Developed as part of CP3’s May 26, 2016 project kick-off, the following describe the milestones involved in designing and implementing planned care.

## Milestones: Planned Care

### Review delivery system design:
- Assign delivery of key services to specific staff and ensure they are trained.
- Build core teams that serve the most common patient needs.
- Build expanded teams to assure needed services are available.
- Use alternative visit models to effectively reach patients not thriving in current visit models.
- Ensure common decision support for staff are in place. Use protocols and standing orders to allow staff to act independently.
- Coordinate outreach and in-reach priorities and communications for the patient.

### Optimize clinical information systems:
- Efficiently generate patient specific data on services that are due.
- Huddle with the core team and review patient information before each clinic session. Ensure all (and only) indicated care is offered to the patient.
- Create care plan with the patient and assure follow-up.
- Efficient self-management support is used by care team to accomplish care plan.
- Partnerships in the community facilitate delivery of services to patients.