: Yes Security: No Restricted Data PCP: HAMMOND, TERRY	
Patient Chart 🔹 🧭 🔝	
🗿 🛷 + 🏆 + 🎉 + 🔈 + 🛍 🊧 🗃 + 🍘 🏭 Commit Pat Loc 🛛 🔹 Status 🚽	•
ChartViewer Notes Results Vitals HMP Flowsheet	Meds/Orders Allergies
📝 Jamie 🔻 None 🔻 🖉 🖽 🔍 🛪 👼 🛛 🕎 🕨	Current Medications 🔻 Alpha 👻 🗟 😨 😵 Kec: 08Jul2009
149 of 442 Chart Items (69 Invalid and 224 Audit Items)	B Ability 10 MG Oral Tablet: TAKE 1 TABLET DAILY: Status: ACTIVE
E 🔁 Notes	E 🛦 Ability 15 MG Oral Tablet: TAKE 1 TABLET AT BEDTIME; Status: ACTIVE
□ □ Office Notes	🗄 % 🛕 Accu-Chek Advantage Test In Vitro Strip; TEST 3 TIMES DAILY; Status: ACTIVE
📲 New Patient Visit (New Patient Visit) - Fridell, Kim; Enc: 01Feb2010 - Non-Appointment - Fridell, Kim (Unassigned)	B Actonel 35 MG Oral Tablet; TAKE 1 TABLET WEEKLY AS DIRECTED; Status: ACTIVE
التا المالي ا	🗄 🛕 Amoxicillin 125 MG/5ML Oral Suspension Reconstituted; TAKE 1 TEASPOONFUL 3 TIMES A DAY UNTIL GONE; Status: ACTIVE
📲 Follow Up Visit (Follow Up Visit) - Bingham, Janice; Enc: 18Jan2010 - Non-Appointment - Bingham, Janice (Unassigned) 🗮	🗄 🛕 Amoxicillin 250 MG/5ML Oral Suspension Reconstituted; TAKE 1 AND 1/2 TEASPOONSFUL 3 TIMES A DAY; Status: ACTIVE
New Patient - WALLENTINE, JEFFREY; Enc: 18Jan2010 - Non-Appointment - WALLENTINE, JEFFREY (Orthopedic Surgery)	🗄 🛕 Auralgan Otic Solution; FILL THE AFFECTED EAR AS NEEDED FOR EAR PAIN.DO NOT USE IF PUS-LIKE DRAINAGE OCCURS FROM
📲 Established (Established) - Bingham, Janice; Enc: 12Jan2010 - Non-Appointment - Bingham, Janice (Unassigned)	AR: Status: ACTIVE
📲 Urology Follow up - Egan, Brent; Enc: 12Jan2010 - Result Review - Egan, Brent (Urology)	E Folic Acid 1 MG Oral Tablet; TAKE 1 TABLET DAILY AS DIRECTED; Status: ACTIVE
📲 Established (Established) - Fridell, Kim; Enc: 08Jan2010 - Non-Appointment - Fridell, Kim (Unassigned)	Hydrocoaone-Acetaminophen 10-500 MG Oral Tablet, TAKE 1 TABLET EVERY 4 TO 6 HOURS AS NEEDED FOR PAIN; Status: ACTIVE
Setablished (Established) - Fridell, Kim; Enc: 07Jan2010 - Non-Appointment - Fridell, Kim (Unassigned)	D A Levoxyl 88 MCG Oral Tablet TARE 1 TABLET DALLY, Status: ACTIVE
Telephone Patient Note - Fridell, Kim; Enc: 22Nov2009 - Non-Appointment - Fridell, Kim (Unassigned)	Lexapro 10 Mig Oran Tablet, TARE 1 TABLET DAILY, Status, ACTIVE
ENT Progress Note - Lauraltis, Becky; Enc: 20Nov2009 - CCR - Lauraltis, Becky (Internal Medicine)	Uptor 20 Mg Oral Habet; TAKE 11 ABS BEDTIME; Status: ACTIVE
New Patient Evaluation - Hemmert, Wynn; Enc: 18Nov2009 - Transcription Encounter - Hemmert, Wynn (Gastroenterology)	Comeprazio e tu ma Una capsue Delayea Reesse; rake tu ma benore mala; status Active Comerciana and active a consider and active active active active active
Cardio Progress Note - Prischknecht, John; Enc. Usnov2009 - Non-Appaintment - Prischknecht, John (Cardiology)	Repairs and oral capsulat, TARE 1 CARSOLE UNITY THIT FOOD, Salus, AcTIVE
Cardio Progress Note - Prischknecht, John End Ushav2009 - Non-Appaintment - Prischknecht, John (Cardiology)	A contrainte noi nou may orial rabiet, inte 2 induction builty, status, noi nye
Ver Nurse visit (Nurse visit) - Bingham, Janice; Enc: 2/Oct2009 - Non-Appointment - Bingham, Janice (Unassigned)	Name Satisfy and an other handler in and Erizable France Statistic Advances. Participation By Statistic Advances. Participation By Statistics S
 Unice visit (Umice visit) - bingmam, Janice; Enc. 27 Uct2009 - Non-Appointment - Bingmam, Vanice (Unassigned) Exceeded Offication: Unice visit (Unice visit) - Display and Unice visit (Unice visit) - Display and Unice visit (Unice visit) 	New Lond View Order D/C Neriew with changes Reprint Mynesena Rd
