



## Planned Care Milestones

### CP3 Toolkit: Planned Care

Developed as part of CP3's May 26, 2016 [project kick-off](#), the following describe the milestones involved in designing and implementing planned care.

## Milestones: Planned Care

### **Review delivery system design:**

- ✓ Assign delivery of key services to specific staff and ensure they are trained.
- ✓ Build core teams that serve the most common patient needs.
- ✓ Build expanded teams to assure needed services are available.
- ✓ Use alternative visit models to effectively reach patients not thriving in current visit models.
  
- ✓ **Ensure common decision support for staff** are in place. Use protocols and standing orders to allow staff to act independently.
  
- ✓ **Coordinate outreach and in-reach** priorities and communications for the patient.

- ✓ **Optimize clinical information systems:** Efficiently generate patient specific data on services that are due.
  
- ✓ **Huddle with the core team** and review patient information before each clinic session. Ensure all (and only) indicated care is offered to the patient.
  
- ✓ **Create care plan with the patient** and assure follow-up.
  
- ✓ **Efficient self-management support** is used by care team to accomplish care plan.
  
- ✓ **Partnerships in the community** facilitate delivery of services to patients.