



**CCI**  
CENTER FOR CARE  
INNOVATIONS

**RESILIENT  
BEGINNINGS  
COLLABORATIVE**

**Thursday, November 1, 2018 @ 9-5pm**  
The East Bay Community Foundation

MADE POSSIBLE BY  
**Genentech**  
A Member of the Roche Group

9:00 – 9:30 am	<b>Breakfast &amp; Registration</b>
9:30 – 10:00 am	<b>Welcome, Overview of the Day, &amp; Introductions</b>
10:00 – 11:05 am	<b>PICC Element: Creating &amp; Sustaining Trauma and Resilience Informed Work Environments</b> We'll hear from three teams (LifeLong Medical Center, Ravenswood Family Health Center, & Petaluma Health Center) that have successfully completed their organization-wide trauma-informed care trainings: what worked, what didn't, and what's next? We'll also hear from Dr. Elisa Nicholas from The Children's Clinic about strategies to move toward a trauma-informed workplace once staff have been trained. <ul style="list-style-type: none"><li>• RBC Teams: LifeLong Medical Center, Ravenswood Family Health Center, &amp; Petaluma Health Center</li><li>• Dr. Elisa Nicholas from The Children's Clinic</li></ul>
11:05 – 11:10 am	<b>Break</b>
11:10 – 12:30 pm	<b>Key Perspectives, Strategies, &amp; Tools for Assessing &amp; Identifying Trauma &amp; Resilience</b> We'll hear from CYW/NPCC about key considerations when deciding and improving how your organization can identify and assess for trauma and resilience. We'll also explore strategies identified in the PICC framework related to this topic. Finally, we'll hear from three RBC teams (UCSF Benioff Children's Hospital Oakland, San Mateo Medical Center, and Marin Community Clinics) about how they are identifying trauma and resilience, including tools used (if any), challenges encountered, and recommendations for other organizations. <ul style="list-style-type: none"><li>• Dr. Rachel Gilgoff, The Center for Youth Wellness</li><li>• Dr. Janice Bowie, Johns Hopkins University</li><li>• RBC Teams: UCSF Benioff Children's Hospital Oakland, San Mateo County Health, and Marin Community Clinics</li></ul>
12:30 – 1:15 pm	<b>Lunch</b>
1:15 – 2:00 pm	<b>Assessing &amp; Identifying Trauma &amp; Resilience: Break Out Groups</b> We'll have the opportunity to break into three groups and discuss key elements of assessing for trauma and resilience. Each breakout groups will be facilitated by an RBC faculty member.
2:00 – 2:45 pm	<b>Evaluation Updates: Sharing &amp; Discussing Results from the Baseline Assessment</b> We'll hear from our evaluation partners at CCHE about the results of the baseline assessment and interviews, and dive into the results and how best to use them. We'll also explore connections between the assessment, tools used in your coaching calls, and a team action plan. <ul style="list-style-type: none"><li>• Center for Community Health Evaluation (CCHE)</li></ul>
2:45 – 3:00 pm	<b>Break</b>
3:00 – 4:00 pm	<b>Team Time</b> You'll have time in your teams to discuss: what did you hear today that you want to take back to your organization? What do you want to change or do differently? You'll also have time to get guidance from coaches and faculty in developing action plans to help drive your activities over the course of the RBC.
4:00 – 4:40 pm	<b>Looking Forward: Early Partnership Success Stories</b> We'll hear from one RBC Team, West County Health Centers, about an early partnership success story with their local schools. We'll also explore what other partnerships teams are engaged in, as a preview to upcoming activities in RBC. <ul style="list-style-type: none"><li>• RBC Team: West County Health Centers</li></ul>
4:40 – 5:00pm	<b>Evaluation &amp; What's Next?</b>