Expanded office visit - Johnson, Jenw., Enc. 2006/2009 - Non-Appendiment - Johnson, Jenw., (internal Medicine)	Problem Encounter
New Patients - WALLENTINE, JEFFRET, EINE, OISBEZUGS - NON-Appointments - WALLENTINE, JEFFRET (Ontopedic Sorgery)	
Pref Office Next Test, while, consider a position of the test test of the test of tes	Active Problems + Type + 19 (a) (2)
Encoded office Visit - Les , ou clin. Society and the point and the second seco	Chronic
Enlow Un Visit (Follow Un Visit) - Fridell Kim: Enc. 28. un 2009 - Non-Appointment - Fridell Kim (Unassigned)	🗄 🔄 Chronic Reflux Esophagitis 530.11
Progress Nate (Progress Nate) - WALLENTINE JEFEREY: Enc: 23 Jun 2009 - Non-Appointment - WALLENTINE JEFEREY (Orthogenic Surger	Clostridium Difficile Colitis 008.45
Expanded Office Visit- ETZEL, GLENN T; Enc: 18Jun2009- Transcription Encounter - ETZEL, GLENN T (Internal Medicine)	Diabetes Mellitus 260.00
Telephone Patient Note - Moore. Heather: Enc: 23Apr2009 - Non-Appointment - Moore. Heather (Unassigned)	Lis ophageal Reflux 530.81
Urology LHRH - Lauraitis, Becky, Enc: 02Apr2009 - Non-Appointment - Lauraitis, Becky (Internal Medicine)	iii Fibromyalgia 729.1
Expanded Office Visit - Jacobs-Peterson, Lu Ann; Enc: 01Apr/2009 - Non-Appointment - Jacobs-Peterson, Lu Ann (Nephrology)	iii Graves' Disease 242.00
E Cardio Progress Note - Lauraitis, Becky; Enc. 22Mar2009 - Non-Appointment - Lauraitis, Becky (Internal Medicine)	Hyperlipidemia 272.4
Brief Office Visit - Barratt, Sheri; Enc: 08Mar2009 - Non-Appointment - Barratt, Sheri (Unassigned)	Initiate Bowei Syndrome 504.1
Follow Up Visit (Follow Up Visit) - Fridell, Kim; Enc: 02Mar2009 - Non-Appointment - Fridell, Kim (Unassigned)	
V Complex Office Visit - Lauraitis, Becky; Enc: 25Feb2009 - Non-Appointment - Lauraitis, Becky (Internal Medicine)	Merizuaringrante Fredadorie 625.4
Cardio Progress Note - LYNN, TERI; Enc: 23Feb2009 - Non-Appointment - LYNN, TERI (Cardiology)	Recent Gonado with Plants - Wild Gallott Excepted Backback 20
Annual Follow-Up - Olsen, Richard K; Enc: 23Jan2009 - Non-Appointment - Fridell, Kim (Internal Medicine)	Instory or nema transpart recipient V42.0 Constrained Media Collisional Learner of The Kees 844.1
📲 Clinic VisitNote - Barratt, Sheri; Enc: 12Dec2008 - Non-Appointment - Barratt, Sheri (Unassigned)	genaries insular consider updatient of the Mete 644,1 Thu Saurd Concerner(Charlenge The Law 524,84
El Mau Defiant Mirit (Mau Defiant Mirit) : Laursifie: Bachu: Ene: 20Mou/2008: Mon Annointment : Laursifie: Bachu (Internal Madinina)	The source of opening of shift in to an set of The source of th
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Clinical – Care Gaps work Table – one stop shop

Announcement: For questions regardin Debra Taylor, Director of Clinical and Qu	g the new version of QIS ality Services, at 801-42	, please conta 9-8148.	ct		
ser Name: jkeller - Keller, Jonathon				Patient	User Adı
			Medicar	e Shared S	avings Program
atient Name: 378834 - TESTY, BAT	MAN		Data Sha	re:	• Yes C No
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Problem List Diabetes Mellitus Item Name ACE/ARB Therapy Dilated Retinal Eye Exam Foot Exam BILATERAL FOOT/LEG AMPUTATION Hemoglobin A1c LDL-C	Result Date 09-17-2013 02-12-2013 02-05-2013 02-14-2013 02-14-2013	ResultLisinoprilnormal6.075	Expire Date 09-17-2014 02-12-2014 01-12-2113 02-14-2014 02-14-2014	Update Update Update Update Update Update	Recall Recall Recall Recall Recall



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Improvements- Diabetes





Screening Improvements



